

## **MS-900**

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## **MS-900**

### **Microsoft 365 Fundamentals**

#### **Version 7.0**

#### **Sections**

1. Understand cloud concepts
2. Understand core Microsoft 365 services and concepts
3. Understand security, compliance, privacy, and trust in Microsoft 365
4. Understand Microsoft 365 pricing and support

**QUESTION 1**  
DRAG DROP

You are implementing cloud services.

Match each scenario to its service. To answer, drag the appropriate scenario from the column on the left to its cloud service on the right. Each scenario may be used only once.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**  
**Answer Area**

Scenarios	Service	Scenario
Exchange Online integrated with on-premises Exchange Server 2019	Software as a service (SaaS)	
Custom web and mobile application securely connected to an on-premises data store	Platform as a service (PaaS)	
Server-based workloads on a virtual machine connected to an on-premises network	Infrastructure as a service (IaaS)	

**Correct Answer:**  
**Answer Area**

Scenarios	Service	Scenario
Exchange Online integrated with on-premises Exchange Server 2019	Software as a service (SaaS)	Exchange Online integrated with on-premises Exchange Server 2019
Custom web and mobile application securely connected to an on-premises data store	Platform as a service (PaaS)	Custom web and mobile application securely connected to an on-premises data store
Server-based workloads on a virtual machine connected to an on-premises network	Infrastructure as a service (IaaS)	Server-based workloads on a virtual machine connected to an on-premises network

**Section: Understand cloud concepts**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/enterprise/hybrid-cloud-overview>

**QUESTION 2**

You need to identify which Microsoft platforms provide hybrid capabilities for migrating from an on-premises deployment.

Which two platforms provide hybrid capabilities for migration? Each correct answer provides a complete solution. (Choose two.)

**NOTE:** Each correct selection is worth one point.

A. Microsoft Skype for Business

- B. Microsoft Yammer
- C. Microsoft Exchange
- D. Microsoft Teams

**Correct Answer:** AC

**Section:** Understand cloud concepts

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/enterprise/architecture-of-microsoft-hybrid-cloud-scenarios>

### **QUESTION 3**

A company is moving to Microsoft Azure. Some applications cannot be moved.

You need to identify which applications will remain in a hybrid environment after the migration.

Which applications will remain in a hybrid environment?

- A. applications that manage sensitive information
- B. applications that use a USB-token device to control access
- C. legacy applications that use a message-based interface
- D. a new server that runs several line-of-business applications

**Correct Answer:** A

**Section:** Understand cloud concepts

**Explanation**

**Explanation/Reference:**

### **QUESTION 4**

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

Answer Area		
Statement	Yes	No
Microsoft cloud services offer significant energy savings for Microsoft and its customers.	<input type="radio"/>	<input type="radio"/>
Lower costs, no hardware maintenance, near-unlimited scalability, and high reliability are all advantages of a private cloud.	<input type="radio"/>	<input type="radio"/>
Microsoft cloud services offer security options and have the ability to provision resources quickly.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area		
Statement	Yes	No
Microsoft cloud services offer significant energy savings for Microsoft and its customers.	<input checked="" type="radio"/>	<input type="radio"/>
Lower costs, no hardware maintenance, near-unlimited scalability, and high reliability are all advantages of a private cloud.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft cloud services offer security options and have the ability to provision resources quickly.	<input checked="" type="radio"/>	<input type="radio"/>

Section: Understand cloud concepts  
Explanation

Explanation/Reference:

References:

<https://blogs.microsoft.com/on-the-issues/2018/05/17/microsoft-cloud-delivers-when-it-comes-to-energy-efficiency-and-carbon-emission-reductions-study-finds/>

<https://www.liquidweb.com/blog/private-cloud/>

<https://docs.microsoft.com/en-us/azure/architecture/cloud-adoption/getting-started/azure-resource-access>

<https://azure.microsoft.com/en-gb/product-categories/security/>

**QUESTION 5**  
DRAG DROP

You are the Microsoft 365 administrator for a company.

You must provide infrastructure recommendations. All proposed solutions must minimize costs.

You need to identify the appropriate cloud model for the given scenarios.

Which cloud models should you use? To answer, drag the appropriate cloud models to the correct requirements. Each cloud model may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

Cloud models	Requirement	Cloud model
Private	Provide an on-demand sandbox environment.	Cloud model
Public	Provide failover capabilities between resources that you manage and resources in other regions.	Cloud model
Hybrid	Deploy virtual machines that supports USB devices.	Cloud model

**Correct Answer:**

Cloud models	Requirement	Cloud model
Private	Provide an on-demand sandbox environment.	Public
Public	Provide failover capabilities between resources that you manage and resources in other regions.	Public
Hybrid	Deploy virtual machines that supports USB devices.	Hybrid

**Section: Understand cloud concepts**  
**Explanation**

**Explanation/Reference:**

References:

<https://azure.microsoft.com/en-us/overview/what-are-private-public-hybrid-clouds/>

<https://www.thinksys.com/cloud/private-vs-public-vs-hybrid-cloud/>

### QUESTION 6

You are the Microsoft 365 administrator for a company.

The company runs SharePoint Server and Exchange Server in an on-premises datacenter. The site collection for the finance department is currently encrypted using third-party software.

You need to move as many services to Microsoft 365 as possible.

What should you do?

- A. Migrate all SharePoint data and Exchange mailboxes to Microsoft 365.
- B. Leave SharePoint data for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.
- C. Leave mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.
- D. Leave SharePoint data and mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.

**Correct Answer:** A

**Section:** Understand cloud concepts

**Explanation**

**Explanation/Reference:**

### QUESTION 7

A company has an Exchange Server environment. The company plans to migrate to the cloud.

You need to recommend a cloud model that meets the following requirements:

Upgrade the existing email environment  
Minimize server and application maintenance

Which model should you recommend?

- A. Platform as a service (PaaS)
- B. Windows as a service (WaaS)
- C. Software as a service (SaaS)
- D. Infrastructure as a service (IaaS)

**Correct Answer:** C

**Section:** Understand cloud concepts

**Explanation**

**Explanation/Reference:**

References:

<https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how-microsoft-office-365-azure-fit-in-021672.php>

### QUESTION 8

DRAG DROP

You are the Azure administrator for a company. The company uses only Platform as a Service (PaaS).

You need to identify which solution components Microsoft must manage and which solution components your IT staff must manage.

Match each management owner to its component. To answer, drag the responsible party from the column on the left to its component on the right. Each party may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

Select and Place:

### Answer Area

#### Responsible parties

- IT staff
- Microsoft

#### Component

#### Responsible party

- Applications
- Operating systems
- Storage
- Application data

Correct Answer:

### Answer Area

#### Responsible parties

- IT staff
- Microsoft

#### Component

#### Responsible party

- Applications: IT staff
- Operating systems: Microsoft
- Storage: Microsoft
- Application data: IT staff

**Section:** Understand cloud concepts

**Explanation**

**Explanation/Reference:**

References:

<https://www.itprotoday.com/industry-perspectives/choosing-cloud-model-saas-versus-paas>

**QUESTION 9**

DRAG DROP

An organization is moving to Microsoft Azure and Microsoft 365.

You need to classify the following components:

- website hosting
- a virtual machine that runs Linux
- document storage that uses OneDrive for Business

Match each component to its classification. To answer, drag the appropriate components from the column on the left to its classifications on the right. Each component may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

Classifications	Answer Area	Component	Classification
Platform as a service (PaaS)		website hosting	
Software as a service (SaaS)		a virtual machine that runs Linux	
Infrastructure as a service (IaaS)		document storage that uses OneDrive for Business	

**Correct Answer:**

Classifications	Answer Area	Component	Classification
		website hosting	Platform as a service (PaaS)
		a virtual machine that runs Linux	Infrastructure as a service (IaaS)
		document storage that uses OneDrive for Business	Software as a service (SaaS)

**Section: Understand cloud concepts**

**Explanation**

**Explanation/Reference:**

### QUESTION 10

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

## Answer Area

Statement	Yes	No
It is possible to connect cloud services to on-premises server resources.	<input type="radio"/>	<input type="radio"/>
Scaling cloud-hosted infrastructure components includes expanding server resources and networking components.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

## Answer Area

Statement	Yes	No
It is possible to connect cloud services to on-premises server resources.	<input checked="" type="radio"/>	<input type="radio"/>
Scaling cloud-hosted infrastructure components includes expanding server resources and networking components.	<input checked="" type="radio"/>	<input type="radio"/>

Section: Understand cloud concepts  
Explanation

Explanation/Reference:

### QUESTION 11 HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

Hot Area:

## Answer Area

Statement	Yes	No
Adopting cloud applications reduces the number of on-premises servers and services to manage.	<input type="radio"/>	<input type="radio"/>
For remote users, accessing applications stored in the cloud is easier than accessing applications stored on a company network.	<input type="radio"/>	<input type="radio"/>
A loss of internet connectivity will not significantly impact functionality for users accessing applications and services in the cloud.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

## Answer Area

Statement	Yes	No
Adopting cloud applications reduces the number of on-premises servers and services to manage.	<input checked="" type="radio"/>	<input type="radio"/>
For remote users, accessing applications stored in the cloud is easier than accessing applications stored on a company network.	<input checked="" type="radio"/>	<input type="radio"/>
A loss of internet connectivity will not significantly impact functionality for users accessing applications and services in the cloud.	<input type="radio"/>	<input checked="" type="radio"/>

Section: Understand cloud concepts

Explanation

Explanation/Reference:

### QUESTION 12

DRAG DROP

You are the Microsoft 365 administrator for a company that uses only on-premises resources. The company does not have a private cloud.

You need to deploy cloud-based resources for the company that minimizes costs.

Which cloud models should you use? To answer, drag the appropriate cloud models to the correct requirements. Each cloud model may be used one, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

Select and Place:

## Answer Area

Cloud models	Requirement	Cloud model
<input type="checkbox"/> Private	Provide an on-demand sandbox environment.	<input type="checkbox"/>
<input type="checkbox"/> Public	Provide failover capabilities between local resources that you manage and resources in other regions.	<input type="checkbox"/>
<input type="checkbox"/> Hybrid	Deploy virtual machines that use proprietary peripheral devices.	<input type="checkbox"/>

Correct Answer:

## Answer Area

Cloud models	Requirement	Cloud model
<input type="checkbox"/>	Provide an on-demand sandbox environment.	<input type="checkbox"/> Public
<input type="checkbox"/>	Provide failover capabilities between local resources that you manage and resources in other regions.	<input type="checkbox"/> Hybrid
<input type="checkbox"/>	Deploy virtual machines that use proprietary peripheral devices.	<input type="checkbox"/> Private

Section: Understand cloud concepts

Explanation

Explanation/Reference:

### QUESTION 13

This question requires that you evaluate the underlined text to determine if it is correct.

Microsoft 365 is a Platform as a service (PaaS).

Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. Infrastructure as a service (IaaS)
- B. Windows as a service (WaaS)
- C. Software as a service (SaaS)
- D. No change is needed

**Correct Answer:** C

**Section:** Understand cloud concepts

**Explanation**

**Explanation/Reference:**

Explanation:

Microsoft 365 is SaaS, which provides an online version of MS Office Suite (Office Web Apps) along with SharePoint Server, Exchange Server and Lync Server.

References:

<https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how-microsoft-office-365-azure-fit-in-021672.php>

**QUESTION 14**

DRAG DROP

Match each scenario to its platform or platforms.

Instructions: To answer, drag the appropriate scenario from the column on the left to its platform or platforms on the right. Each scenario may be used only once.

**NOTE:** Each correct match is worth one point.

**Select and Place:**

**Answer Area**

Scenarios	Platform	Scenario
Provide physical access to the hardware.	On-premises only	
Do not require patching of operating systems.	Cloud only	
Monitor usage of the file storage.	Both cloud and on-premises	

**Correct Answer:**

**Answer Area**

Scenarios	Platform	Scenario
	On-premises only	Provide physical access to the hardware.
	Cloud only	Do not require patching of operating systems.
	Both cloud and on-premises	Monitor usage of the file storage.

**Section:** Understand cloud concepts

**Explanation**

**Explanation/Reference:**

**QUESTION 15**

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

### Answer Area

Statement	Yes	No
You can secure web apps that are published through Azure AD Application Proxy by using Multi-Factor Authentication (MFA) in the cloud.	<input type="radio"/>	<input type="radio"/>
You can secure web apps that are published through Azure AD Application Proxy by using MFA Server on-premises.	<input type="radio"/>	<input type="radio"/>

**Correct Answer:**

### Answer Area

Statement	Yes	No
You can secure web apps that are published through Azure AD Application Proxy by using Multi-Factor Authentication (MFA) in the cloud.	<input checked="" type="radio"/>	<input type="radio"/>
You can secure web apps that are published through Azure AD Application Proxy by using MFA Server on-premises.	<input type="radio"/>	<input checked="" type="radio"/>

**Section: Understand cloud concepts**

**Explanation**

**Explanation/Reference:**

Explanation:

You can use Conditional Access to configure Multi-Factor Authentication policies. Conditional Access runs on Azure AD

References:

<https://docs.microsoft.com/en-us/azure/active-directory/manage-apps/application-proxy-security>

<https://thesleepyadmins.com/2019/02/10/configure-mfa-for-azure-application-proxy/>

### QUESTION 16

DRAG DROP

A company plans to deploy Microsoft 365.

You need to identify differences between the features in Exchange Online and Exchange Server.

Match the appropriate features to the corresponding supported environments. To answer, drag the appropriate environments to the correct features. Each environment may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

Supported environments	Feature	Supported environments
Exchange Server only	Exchange Web Services (EWS) access to accounts	Supported environment
Exchange Online only	Custom EWS throttling settings	Supported environment
Exchange Server and Exchange Online	Information rights management, archiving, and legal holds	Supported environment

**Correct Answer:**

Supported environments	Feature	Supported environments
Exchange Server only	Exchange Web Services (EWS) access to accounts	Exchange Server and Exchange Online
Exchange Online only	Custom EWS throttling settings	Exchange Server only
Exchange Server and Exchange Online	Information rights management, archiving, and legal holds	Exchange Server and Exchange Online

**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/exchange/policy-and-compliance/information-rights-management?view=exchserver-2019>

<https://docs.microsoft.com/en-us/office365/servicedescriptions/exchange-online-archiving-service-description/compliance-and-security-features>

**QUESTION 17**  
**HOTSPOT**

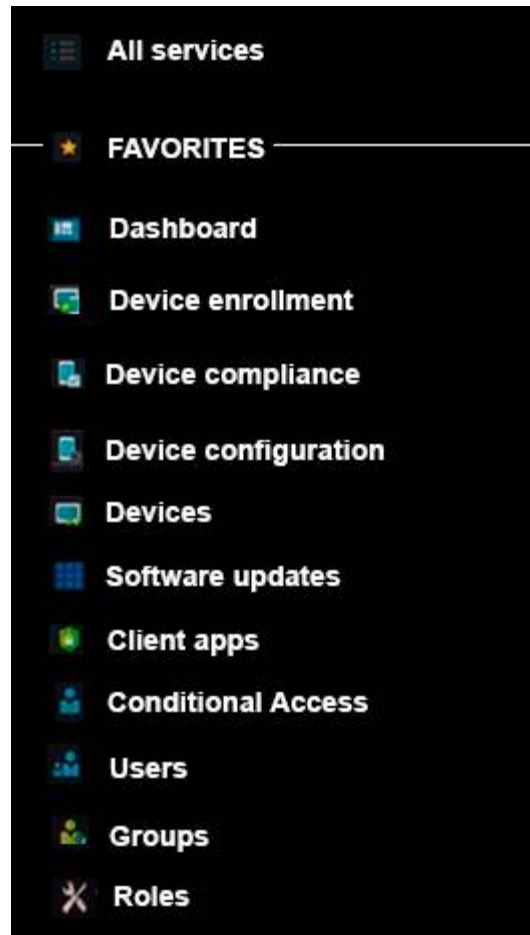
A company has Microsoft Surface devices that run Windows 10. The company plans to deploy devices by using Windows AutoPilot.

You need to import a CSV file to ensure that the devices are ready for deployment.

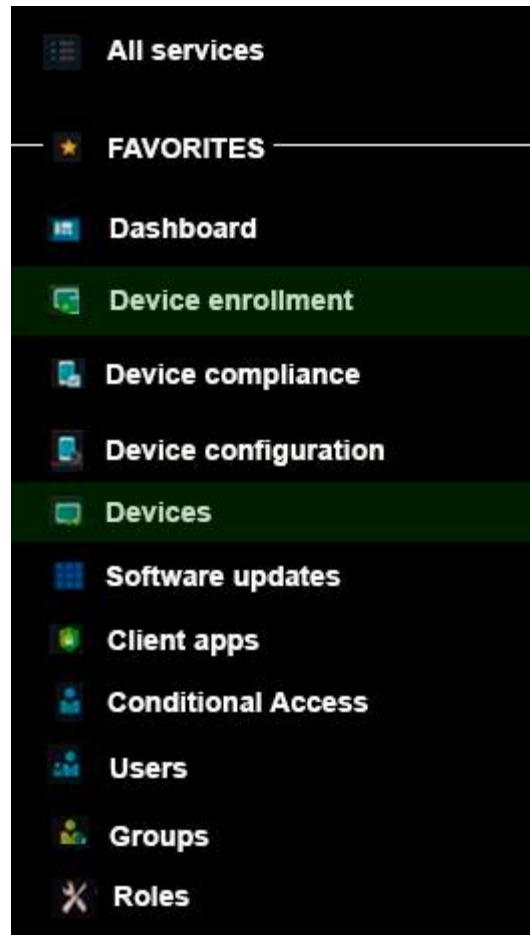
In the Microsoft 365 Device Management portal, which two blades should you use? To answer, select the appropriate options in the dialog box in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**



Correct Answer:



**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/intune/enrollment-autopilot>

**QUESTION 18**

DRAG DROP

You are the Microsoft 365 administrator for a company. The company supports an aggressive rollout of features.

You need to release features as soon as they are released.

Which feature phase should you use for each development step? To answer, drag the appropriate feature phases to the correct development steps. Each feature phase may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Answer Area**

**Feature Phases**

Private
Public Preview
General Availability

**Development step**

Complete compliance testing.

Complete QA testing for recently released features.

Prepare QA results and end-user documentation.

**Feature phase**

Feature phase
Feature phase
Feature phase

**Correct Answer:**

**Answer Area**

**Feature Phases**

Private
Public Preview
General Availability

**Development step**

Complete compliance testing.

Complete QA testing for recently released features.

Prepare QA results and end-user documentation.

**Feature phase**

Private
Public Preview
General Availability

**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

**QUESTION 19**  
**DRAG DROP**

An organization is considering migrating resources to the cloud. The company does not plan to deploy Microsoft Azure ExpressRoute or site-to-site VPNs.

You need to identify which workloads you can migrate to the cloud.

Which workloads you can migrate to the cloud? To answer, drag the appropriate actions to the correct workloads. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Answer Area**

**Actions**

Migrate to the cloud
Remain on-premises

**Workload**

You have a legacy application that requires connectivity with an on-premises data store.

You need to deploy an external-facing website.

You need to deploy a Microsoft SharePoint collaboration site for partners.

**Action**

Action
Action
Action

**Correct Answer:**

**Answer Area**

Actions	Workload	Action
<input type="checkbox"/> Migrate to the cloud	You have a legacy application that requires connectivity with an on-premises data store.	<input type="checkbox"/> Remain on-premises
<input type="checkbox"/> Remain on-premises	You need to deploy an external-facing website.	<input type="checkbox"/> Migrate to the cloud
	You need to deploy a Microsoft SharePoint collaboration site for partners.	<input type="checkbox"/> Migrate to the cloud

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

**QUESTION 20**

A company plans to migrate to Microsoft 365. Corporate devices run Windows 7 or Windows 10.

You must upgrade all devices to use Office 365 ProPlus and minimize costs.

You need to standardize corporate device deployments.

Which three actions should you perform? Each correct answer presents part of the solution.

**NOTE:** Each correct selection is worth one point.

- A. Implement Windows AutoPilot
- B. Deploy policies by using Configuration Manager
- C. Upgrade all devices to Windows 10
- D. Deploy policies by using Microsoft Intune
- E. Instruct users to download and install a Windows Installer package for Office 365 ProPlus

**Correct Answer:** ACD

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

**QUESTION 21**

**HOTSPOT**

You are the Microsoft Office 365 administrator for a company.

The company has the following requirements:

- Users must be able to use incompatible applications on a Windows 10 device.
- Cloud-based applications must use the same credentials as on-premises applications.
- Users must be prevented from copying company data from managed applications installed on unmanaged devices.

You need to determine which technologies should be used for each requirement.

Which technologies should be used? To answer, select the appropriate options in the answer area.

