

Preparation – Identification – Containment – Eradication – Recovery – Lessons Learned (PICERL)

Preparation

- People
- Notes
- Relationships
- Policies
- Procedures
- Coms plan
- Tools
- Mgt Tng
- Training
- Jump Bag

Identification

- Awareness
- Need to Know
- Unusual processes
- Unusual Security Evts
- Alert Early
- Use OOB Comms
- New Accts / Privs
- Primary IR Handler
- Passive monitoring
- Odd Sch Tasks
- Unusual Files
- Analyze Logs
- Chain of Custody

Containment

- Stop Bleeding
- Categorize
- Notify Mgt
- Remove LAN Cbl
- Memory Captures
- Chg Pswds
- Short-term
- Criticality
- Asgn Primary IRH
- FW/IDS Filters
- Adjacent Host Logs
- Kill Backdoors
- Back-up
- Sensitivity
- Low Profile
- ISP coord
- Patch Exploited Vuln(s)
- Long-term
- Document Actions
- Infected Vlan
- Forensic Images

Eradication

- Del Artifacts
- Apply All Patches
- Black Hole IP's
- Root Cause
- Addl FW / IDS Filters
- Seek other Host footholds
- Restore Back-up
- Chg DNS Names
- Wipe/Format/Rebuild
- Remove Malware
- Rescan network

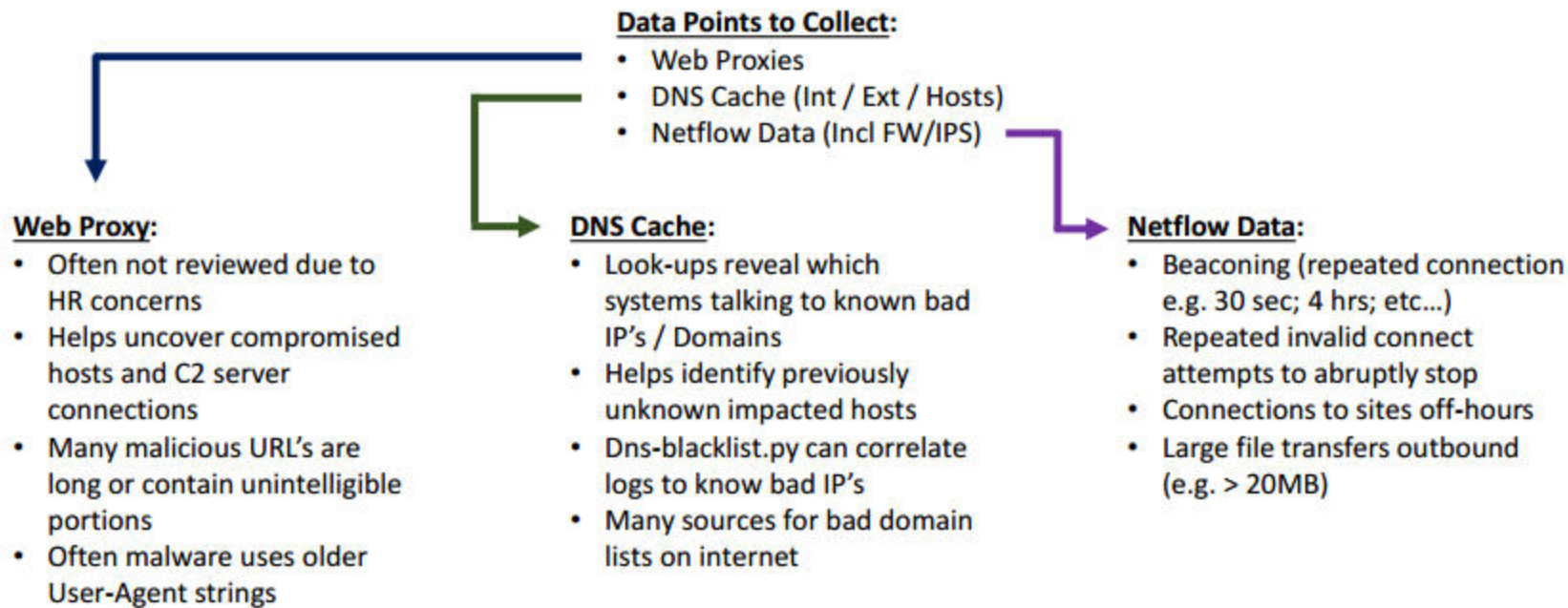
Recovery

- Return to Ops
- Monitor (signs/shells/artifacts/events)
- Test /Doc Baseline
- Move to Production (Approval)
- Script searches for attacker artifacts

Lessons Learned

- Document Incident
- All affected parties review / comment on draft
- Finalize Report
- Seek Required Changes
- Immediately upon recovery Phase
- Provide Exec Summary
- Seek Funding
- Assign to on-Scene IRH
- Reach Report Consensus
- Address Process not people
- Update Procedures

Enterprise-Wide Incident Response Considerations



Tools for Enterprise IR:

- WMIC Scripting (e.g. `wmic /node@systems.txt get {values} /format:csv > output.csv`)
- SCCM Reporting (e.g. Inventory reports, drivers installed, services, etc...)
- Kansa – Powershell: (e.g. load targets into txt file, launch desired pre-canned scripts, review output)
- Cyber-CPR: Commercial Tool; Free use for limited IR Team members
- Google Rapid Response (GRR): Free; Nix/OSX/Win Clients; Python-based; Collects data from targets; central mgt