Hot Area:

### Answer Area

Requirement	Service				
Users must be able to use incompatible applications on a Windows 10 device.	<div data-bbox="951 457 1325 499" style="background-color: #cccccc; border: 1px solid black; padding: 2px;">▼</div> <table border="1" data-bbox="951 499 1383 646"><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table>	Windows Virtual Desktop	Azure AD Application Proxy	Azure AD Connect	Microsoft Intune
Windows Virtual Desktop					
Azure AD Application Proxy					
Azure AD Connect					
Microsoft Intune					
Cloud-based applications must use the same credentials as on-premises applications.	<div data-bbox="951 678 1325 720" style="background-color: #cccccc; border: 1px solid black; padding: 2px;">▼</div> <table border="1" data-bbox="951 720 1383 867"><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table>	Windows Virtual Desktop	Azure AD Application Proxy	Azure AD Connect	Microsoft Intune
Windows Virtual Desktop					
Azure AD Application Proxy					
Azure AD Connect					
Microsoft Intune					
Users must be prevented from copying company data from managed applications installed on unmanaged devices.	<div data-bbox="951 894 1325 936" style="background-color: #cccccc; border: 1px solid black; padding: 2px;">▼</div> <table border="1" data-bbox="951 936 1383 1083"><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table>	Windows Virtual Desktop	Azure AD Application Proxy	Azure AD Connect	Microsoft Intune
Windows Virtual Desktop					
Azure AD Application Proxy					
Azure AD Connect					
Microsoft Intune					

Correct Answer:

## Answer Area

Requirement	Service					
Users must be able to use incompatible applications on a Windows 10 device.	<table border="1"><tr><td>▼</td></tr><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table>	▼	Windows Virtual Desktop	Azure AD Application Proxy	Azure AD Connect	Microsoft Intune
▼						
Windows Virtual Desktop						
Azure AD Application Proxy						
Azure AD Connect						
Microsoft Intune						
Cloud-based applications must use the same credentials as on-premises applications.	<table border="1"><tr><td>▼</td></tr><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table>	▼	Windows Virtual Desktop	Azure AD Application Proxy	Azure AD Connect	Microsoft Intune
▼						
Windows Virtual Desktop						
Azure AD Application Proxy						
Azure AD Connect						
Microsoft Intune						
Users must be prevented from copying company data from managed applications installed on unmanaged devices.	<table border="1"><tr><td>▼</td></tr><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table>	▼	Windows Virtual Desktop	Azure AD Application Proxy	Azure AD Connect	Microsoft Intune
▼						
Windows Virtual Desktop						
Azure AD Application Proxy						
Azure AD Connect						
Microsoft Intune						

### Section: Understand core Microsoft 365 services and concepts Explanation

#### Explanation/Reference:

References:

<https://www.microsoft.com/en-us/microsoft-365/modern-desktop/enterprise/windows-virtual-desktop>

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/whatis-azure-ad-connect>

<https://docs.microsoft.com/en-us/intune/what-is-intune>

#### QUESTION 22

##### HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

## Answer Area

Statement	Yes	No
Microsoft 365 global administrators use Microsoft Workplace Analytics to examine network traffic patterns for troubleshooting purposes.	<input type="radio"/>	<input type="radio"/>
Microsoft Workplace Analytics can be helpful in understanding the collaboration patterns and usage of various Microsoft 365 services.	<input type="radio"/>	<input type="radio"/>
Microsoft Workplace Analytics helps employees work more efficiently so that they can become more productive.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

## Answer Area

Statement	Yes	No
Microsoft 365 global administrators use Microsoft Workplace Analytics to examine network traffic patterns for troubleshooting purposes.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Workplace Analytics can be helpful in understanding the collaboration patterns and usage of various Microsoft 365 services.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Workplace Analytics helps employees work more efficiently so that they can become more productive.	<input type="radio"/>	<input checked="" type="radio"/>

**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/workplace-analytics/index-orig>

<https://docs.microsoft.com/en-us/workplace-analytics/overview/get-started>

### QUESTION 23

A company assigns a Microsoft 365 license to each employee.

You need to install Microsoft Office 365 ProPlus on each employee device.

Which three methods can you use? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Use System Center Configuration Manager (SCCM) to deploy Office 365 ProPlus from a local distribution source.
- B. Use System Center Configuration Manager (SCCM) to deploy Office 365 ProPlus from an Office Windows Installer (MSI) package.
- C. Download the Office 365 ProPlus Windows Installer (MSI) package. Install Office 365 ProPlus from a

local distribution source.

- D. Use the Office Deployment Tool (ODT) to download installation files to a local distribution source. Install Office 365 ProPlus by using the downloaded files.
- E. Enable users to download and install Office 365 ProPlus from the Office 365 portal.

**Correct Answer:** BDE

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/deployoffice/teams-install>

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-the-cloud>

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-with-system-center-configuration-manager>

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-a-local-source>

#### QUESTION 24

**This question requires that you evaluate the underlined text to determine if it is correct.**

When you enable external access by using the Microsoft 365 admin portal, data is available to anonymous users.

Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change needed.
- B. the Everyone group is applied to all shares with full control
- C. you must configure Active Directory Federation Services (AD FS)
- D. users can send sharing invitations for specific content

**Correct Answer:** D

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/sharepoint/external-sharing-overview>

#### QUESTION 25

You are the Microsoft 365 administrator for a company. You deploy Windows 10 to all devices by using Windows Autopilot.

You need to ensure that employees can install Microsoft Office 365 ProPlus on their devices.

What are two possible ways to achieve this goal? Each correct answer presents a part of a solution.

**NOTE:** Each correct selection is worth one point.

- A. Use the self-install option on the Office 365 dashboard
- B. Download and install the Office ProPlus Windows Installer (MSI) package
- C. Enable auto-deployment of Office 365 apps for all devices

D. Update the Windows AutoPilot deployment profile to include the Office 365 apps

**Correct Answer:** BD

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-a-local-source>

<https://docs.microsoft.com/en-us/microsoft-365/business/add-autopilot-devices-and-profile>

**QUESTION 26**

DRAG DROP

A company plans to migrate from a Microsoft volume licensing model to a subscription-based model.

Updates to devices must meet the following requirements:

Team	Requirement
Engineering	Application deployments and operating system updates to devices must originate from an on-premises server.
Sales	Devices must be updated periodically and not require an on-premises server.
Finance	Devices must be updated periodically and monitored using one system.
Developers	Choose when updates are installed and not require an on-premises server.

You need to recommend the appropriate servicing models to update employee devices.

To answer, drag the servicing model from the column on the left to its component on the right. Each model may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Answer Area**

Servicing models	Team	Servicing model
Windows Update (stand-alone)	Engineering	
Windows Update for Business	Sales	
Windows Server Update Services	Finance	
System Center Configuration Manager	App developers	

**Correct Answer:**

## Answer Area

Servicing models	Team	Servicing model
Windows Update (stand-alone)	Engineering	Windows Server Update Services
Windows Update for Business	Sales	Windows Update for Business
Windows Server Update Services	Finance	System Center Configuration Manager
System Center Configuration Manager	App developers	Windows Update (stand-alone)

### Section: Understand core Microsoft 365 services and concepts Explanation

#### Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#servicing-tools>

#### QUESTION 27

You are the Microsoft 365 administrator for a company.

You need to customize a usage report for Microsoft Yammer.

Which two tools can you use? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Microsoft SQL Server Analysis Services
- B. Microsoft SQL Server Reporting Services
- C. Microsoft Power BI in a browser
- D. Microsoft Power BI Desktop
- E. Microsoft Visual Studio

**Correct Answer:** CD

### Section: Understand core Microsoft 365 services and concepts Explanation

#### Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/admin/usage-analytics/customize-reports?view=o365-worldwide>

#### QUESTION 28

DRAG DROP

You are the Microsoft 365 administrator for a company. The company plans to upgrade client operating systems to Windows 10.

You need to explain the concepts of Windows as a Service (WaaS) to the management team.

Match each term to its definition. To answer, drag the appropriate terms from the column on the left to its definitions on the right. Each term may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

Terms	Definition	Term
Windows Insider previews	Early builds that are released to the public during the feature-development phase	
Servicing channels	A method for controlling the frequency at which organizations deploy Windows 10 features	
Deployment rings	A method of gradually deploying Windows 10 features by using multiple sets of targeted devices	

**Correct Answer:**

Terms	Definition	Term
Windows Insider previews	Early builds that are released to the public during the feature-development phase	Windows Insider previews
Servicing channels	A method for controlling the frequency at which organizations deploy Windows 10 features	Servicing channels
Deployment rings	A method of gradually deploying Windows 10 features by using multiple sets of targeted devices	Deployment rings

**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview>

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-deployment-rings-windows-10-updates>

**QUESTION 29**

You are the Microsoft 365 administrator for an organization.

A group of employees and users outside the company must be able to collaborate on a project in real time by using a whiteboard.

In the Microsoft 365 admin portal, which Office 365 product should you configure?

- A. Microsoft Yammer
- B. Microsoft Office Delve
- C. Microsoft SharePoint Online
- D. Microsoft Teams

**Correct Answer: D**

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/microsoftteams/manage-whiteboard>

**QUESTION 30**  
HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

Hot Area:

**Answer Area**

Statement	Yes	No
Microsoft MyAnalytics supports Microsoft PowerBI templates.	<input type="radio"/>	<input type="radio"/>
Microsoft MyAnalytics supports Microsoft Outlook add-ins.	<input type="radio"/>	<input type="radio"/>
Microsoft Workplace Analytics supports weekly email digests.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

**Answer Area**

Statement	Yes	No
Microsoft MyAnalytics supports Microsoft PowerBI templates.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft MyAnalytics supports Microsoft Outlook add-ins.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft Workplace Analytics supports weekly email digests.	<input type="radio"/>	<input checked="" type="radio"/>

**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/use/add-in>

<https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/mya-landing-page>

<https://docs.microsoft.com/en-us/workplace-analytics/index-orig>

**QUESTION 31**  
HOTSPOT

You plan to deploy the Report Message add-in to Microsoft Outlook.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

How can you deploy add-in?

**NOTE:** Each correct selection is worth one point.

Hot Area:

## Answer Area

Statement	Yes	No
Use the Services & add-ins menu in the Microsoft 365 admin center to deploy the add-in.	<input type="radio"/>	<input type="radio"/>
Create a Microsoft Intune application policy to deploy the add-in.	<input type="radio"/>	<input type="radio"/>
Use Configuration Manager to deploy the add-in.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

## Answer Area

Statement	Yes	No
Use the Services & add-ins menu in the Microsoft 365 admin center to deploy the add-in.	<input checked="" type="radio"/>	<input type="radio"/>
Create a Microsoft Intune application policy to deploy the add-in.	<input type="radio"/>	<input checked="" type="radio"/>
Use Configuration Manager to deploy the add-in.	<input type="radio"/>	<input checked="" type="radio"/>

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/enable-the-report-message-add-in>

### QUESTION 32

You need to reduce the amount of time that the IT team spends on user support.

What are three possible ways to achieve this goal? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Enable Microsoft Office 365 Customer Lockbox
- B. Upgrade all client devices to Windows 10
- C. Use Windows AutoPilot to deploy devices
- D. Deploy Microsoft MyAnalytics to devices
- E. Deploy Microsoft Office 365 Professional Plus to all client devices

**Correct Answer:** ACE

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

References:

<https://social.technet.microsoft.com/wiki/contents/articles/35748.office-365-what-is-customer-lockbox-and->

[how-to-enable-it.aspx](https://docs.microsoft.com/en-us/windows/deployment/windows-autopilot/windows-autopilot)

<https://docs.microsoft.com/en-us/windows/deployment/windows-autopilot/windows-autopilot>

<https://www.microsoft.com/en-us/microsoft-365/blog/2015/03/19/office-365-proplus-it-control-and-management-update/>

**QUESTION 33**

DRAG DROP

An organization plans to deploy Microsoft Office to all employees.

You need to select the appropriate Office plans and minimize costs.

Which Office plans should you use? To answer, drag the appropriate Office plans to the correct options. Each Office plan may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

Select and Place:

**Answer Area**

Office plans	Option	Office plan
Office 365 ProPlus	Install updates and new features	
Office Standard	Install on more than one device.	

Correct Answer:

**Answer Area**

Office plans	Option	Office plan
Office 365 ProPlus	Install updates and new features	Office 365 ProPlus
Office Standard	Install on more than one device.	Office 365 ProPlus

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

Explanation:

Reference:

<https://docs.microsoft.com/en-us/deployoffice/about-office-365-proplus-in-the-enterprise>

**QUESTION 34**

HOTSPOT

A company plans to deploy Microsoft Intune.

Which types of apps can be managed by Intune?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

Statement	Yes	No
Intune supports management of apps from third-party stores.	<input type="radio"/>	<input type="radio"/>
Intune supports volume licensing of iOS and Android store apps.	<input type="radio"/>	<input type="radio"/>
Intune supports the management of line-of-business and public-facing apps.	<input type="radio"/>	<input type="radio"/>

**Correct Answer:**

**Answer Area**

Statement	Yes	No
Intune supports management of apps from third-party stores.	<input type="radio"/>	<input checked="" type="radio"/>
Intune supports volume licensing of iOS and Android store apps.	<input checked="" type="radio"/>	<input type="radio"/>
Intune supports the management of line-of-business and public-facing apps.	<input checked="" type="radio"/>	<input type="radio"/>

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

**QUESTION 35**

You are the Microsoft 365 administrator for a company.

You install Microsoft Office 365 ProPlus on five devices. You deactivate the Microsoft Office 365 ProPlus license on one device.

Which task can you perform on the deactivated device?

- A. Start a new document from a template
- B. Create a document
- C. Co-author a document
- D. View a document
- E. Leave a comment in a document

F. Set properties on a document

**Correct Answer:** D

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

Explanation:

When you deactivate a Microsoft Office 365 ProPlus license, Office 365 ProPlus remains installed on the computer, but you can only view and print documents. All features for editing or creating new documents are disabled.

References:

<https://docs.microsoft.com/en-us/deployoffice/overview-of-licensing-and-activation-in-office-365-proplus>

**QUESTION 36**

DRAG DROP

Match each Microsoft 365 feature to its availability.

Instructions: To answer, drag the appropriate feature from the column on the left to its availability on the right. Each feature may be used once, more than once, or not at all.

**NOTE:** Each correct match is worth one point.

**Select and Place:**

**Answer Area**

Features	Availability	Feature
	Available to all customers	<input type="text"/>
<input type="text" value="Private preview"/>	Can be turned on for evaluation.	<input type="text"/>
<input type="text" value="Public preview"/>	Available to specific customers	<input type="text"/>
<input type="text" value="General availability"/>	Compliance testing completed	<input type="text"/>
	Available for purchase	<input type="text"/>

**Correct Answer:**

## Answer Area

Features	Availability	Feature
	Available to all customers	General availability
Private preview	Can be turned on for evaluation.	Public preview
Public preview	Available to specific customers	Private preview
General availability	Compliance testing completed	Private preview
	Available for purchase	General availability

### Section: Understand core Microsoft 365 services and concepts

#### Explanation

#### Explanation/Reference:

#### QUESTION 37

#### HOTSPOT

A company plans to transition from supporting servers on-premises to using Microsoft 365 services.

You need to determine which Microsoft 365 workload is appropriate to replace each on-premises service.

Which workloads should you use? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

#### Hot Area:

## Answer Area

### On-premises service

Get updates on the latest news and announcements from an intranet site hosted on an internal web server.

View videos hosted on an internal web server.

Store and retrieve shared documents on a local file server.

Store documents in a personalized folder on a local file server.

Chat with other employees by using an on-premises Skype for Business server.

### Microsoft 365 workload

	▼
SharePoint Online	
Microsoft Stream	
OneDrive for Business	
Microsoft Delve	

	▼
Microsoft Planner	
Microsoft Flow	
Microsoft Stream	
PowerApps	

	▼
Microsoft Flow	
Power BI	
Microsoft Stream	
SharePoint Online	

	▼
OneDrive for Business	
Microsoft To-Do	
MyAnalytics	
Microsoft Sream	

	▼
Microsoft Bookings	
Microsoft People	
Microsoft Teams	
Sway	

**Correct Answer:**

## Answer Area

### On-premises service

Get updates on the latest news and announcements from an intranet site hosted on an internal web server.

View videos hosted on an internal web server.

Store and retrieve shared documents on a local file server.

Store documents in a personalized folder on a local file server.

Chat with other employees by using an on-premises Skype for Business server.

### Microsoft 365 workload

	▼
SharePoint Online	
Microsoft Stream	
OneDrive for Business	
Microsoft Delve	

	▼
Microsoft Planner	
Microsoft Flow	
Microsoft Stream	
PowerApps	

	▼
Microsoft Flow	
Power BI	
Microsoft Stream	
SharePoint Online	

	▼
OneDrive for Business	
Microsoft To-Do	
MyAnalytics	
Microsoft Sream	

	▼
Microsoft Bookings	
Microsoft People	
Microsoft Teams	
Sway	

### Section: Understand core Microsoft 365 services and concepts

#### Explanation

#### Explanation/Reference:

#### QUESTION 38

Your company has a Microsoft Office 365 subscription.

You need to co-author files with other users.

Which tool should you use?

- A. Microsoft SharePoint Online
- B. Microsoft Skype for Business Online
- C. Microsoft Office Delve
- D. Microsoft Exchange Online

**Correct Answer:** A

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

**QUESTION 39**

You are the Microsoft 365 administrator for a company.

You install Microsoft Office 365 ProPlus on five devices. You deactivate device.

Which task can you perform on the deactivated device?

- A. Print a document.
- B. Leave a comment in a document.
- C. Start a new document from a template.
- D. Set properties on a document.
- E. Create a document
- F. Edit a document
- G. Co-author a document

**Correct Answer:** A

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References:

[https://blogs.technet.microsoft.com/office\\_resource\\_kit/2014/01/17/office-365-proplus-multiple-devices-and-deactivation/](https://blogs.technet.microsoft.com/office_resource_kit/2014/01/17/office-365-proplus-multiple-devices-and-deactivation/)

**QUESTION 40**

You are the Microsoft 365 administrator for a company.

Users in the IT department must receive new Office 365 preview features before the features are deployed to other users in the company.

You need to ensure only the users in the IT department receive preview features.

Which two actions should you perform? Each correct answer represents part of the solution. (Choose two.)

**NOTE:** Each correct selection is worth one point.

- A. Instruct users to navigate to <http://insider.office.com> and sign up for Office Insider.
- B. Instruct users to update Office ProPlus.
- C. In the organizational profile, set the update preference to **Targeted release for selected users**.
- D. Instruct users to uninstall Office ProPlus and then reinstall the software.
- E. In the organizational profile, set the update preference to **Standard release**.

**Correct Answer:** AC

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References:

<https://insider.office.com/en-us/>

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

#### **QUESTION 41**

A company has a Microsoft 365 subscription. You deploy Windows 10 devices by using Windows Autopilot.

You need to ensure that team members can access data that is stored in OneDrive for Business when team members are at remote sites.

What should you do?

- A. Enroll team members in Microsoft Azure AD multi-factor authentication.
- B. Add the devices to Microsoft 365 using the Devices tile.
- C. Enroll devices in Microsoft Intune.
- D. Instruct team members to sign in to their devices using their Microsoft Azure AD credentials.

**Correct Answer:** D

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

#### **QUESTION 42**

You are a Microsoft 365 administrator for a company.

Microsoft plans to release a new feature for Microsoft Excel.

You need to ensure that the feature becomes available for employees to install as soon as possible.

To which release channel should you subscribe?

- A. Microsoft release
- B. Standard release
- C. Office 365 team release
- D. Targeted release

**Correct Answer:** D

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

#### **QUESTION 43**

DRAG DROP

You are a member of a Microsoft Office 365 group named Sales. You create a proposal for a customer by using Word Online.

All team members must be able to review and make changes to the proposal at the same time. After the

proposal is completed, you must share the final document with the customer in read-only format.

You need to ensure that the customer sees the most recent versions of the document.

**Select and Place:**

<b>Actions</b>
Add the proposal to the Sales team site in SharePoint Online.
Create a sharing link to the proposal with read-only access.
Add the proposal to OnDrive for Business.
Email the customer and include the proposal as an attachment.
Email the customer and include the link to the document.

<b>Steps</b>
--------------

**Correct Answer:**

<b>Actions</b>
Add the proposal to the Sales team site in SharePoint Online.
Create a sharing link to the proposal with read-only access.
Add the proposal to OnDrive for Business.
Email the customer and include the proposal as an attachment.
Email the customer and include the link to the document.

<b>Steps</b>
Add the proposal to the Sales team site in SharePoint Online.
Create a sharing link to the proposal with read-only access.
Email the customer and include the proposal as an attachment.

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/admin/setup/set-up-file-storage-and-sharing?view=o365-worldwide>

<https://docs.microsoft.com/en-us/sharepoint/external-sharing-overview>

**QUESTION 44**  
**DRAG DROP**

You are the Microsoft 365 administrator for a company.

You need to identify the different features of MyAnalytics and Workspace Analytics.

What are the different features? To answer, drag the appropriate applications to the correct features. Each application may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Answer Area**

Applications	Feature	Application
MyAnalytics	Included in office 365 E5 license	Application
Workspace Analytics	Can be purchased only as an add-on license	Application
	Provides employee work and collaboration metrics	Application
	Permits upload of custom organizational data	Application
	Provides team work and collaboration metrics	Application

**Correct Answer:**

**Answer Area**

Applications	Feature	Application
MyAnalytics	Included in office 365 E5 license	MyAnalytics
Workspace Analytics	Can be purchased only as an add-on license	Workspace Analytics
	Provides employee work and collaboration metrics	MyAnalytics
	Permits upload of custom organizational data	Workspace Analytics
	Provides team work and collaboration metrics	Workspace Analytics

**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

References:

<https://products.office.com/en-za/business/compare-more-office-365-for-business-plans>

<https://techcommunity.microsoft.com/t5/MyAnalytics/Microsoft-Workplace-Analytics/td-p/84884>

<https://docs.microsoft.com/en-us/office365/servicedescriptions/workplace-analytics-service-description>

<https://docs.microsoft.com/en-us/workplace-analytics/setup/upload-organizational-data>

#### **QUESTION 45**

Your company is evaluating the differences between deployments of Office 365 ProPlus and Office 2016.

You need to determine the installation features of each deployment.

Which installation feature is unique to Office 365 ProPlus?

- A. Installation can be completed by using Click-to-Run.
- B. Installation can be completed by using System Center Configuration Manager.
- C. Installation is available in both 32-bit and 64-bit versions.
- D. Installation is on the user's local computer.

**Correct Answer:** A

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

#### **QUESTION 46**

You use Microsoft 365 Usage Analytics.

You need to know the number of users who are active today and were also active last month.

Which adoption metric should you use?

- A. MoMReturningUsers
- B. EnabledUsers
- C. ActiveUsers
- D. CumulativeActiveUsers

**Correct Answer:** A

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/admin/usage-analytics/active-user-in-usage-reports?view=o365-worldwide>

#### **QUESTION 47**

You are a Microsoft 365 administrator for a company. You use products that are in private preview, public preview, or general availability (GA).

You need to determine at which phases you can receive support from the Microsoft 365 admin center.

For which product phase or phases can you receive support?

- A. GA, private preview, and public preview
- B. GA and private preview only

- C. GA only
- D. GA and public preview only
- E. public preview and private preview only

**Correct Answer: C**

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

Reference:

<https://www.rmsource.com/blogsite/Pages/Microsoft-Azure---Public-Preview-Release-Status.aspx>

**QUESTION 48**

DRAG DROP

You are the Microsoft 365 administrator for a company.

Which Microsoft 365 components should employees use?

Match each component to its task. To answer, drag the appropriate components from the column on the left to the tasks on the right. Each component may be used once, more than once, or not at all.

**NOTE:** Each correct match is worth one point.

**Select and Place:**

Components	Answer Area	Task	Component
Windows 10 Enterprise		Send an email to a distribution list.	
Microsoft Exchange Online		Author a document at the same time as someone else and use document versioning.	
Microsoft SharePoint Online		Hold a voice and video conversation with other employees.	
Microsoft Teams		Register a user's personal device from home with the company.	
Microsoft Enterprise Mobility + Security		View a personal calendar.	

**Correct Answer:**

Components	Answer Area	Task	Component
Windows 10 Enterprise		Send an email to a distribution list.	Microsoft Exchange Online
Microsoft Exchange Online		Author a document at the same time as someone else and use document versioning.	Microsoft SharePoint Online
Microsoft SharePoint Online		Hold a voice and video conversation with other employees.	Microsoft Teams
Microsoft Teams		Register a user's personal device from home with the company.	Microsoft Enterprise Mobility + Security
Microsoft Enterprise Mobility + Security		View a personal calendar.	Microsoft Exchange Online

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

References:

<https://products.office.com/en-us/microsoft-teams/group-chat-software>

<https://www.microsoft.com/en-cy/cloud-platform/enterprise-mobility-security>

**QUESTION 49**

DRAG DROP

Your organization is considering subscribing to Microsoft 365.

You need to educate stakeholders about how Microsoft 365 component enable effective collaboration.

Match each Microsoft 365 service to the best service description. To answer, drag the appropriate services to the correct descriptions. Each service may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct match is worth one point.

**Select and Place:**

Services	Answer Area	Service
	Description	
Microsoft teams	A chat-based workspace that facilitates real-time collaboration and enables members of an organization to have conversations and create work plans.	<input type="text"/>
OneDrive for Business	A cloud service that enables you to store and protect files, share files with others, access files from anywhere using an app or a web-browser, and restore all files to a previous date and time.	<input type="text"/>
SharePoint Online	A cloud service that enables you to store, organize, add third-party apps, access information from almost any device, allow sharing with external people by default, all by using a web-browser.	<input type="text"/>
Microsoft Yammer	A private social network that you can use to efficiently resolve support issues and gather feedback on projects and documents.	<input type="text"/>
Office 365 ProPlus		

**Correct Answer:**

## Answer Area

Services	Description	Service
Microsoft teams	A chat-based workspace that facilitates real-time collaboration and enables members of an organization to have conversations and create work plans.	Microsoft teams
OneDrive for Business	A cloud service that enables you to store and protect files, share files with others, access files from anywhere using an app or a web-browser, and restore all files to a previous date and time.	OneDrive for Business
SharePoint Online	A cloud service that enables you to store, organize, add third-party apps, access information from almost any device, allow sharing with external people by default, all by using a web-browser.	SharePoint Online
Microsoft Yammer	A private social network that you can use to efficiently resolve support issues and gather feedback on projects and documents.	Microsoft Yammer
Office 365 ProPlus		

### Section: Understand core Microsoft 365 services and concepts Explanation

#### Explanation/Reference:

References:

<https://products.office.com/en-us/microsoft-teams/group-chat-software>

<https://products.office.com/en-za/onedrive-for-business/online-cloud-storage>

<https://products.office.com/en-us/sharepoint/sharepoint-online-collaboration-software>

<https://products.office.com/en-za/yammer/yammer-overview>

#### QUESTION 50

You need to ensure that all users in your tenant have access to the earliest release of updates in Microsoft 365. You set the organizational release preference to Standard release.

Select the correct answer if the underlined text does not make the statement correct. Select "No change is needed" if the underlined text makes the statement correct.

- A. Targeted release for entire organization
- B. No change is needed
- C. Targeted release for select users
- D. First release

**Correct Answer:** A

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

#### Explanation/Reference:

Explanation:

Standard release is the default setting. It implements updates on final release rather than early release.

First release is now called Targeted release. Targeted release is the early release of updates for early feedback. You can choose to have individuals or the entire organization receive updates early.

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

#### **QUESTION 51**

You are the Microsoft 365 administrator for a company.

You install Microsoft Office 365 ProPlus on five devices. You deactivate the Microsoft Office 365 ProPlus license on one device.

Which task can you perform on that device?

- A. Leave a comment in a document.
- B. Co-author a document.
- C. Create a document
- D. Print a document
- E. Set properties on a document.
- F. Start a new document from a template.

**Correct Answer:** D

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

#### **Explanation/Reference:**

Explanation:

When you deactivate a Microsoft Office 365 ProPlus license, Office 365 ProPlus remains installed on the computer, but you can only view and print documents. All features for editing or creating new documents are disabled.

References:

<https://docs.microsoft.com/en-us/deployoffice/overview-of-licensing-and-activation-in-office-365-proplus>

#### **QUESTION 52**

You are the desktop administrator for an organization.

You need to ensure that Office 365 ProPlus is installed on all employee computers.

Which three tools can you use to deploy Office 365 ProPlus? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Microsoft Intune
- B. System Center Operations Manager
- C. Windows Installer (MSI) package
- D. System Center Configuration Manager
- E. Office Deployment Tool

**Correct Answer:** ADE

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

#### **Explanation/Reference:**

Explanation:

Microsoft Intune allows you to to deploy Office 365 ProPlus applications to Windows 10 devices from the cloud.

System Center Configuration Manager allows you to deploy Office 365 ProPlus to client computers from a local source, using your Configuration Manager distribution points.

The Office Deployment Tool (ODT) allows you to deploy Office 365 ProPlus to client computers from the Office Content Delivery Network (CDN) or from a shared folder on your network.

References:

<https://techcommunity.microsoft.com/t5/enterprise-mobility-security/deploying-office-365-proplus-with-microsoft-intune/ba-p/250292>

<https://docs.microsoft.com/en-us/DeployOffice/deploy-office-365-proplus-from-the-cloud>

<https://docs.microsoft.com/en-us/DeployOffice/deploy-office-365-proplus-from-a-local-source>

### QUESTION 53

**This question requires that you evaluate the underlined text to determine if it is correct.**

You use Microsoft Intune for device management. You must determine how many devices run each operating system.

You must launch Intune and navigate to the Mobile Apps blade.

Select the correct answer if the underlined text does not make the statement correct. Select “No change is needed” if the underlined text makes the statement correct.

- A. Device configuration
- B. Device compliance
- C. No change is needed
- D. Devices

**Correct Answer: D**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/intune/device-inventory>

### QUESTION 54

HOTSPOT

A company has a Microsoft 365 E5 subscription. The company plans to use eDiscovery to meet legal discovery requirements.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

## Answer Area

Statement	Yes	No
You can create eDiscovery cases to preserve data in Exchange Online mailboxes.	<input type="radio"/>	<input type="radio"/>
Members of the discovery management role group have permissions to export messages.	<input type="radio"/>	<input type="radio"/>
You can create one eDiscovery case to preserve data in an Exchange Server mailbox and a OneDrive for Business site.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

## Answer Area

Statement	Yes	No
You can create eDiscovery cases to preserve data in Exchange Online mailboxes.	<input checked="" type="radio"/>	<input type="radio"/>
Members of the discovery management role group have permissions to export messages.	<input checked="" type="radio"/>	<input type="radio"/>
You can create one eDiscovery case to preserve data in an Exchange Server mailbox and a OneDrive for Business site.	<input checked="" type="radio"/>	<input type="radio"/>

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/ediscovery#ediscoverycases>

<https://docs.microsoft.com/en-us/office365/securitycompliance/manage-ediscovery-cases>

<https://docs.microsoft.com/en-us/office365/securitycompliance/assign-ediscovery-permissions>

### QUESTION 55

You are the Microsoft 365 administrator for a company.

You need to ensure that users receive a warning message if they select links in emails that might be unsafe.

What should you do?

- A. Use Windows PowerShell to install the latest antimalware engine updates
- B. Enable Microsoft Office 365 Advanced Threat Protection

- C. Use the Microsoft Exchange Admin Center to configure a new spam-filter policy
- D. Use the Microsoft Exchange Admin Center to create a new antimalware policy

**Correct Answer:** B

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/atp-safe-links>

#### **QUESTION 56**

You are a Microsoft 365 administrator for a company. Employees use Microsoft Office 365 ProPlus to create documents.

You need to implement document classification and protection by using Microsoft Azure Information Protection.

Which two actions should you perform? Each correct answer presents part of the solution.

**NOTE:** Each correct selection is worth one point.

- A. Add an Azure subscription to your Microsoft 365 tenant
- B. Install the Azure Information Protection client
- C. Create a custom Azure Information Protection policy with the Confidential label
- D. Enable the default Azure Information Protection policy
- E. Install the Rights Management Service client

**Correct Answer:** AD

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/azure/information-protection/requirements>

<https://docs.microsoft.com/en-us/azure/information-protection/configure-policy-default>

#### **QUESTION 57**

A company deploys Microsoft Azure AD. You enable multi-factor authentication.

You need to inform users about the multi-factor authentication methods that they can use.

Which of the following methods is **NOT** a valid multi-factor authentication method in Microsoft 365?

- A. Receive an automated call on the desk phone that includes a verification code
- B. Insert a small card in to a desktop computer and provide a PIN code when prompted
- C. Receive a call on a mobile phone and select the pound sign (#) when prompted
- D. Receive an SMS text message that includes a verification code

**Correct Answer:** B

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

References:

<http://techgenix.com/multifactor-authentication-office-365/>

### QUESTION 58

#### HOTSPOT

You implement Compliance Manager.

You need to retrieve status information for a control task.

Which two options can you use? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

#### Hot Area:

**Answer Area**

[Back To Dashboard](#) [Export to E](#)

Group Name	Product	Assessment	Assessed Controls	44% Assessed	Status	Last Modified	Compliance
<b>Office 365 in-Scope Cloud Services</b>							
<b>Microsoft Managed Controls</b>							
Conditions for collection and processing						5/5 Assessed	▼
PII sharing, transfer, and disclosure						8/8 Assessed	▼
Privacy by design and by default						3/3 Assessed	▼
Rights of PII principals						1/1 Assessed	▼
Security						32/32 Assessed	▼
<b>Customer Managed Controls</b>							
Conditions for collection and processing						1/7 Assessed	▼

**Correct Answer:**

**Answer Area**

< Back To Dashboard

Export to E

• Lamna Healthcare Company Office 365 GDPR 50/114 In Progress 14/11/2018 270 1620 Complian

Group Name	Product	Assessment	Assessed Controls	% Assessed	Status	Last Modified	Complian
<b>Office 365 in-Scope Cloud Services</b>							
<b>Microsoft Managed Controls</b>							
Conditions for collection and processing						5/5 Assessed	
PII sharing, transfer, and disclosure						8/8 Assessed	
Privacy by design and by default						3/3 Assessed	
Rights of PII principals						1/1 Assessed	
Security						32/32 Assessed	
<b>Customer Managed Controls</b>							
Conditions for collection and processing						1/7 Assessed	

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**  
**Explanation**

**Explanation/Reference:**

References:

<https://content.cloudguides.com/guides/Compliance%20Manager>

**QUESTION 59**

You are a Microsoft 365 administrator for a company.

Several users report that they receive emails which have a PDF attachment. The PDF attachment launches malicious code.

You need to remove the message from inboxes and disable the PDF threat if an affected document is opened.

Which feature should you implement?

- A. Microsoft Exchange Admin Center block lists
- B. Sender Policy Framework
- C. Advanced Threat Protection anti-phishing
- D. zero-hour auto purge
- E. DKIM signed messages with mail flow rules

**Correct Answer: C**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/atp-anti-phishing>

**QUESTION 60**

DRAG DROP

You are a Microsoft 365 administrator for a company.

A customer submits a data subject request (DSR) to delete customer information in compliance with General Data Protection Regulation (GDPR). You must place legal holds on related data whenever possible.

You need to respond to the request by searching for the customer's data in various Microsoft 365 tools.

How should you search for the data? To answer, drag the appropriate search methods to the correct Microsoft 365 applications. Each search method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Select and Place:

### Answer Area

Search methods	Microsoft 365 application	Search method
<input type="text" value="Content Search eDiscovery"/>	Microsoft SharePoint Online	<input type="text"/>
<input type="text" value="In the app"/>	Microsoft Access	<input type="text"/>
	Microsoft Outlook	<input type="text"/>
	Microsoft PowerApps	<input type="text"/>

Correct Answer:

### Answer Area

Search methods	Microsoft 365 application	Search method
<input type="text" value="Content Search eDiscovery"/>	Microsoft SharePoint Online	<input type="text" value="Content Search eDiscovery"/>
<input type="text" value="In the app"/>	Microsoft Access	<input type="text" value="In the app"/>
	Microsoft Outlook	<input type="text" value="Content Search eDiscovery"/>
	Microsoft PowerApps	<input type="text" value="In the app"/>

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/gdpr-dsr-office365#part-1-responding-to-dsrs-for-customer-data>

QUESTION 61

HOTSPOT

A company deploys Microsoft Intune.

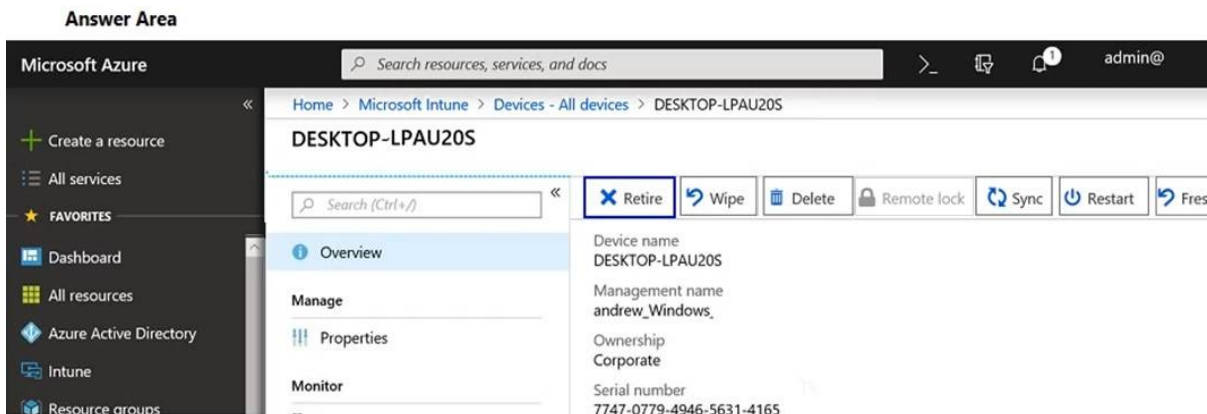
An employee loses a Windows 10 device that contains corporate data.

You need to ensure that the corporate data on the device is secured as quickly as possible.

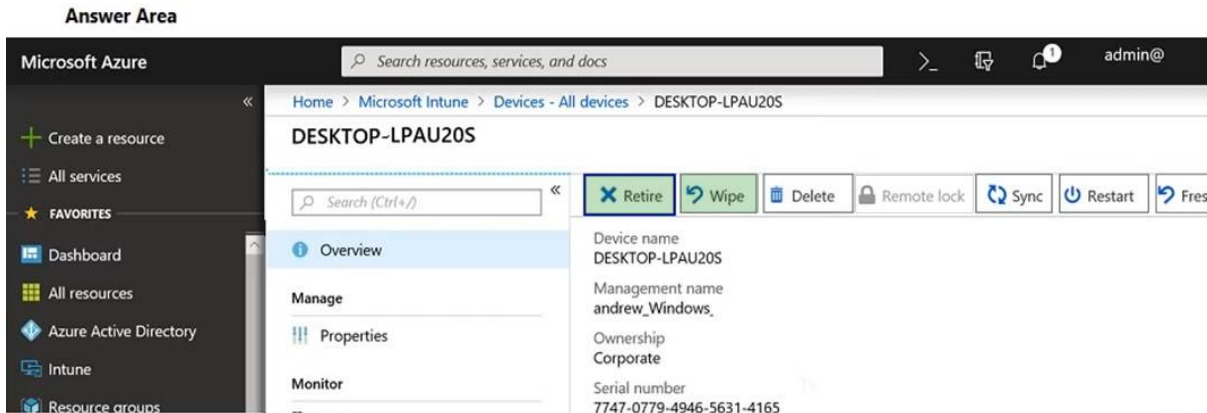
Which four options can you use? To answer, select the appropriate actions in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**



**Correct Answer:**



**Section: Understand security, compliance, privacy, and trust in Microsoft 365**  
**Explanation**

**Explanation/Reference:**

**QUESTION 62**

You are the Microsoft 365 administrator for a company.

All staff must use Microsoft Outlook to access corporate email. When users access Outlook on mobile devices, they must use a PIN to open the application.

You need to implement a Microsoft Intune policy to enforce the security requirements.

Which policy should you use?

- A. device compliance
- B. device configuration
- C. app protection
- D. app configuration

**Correct Answer: C**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/intune/app-protection-policy>

**QUESTION 63**

**HOTSPOT**

You need to configure a data governance solution for your company. The solution must meet the following requirements:

Classify documents

Ensure that classifications are enforced

Delete documents that are no longer used

Which actions should you perform? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

Requirement	Action
Classify documents	<div data-bbox="711 999 1281 1035" style="border: 1px solid gray; background-color: #f0f0f0; padding: 2px;">▼</div> <div data-bbox="711 1035 1281 1131" style="border: 1px solid gray; padding: 2px;"><ul style="list-style-type: none"><li data-bbox="711 1035 1281 1062">Publish labels.</li><li data-bbox="711 1062 1281 1089">Define file and folder structures.</li><li data-bbox="711 1089 1281 1131">Apply Microsoft SharePoint permissions.</li></ul></div>
Ensure that classifications are enforced.	<div data-bbox="711 1150 1281 1186" style="border: 1px solid gray; background-color: #f0f0f0; padding: 2px;">▼</div> <div data-bbox="711 1186 1281 1283" style="border: 1px solid gray; padding: 2px;"><ul style="list-style-type: none"><li data-bbox="711 1186 1281 1213">Apply supervision policies.</li><li data-bbox="711 1213 1281 1241">Configure document approval</li><li data-bbox="711 1241 1281 1283">Configure Microsoft Outlook Mail Tips.</li></ul></div>
Delete documents that are no longer used.	<div data-bbox="711 1323 1385 1358" style="border: 1px solid gray; background-color: #f0f0f0; padding: 2px;">▼</div> <div data-bbox="711 1358 1385 1455" style="border: 1px solid gray; padding: 2px;"><ul style="list-style-type: none"><li data-bbox="711 1358 1385 1386">Apply retention policies.</li><li data-bbox="711 1386 1385 1413">Apply preservation policies.</li><li data-bbox="711 1413 1385 1455">Configure the Microsoft SharePoint second-stage recycle bin.</li></ul></div>

**Correct Answer:**

## Answer Area

Requirement	Action
Classify documents	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #e0e0e0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Publish labels.</div> <div style="padding: 2px;">Define file and folder structures.</div> <div style="padding: 2px;">Apply Microsoft SharePoint permissions.</div> </div>
Ensure that classifications are enforced.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #e0e0e0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Apply supervision policies.</div> <div style="padding: 2px;">Configure document approval</div> <div style="padding: 2px;">Configure Microsoft Outlook Mail Tips.</div> </div>
Delete documents that are no longer used.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #e0e0e0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Apply retention policies.</div> <div style="padding: 2px;">Apply preservation policies.</div> <div style="padding: 2px;">Configure the Microsoft SharePoint second-stage recycle bin.</div> </div>

### Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

#### Explanation/Reference:

References:

<https://www.recordpoint.com/advanced-data-governance-labels/>

#### QUESTION 64

DRAG DROP

You are the Microsoft 365 administrator for a company.

You need to identify available cloud security features.

Match each feature to the correct description. To answer, drag the appropriate feature from the column on the left to its description on the right. Each feature may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

#### Select and Place:

Features	Description	Feature
Cloud Discovery dashboard	Classify and label emails and documents in the organization.	<div style="border: 1px solid red; height: 20px; width: 100%;"></div>
Microsoft Azure AD Conditional Access	Block users from accessing cloud apps from certain devices.	<div style="border: 1px solid red; height: 20px; width: 100%;"></div>
Microsoft Azure Security Center		
Microsoft Azure Information Protection		

**Correct Answer:**

### Answer Area

Features	Description	Feature
Cloud Discovery dashboard	Classify and label emails and documents in the organization.	Microsoft Azure Information Protection
Microsoft Azure AD Conditional Access	Block users from accessing cloud apps from certain devices.	Microsoft Azure AD Conditional Access
Microsoft Azure Security Center		
Microsoft Azure Information Protection		

### Section: Understand security, compliance, privacy, and trust in Microsoft 365

#### Explanation

#### Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/cloud-app-security/discovered-apps>

<https://www.microsoft.com/en-us/itshowcase/using-azure-information-protection-to-classify-and-label-corporate-data>

<https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/overview>

<https://docs.microsoft.com/en-us/azure/security-center/security-center-virtual-machine-protection>

#### QUESTION 65

A company deploys Exchange Online and SharePoint Online.

You must audit and assessment report for the Microsoft 365 cloud services that the company uses.

You need to provide the required documents.

Which Microsoft site should you use to obtain this information?

- A. Compliance Manager
- B. Service Trust Portal
- C. Office 365 Security and Compliance Center
- D. Azure portal

**Correct Answer: B**

### Section: Understand security, compliance, privacy, and trust in Microsoft 365

#### Explanation

#### Explanation/Reference:

References:

<https://servicetrust.microsoft.com/ViewPage/TrustDocumentsV3?docTab=7f51cb60-3d6c-11e9-b2af-7bb9f5d2d913> FAQ and White Papers

#### QUESTION 66

#### HOTSPOT

A company uses Microsoft 365 Business to address its compliance needs. A customer requests a complete disclosure of all personal data that relates to them.

You need to create a new data subject request (DSR) case and ensure that compliance managers can view all DSR case findings.

In which two areas must you perform actions? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**

**Explanation**

**Explanation/Reference:**

**QUESTION 67**

**HOTSPOT**

For each of the following statements, select Yes if the statement is true. otherwise, select No.

**NOTE:** Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You can assign apps to devices that are not enrolled with Microsoft Intune.	<input type="radio"/>	<input type="radio"/>
You can assign wrapped apps, or apps that incorporate the Intune SDK, only if the device is enrolled with Intune.	<input type="radio"/>	<input type="radio"/>
You can install available apps from the web-based Company Portal app regardless of whether the device is enrolled with Intune.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area

Statement	Yes	No
You can assign apps to devices that are not enrolled with Microsoft Intune.	<input checked="" type="radio"/>	<input type="radio"/>
You can assign wrapped apps, or apps that incorporate the Intune SDK, only if the device is enrolled with Intune.	<input type="radio"/>	<input checked="" type="radio"/>
You can install available apps from the web-based Company Portal app regardless of whether the device is enrolled with Intune.	<input checked="" type="radio"/>	<input type="radio"/>

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/intune/apps-deploy>

QUESTION 68

This question requires that you evaluate the underlined text to determine if it is correct.

A company needs to protect documents and emails by automatically applying classifications and labels. You must minimize costs.

You should implement Microsoft Azure Information Protection for Microsoft Office 365.

Review the underlined text. If it makes the statement correct, select No change is needed. If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change needed.
- B. Azure Information Protection Premium P2
- C. Azure Information Protection Premium P1
- D. Microsoft 365 E3

**Correct Answer:** B

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

Reference:

<https://azure.microsoft.com/en-us/pricing/details/information-protection/>

**QUESTION 69**

HOTSPOT

An organization has a Microsoft 365 subscription. You plan to implement multi-factor authentication.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

Statement	Yes	No
After users are enrolled in multi-factor authentication, they must configure a second authentication factor the next time they sign in.	<input type="radio"/>	<input type="radio"/>
Enabling multi-factor authentication requires an additional subscription purchase.	<input type="radio"/>	<input type="radio"/>
Complete multi-factor authentication by using text messages, a smartphone app, or a phone call.	<input type="radio"/>	<input type="radio"/>

**Correct Answer:**

## Answer Area

Statement	Yes	No
After users are enrolled in multi-factor authentication, they must configure a second authentication factor the next time they sign in.	<input checked="" type="radio"/>	<input type="radio"/>
Enabling multi-factor authentication requires an additional subscription purchase.	<input type="radio"/>	<input checked="" type="radio"/>
Complete multi-factor authentication by using text messages, a smartphone app, or a phone call.	<input checked="" type="radio"/>	<input type="radio"/>

### Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

#### Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/enterprise/multi-factor-authentication-for-your-office-365-dev-test-environment>

#### QUESTION 70

A company plans to migrate to Microsoft 365.

You need to advise the company about how Microsoft provides protection in a multitenancy environment.

What are three ways that Microsoft provides protection? Each correct answer presents part of the solution. (Choose three.)

**NOTE:** Each correct selection is worth one point.

- A. Customer content at rest is encrypted on the server by using BitLocker.
- B. Microsoft Azure AD provides authorization and role-based access control at the tenant layer.
- C. Customer content at rest is encrypted on the server by using transport-layer security (TLS).
- D. Microsoft Azure AD provides authorization and role-based access control at the transport layer.
- E. Mailbox databases in Microsoft Exchange Online contain only mailboxes from a single tenant.
- F. Mailbox databases in Microsoft Exchange Online contain mailboxes from multiple tenants.

**Correct Answer:** ABC

### Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

#### Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/office-365-tenant-isolation-overview>

#### QUESTION 71

You are the Microsoft 365 administrator for a company.

Your company plans to open a new office in the United Kingdom.

You need to provide penetration test and security assessment reports for the new office.

Where can you locate the required reports?

- A. Data Governance page of the Security and Compliance portal
- B. Compliance Manager page of the Services Trust portal
- C. Data Loss Prevention page of the Security and Compliance portal
- D. Regional Compliance page of the Services Trust portal

**Correct Answer:** D

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

**QUESTION 72**

HOTSPOT

An organization plans to deploy Microsoft Intune.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

<b>Statement</b>	<b>Yes</b>	<b>No</b>
Data protection can be selectively applied to applications.	<input type="radio"/>	<input type="radio"/>
Microsoft intune can define where corporate data is stored.	<input type="radio"/>	<input type="radio"/>
Once a device is registered with Microsoft Intune, device wipe will include the user's personal data.	<input type="radio"/>	<input type="radio"/>

**Correct Answer:**

## Answer Area

Statement	Yes	No
Data protection can be selectively applied to applications.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft intune can define where corporate data is stored.	<input checked="" type="radio"/>	<input type="radio"/>
Once a device is registered with Microsoft Intune, device wipe will include the user's personal data.	<input type="radio"/>	<input checked="" type="radio"/>

### Section: Understand security, compliance, privacy, and trust in Microsoft 365

#### Explanation

#### Explanation/Reference:

#### QUESTION 73

You are the Microsoft Office 365 administrator for a company.

You need to perform security and compliance reviews before new updates are distributed to the entire company.

What should you implement?

- A. standard releases
- B. Microsoft 365 Enterprise Test Lab
- C. targeted releases
- D. FastTrack

**Correct Answer:** C

### Section: Understand security, compliance, privacy, and trust in Microsoft 365

#### Explanation

#### Explanation/Reference:

Reference:

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

#### QUESTION 74

DRAG DROP

A company purchases Microsoft 365 E5.

You need to determine which security features you should implement.

Which features should you implement? To answer, drag the appropriate features to the correct scenarios. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

Features	Scenario	Feature
Microsoft Office 365 Secure Score	Provide recommendations to reduce risk.	
Customer Lockbox	Control how a Microsoft support engineer accesses data during a help session.	
Microsoft Office 365 Advanced Threat Protection	Protect against unknown malware, viruses, and malicious URLs.	
Data Loss Prevention	Identify sensitive data and create policies that help prevent users from accidentally or intentionally sharing the data.	

**Correct Answer:**

Features	Scenario	Feature
	Provide recommendations to reduce risk.	Microsoft Office 365 Secure Score
	Control how a Microsoft support engineer accesses data during a help session.	Customer Lockbox
	Protect against unknown malware, viruses, and malicious URLs.	Microsoft Office 365 Advanced Threat Protection
	Identify sensitive data and create policies that help prevent users from accidentally or intentionally sharing the data.	Data Loss Prevention

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**  
**Explanation**

**Explanation/Reference:**

**QUESTION 75**

A company has a Microsoft 365 subscription that includes Office apps.

A user has identified a new issue while working with an app. When the user attempts to create a support request, the following message displays:

`You don't have permission to access this page or perform this action.`

You need to determine the cause of the error message.

What is the cause?

- A. The user account is disabled.
- B. The user does not have a license assigned for the app.

- C. The user account is not a member of the global admin role.
- D. The company does not have Premier support.

**Correct Answer:** C

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

**QUESTION 76**

Your company purchases Microsoft 365 Enterprise and Azure AD P2 licenses.

You need to provide identity protection against malicious login attempts.

What should you implement?

- A. Azure AD Identity Protection
- B. Azure AD Privileged Identity Management
- C. Azure Information Protection
- D. Azure Identity and Access Management

**Correct Answer:** A

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/azure/active-directory/identity-protection/overview>

**QUESTION 77**

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

Statement	Yes	No
A sensitivity label can be used to prevent data loss from Windows devices by turning on the endpoint protection in Microsoft Intune.	<input type="radio"/>	<input type="radio"/>
You can use a sensitivity label to mark the content of documents by adding a custom watermark.	<input type="radio"/>	<input type="radio"/>
After a sensitivity level is applied, the content of documents is encrypted, but the content of email is not encrypted.	<input type="radio"/>	<input type="radio"/>

**Correct Answer:**

## Answer Area

Statement	Yes	No
A sensitivity label can be used to prevent data loss from Windows devices by turning on the endpoint protection in Microsoft Intune.	<input checked="" type="radio"/>	<input type="radio"/>
You can use a sensitivity label to mark the content of documents by adding a custom watermark.	<input checked="" type="radio"/>	<input type="radio"/>
After a sensitivity level is applied, the content of documents is encrypted, but the content of email is not encrypted.	<input type="radio"/>	<input checked="" type="radio"/>

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/sensitivity-labels>

**QUESTION 78**

**This question requires that you evaluate the underlined text to determine if it is correct.**

A company needs to protect documents and emails by automatically applying classifications and labels. You must minimize costs.

You should implement Information Rights Management.

Review the underlined text. If it makes the statement correct, select No change is needed. If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change needed.
- B. Azure Information Protection Premium P2
- C. Azure Information Protection Premium P1
- D. Microsoft 365 E3

**Correct Answer: B**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**  
**Explanation**

**Explanation/Reference:**

References:

<https://azure.microsoft.com/en-us/pricing/details/information-protection/>

**QUESTION 79**

DRAG DROP

Your company has a Microsoft 365 subscription.

You need to implement security policies to ensure that sensitive data is protected.

Which tools should you use? To answer, drag the appropriate tools to the correct scenarios. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

Answer Area		
Tools	Scenario	
Compliance Manager	Use the Microsoft Authenticator app to enable multi-factor authentication.	Tool
Identity and access management (IAM)	Classify documents to restrict permission to content.	Tool
Information rights management (IRM)	Use a dashboard for data-protection recommendations.	Tool
	Provide auditors and regulators with reports on data-protection status.	Tool

**Correct Answer:**

Answer Area		
Tools	Scenario	
Compliance Manager	Use the Microsoft Authenticator app to enable multi-factor authentication.	Information rights management (IRM)
Identity and access management (IAM)	Classify documents to restrict permission to content.	Information rights management (IRM)
Information rights management (IRM)	Use a dashboard for data-protection recommendations.	Compliance Manager
	Provide auditors and regulators with reports on data-protection status.	Compliance Manager

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/azure/information-protection/help-users>

<https://docs.microsoft.com/en-us/office365/securitycompliance/compliance-manager-overview#controls>

**QUESTION 80**

**HOTSPOT**

You are planning a Microsoft Azure AD solution for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

### Answer Area

Statement	Yes	No
You can manage Azure AD-joined machines by using group policy.	<input type="radio"/>	<input type="radio"/>
Azure AD requires integration with Active Directory Domain Services by using secure lightweight Directory Access Protocol (LDAP).	<input type="radio"/>	<input type="radio"/>
Azure AD supports Azure AD Authentication Library (ADAL) authentication.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

### Answer Area

Statement	Yes	No
You can manage Azure AD-joined machines by using group policy.	<input type="radio"/>	<input checked="" type="radio"/>
Azure AD requires integration with Active Directory Domain Services by using secure lightweight Directory Access Protocol (LDAP).	<input checked="" type="radio"/>	<input type="radio"/>
Azure AD supports Azure AD Authentication Library (ADAL) authentication.	<input type="radio"/>	<input checked="" type="radio"/>

### Section: Understand security, compliance, privacy, and trust in Microsoft 365

#### Explanation

Explanation/Reference:

#### QUESTION 81

A company deploys Microsoft Azure AD. You run the Identity Secure Score report. The report displays five security items.

Which three security items on the report have the most impact on the score? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

A. Enable policy to block legacy authentication.

- B. Enable user risk policy.
- C. Require multi-factor authentication for all users.
- D. Delete/block accounts not used in last 30 days.
- E. Do not expire passwords.

**Correct Answer:** ABC

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

#### **QUESTION 82**

A company deploys Microsoft Azure AD. You enable multi-factor authentication.

You need to inform users about the multi-factor authentication methods that they can use.

Which of the following methods is **NOT** a valid multi-factor authentication method in Microsoft 365?

- A. Receive an automated call on the desk phone that includes a verification code.
- B. Use the Microsoft Authenticator mobile application to receive a notification and authenticate.
- C. Receive a call on a phone.
- D. Enter a Windows 10 PIN code when prompted.

**Correct Answer:** D

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

#### **QUESTION 83**

You deploy Enterprise Mobility + Security E5 and assign Microsoft 365 licenses to all employees.

Employees must not be able to share documents or forward emails that contain sensitive information outside the company.

You need to enforce the file sharing restrictions.

What should you do?

- A. Use Microsoft Azure Information Protection to define a label. Associate the label with an Azure Rights Management template that prevents the sharing of files or emails that are marked with the label.
- B. Create a Microsoft SharePoint Online content type named **Sensitivity**. Apply the content type to other content types in Microsoft 365. Create a Microsoft Azure Rights Management template that prevents the sharing of any content where the Sensitivity column value is set to Sensitive.
- C. Use Microsoft Azure Information Rights Protection to define a label. Associate the label with an Active Directory Rights Management template that prevents the sharing of files or emails that are marked with the label.
- D. Create a label named **Sensitive**. Apply a Data Layer Protection policy that notifies users when their document contains personally identifiable information (PII).

**Correct Answer:** A

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

**QUESTION 84**  
HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

Statement	Yes	No
Compliance Manager performs an assessment against your entire Microsoft 365 environment and evaluates both Microsoft and customer controls.	<input type="radio"/>	<input type="radio"/>
Compliance Manager allows you to assign individuals within the organization to be responsible for the control.	<input type="radio"/>	<input type="radio"/>
Compliance Manager provides the ability to take corrective actions from within the Service Trust portal.	<input type="radio"/>	<input type="radio"/>

**Correct Answer:**

**Answer Area**

Statement	Yes	No
Compliance Manager performs an assessment against your entire Microsoft 365 environment and evaluates both Microsoft and customer controls.	<input checked="" type="radio"/>	<input type="radio"/>
Compliance Manager allows you to assign individuals within the organization to be responsible for the control.	<input checked="" type="radio"/>	<input type="radio"/>
Compliance Manager provides the ability to take corrective actions from within the Service Trust portal.	<input checked="" type="radio"/>	<input type="radio"/>

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/compliance-manager-overview#controls>

<https://docs.microsoft.com/en-us/office365/securitycompliance/meet-data-protection-and-regulatory-reqs->

[using-microsoft-cloud](#)

<https://docs.microsoft.com/en-us/office365/securitycompliance/get-started-with-service-trust-portal>

**QUESTION 85**

**HOTSPOT**

You are a Microsoft 365 administrator for a company. The company implements federated authentication and Azure AD Connect.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer area**

Statement	Yes	No
Users have the same passwords in the cloud and on-premises.	<input type="radio"/>	<input type="radio"/>
Users sign in again to access Microsoft 365.	<input type="radio"/>	<input type="radio"/>
You can configure federated authentication to require a smart card.	<input type="radio"/>	<input type="radio"/>

**Correct Answer:**

**Answer area**

Statement	Yes	No
Users have the same passwords in the cloud and on-premises.	<input checked="" type="radio"/>	<input type="radio"/>
Users sign in again to access Microsoft 365.	<input type="radio"/>	<input checked="" type="radio"/>
You can configure federated authentication to require a smart card.	<input checked="" type="radio"/>	<input type="radio"/>

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/azure/security/fundamentals/choose-ad-authn>

**QUESTION 86**  
DRAG DROP

A company plans to migrate to a hybrid cloud infrastructure.

You need to determine where to manage the different features after the hybrid deployment is complete.

Match each item to the location where it will be managed. To answer, drag the appropriate item from the column on the left to its location on the right. Each item may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

Configuration locations	Option	Answer Area
Microsoft 365 only	Configure multi-factor authentication for cloud services.	Configuration location
on-premises only	Configure email disclaimers.	Configuration location
both Microsoft 365 and on-premises	Configure compliance.	Configuration location
	Set frequency of Microsoft Office 365 updates.	Configuration location

**Correct Answer:**

Configuration locations	Option	Answer Area
Microsoft 365 only	Configure multi-factor authentication for cloud services.	both Microsoft 365 and on-premises
on-premises only	Configure email disclaimers.	both Microsoft 365 and on-premises
both Microsoft 365 and on-premises	Configure compliance.	Microsoft 365 only
	Set frequency of Microsoft Office 365 updates.	on-premises only

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/go-to-the-securitycompliance-center>

<https://docs.microsoft.com/en-us/exchange/security-and-compliance/mail-flow-rules/disclaimers-signatures-footers-or-headers>

<https://www.itprotoday.com/email-and-calendaring/configure-email-disclaimer-exchange-server-2016>

<https://docs.microsoft.com/en-us/office365/troubleshoot/administration/switch-channel-for-office-365>

**QUESTION 87**

**HOTSPOT**

You are a Microsoft 365 administrator.

You need to implement the appropriate features for each scenario.

What should you implement? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

Answer Area	
Scenario	
Restrict access to Microsoft Outlook by using a PIN.	<input type="text"/> Mobile application protection policy Device configuration policy
Secure members of the Global Administrators group by using dynamic risk profiles.	<input type="text"/> Microsoft Azure AD Identity Protection Microsoft Azure AD Conditional Access Microsoft Azure AD Privilege Identity Management
Secure admin roles by requiring approvals.	<input type="text"/> Microsoft Azure AD Identity Protection Microsoft Azure AD Privilege Identity Management Microsoft Azure AD Domain Services

**Correct Answer:**

Answer Area	
Scenario	
Restrict access to Microsoft Outlook by using a PIN.	<input type="text"/> Mobile application protection policy Device configuration policy
Secure members of the Global Administrators group by using dynamic risk profiles.	<input type="text"/> Microsoft Azure AD Identity Protection Microsoft Azure AD Conditional Access Microsoft Azure AD Privilege Identity Management
Secure admin roles by requiring approvals.	<input type="text"/> Microsoft Azure AD Identity Protection Microsoft Azure AD Privilege Identity Management Microsoft Azure AD Domain Services

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/exchange/clients-and-mobile-in-exchange-online/outlook-for-ios-and-android/secure-outlook-for-ios-and-android>

<https://docs.microsoft.com/en-us/azure/active-directory/identity-protection/overview>

<https://docs.microsoft.com/en-us/azure/active-directory/privileged-identity-management/pim-configure>

**QUESTION 88**

You manage a local Active Directory Domain Services environment. Your company purchases an Enterprise E1 license for all users.

You need to implement self-service password reset. You want to achieve this goal while minimizing costs.

Which two actions should you perform? Each correct answer presents part of the solution.

**NOTE:** Each correct selection is worth one point.

- A. Upgrade your subscription to Azure AD Premium P2.
- B. Deploy Azure AD Connect.
- C. Deploy Azure Information Protection.
- D. Upgrade your subscription to Azure AD Premium P1.

**Correct Answer:** B

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**

**Explanation**

**Explanation/Reference:**

**QUESTION 89**

You are a Microsoft 365 administrator for a company.

What are two ways that you can ensure data security? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. service-level encryption using customer-provided key
- B. tenant-dedicated Microsoft Azure AD encryption using customer-provided key
- C. single-tenant infrastructure partitions for sensitive data
- D. data transfer using transport-layer security (TLS)

**Correct Answer:** AD

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**

**Explanation**

**Explanation/Reference:**

**QUESTION 90**

You are a Microsoft 365 administrator for a company.

You need to identify security vulnerabilities by using the Office 365 Attack Simulator.

Which three attack simulations are available? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Brute-force password
- B. Cross-site scripting
- C. Password-spray
- D. Denial-of-service
- E. Display name spear-phishing

**Correct Answer:** ACE

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/attack-simulator>

#### **QUESTION 91**

Your organization plans to deploy Microsoft 365 in a hybrid scenario.

You need to ensure that employees can use a smart card for authentication.

Which hybrid identity solution should you implement?

- A. password hash synchronization with single-on
- B. Active Directory Federation Services (AD FS)
- C. PingFederate and federation integration
- D. pass-through authentication and single sign-on

**Correct Answer:** B

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/azure/security/azure-ad-choose-authn>

#### **QUESTION 92**

HOTSPOT

You implement Microsoft Azure Information Protection.

For each of the following statements, select Yes if the statement is true. otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

### Answer Area

Statement	Yes	No
You can supplement the default templates to apply restrictive controls.	<input type="radio"/>	<input type="radio"/>
Classification and protection information is available for on-premises file servers.	<input type="radio"/>	<input type="radio"/>
Installing the Azure Information Protection client installs an information protection bar to Microsoft Excel.	<input type="radio"/>	<input type="radio"/>

**Correct Answer:**

### Answer Area

Statement	Yes	No
You can supplement the default templates to apply restrictive controls.	<input checked="" type="radio"/>	<input type="radio"/>
Classification and protection information is available for on-premises file servers.	<input checked="" type="radio"/>	<input type="radio"/>
Installing the Azure Information Protection client installs an information protection bar to Microsoft Excel.	<input checked="" type="radio"/>	<input type="radio"/>

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/azure/information-protection/what-is-information-protection>

<https://docs.microsoft.com/en-us/azure/information-protection/rms-client/client-classify-protect>

#### QUESTION 93

You need to ensure that the process by which users sign in to Microsoft 365 confirms the identity of the user.

Which feature should you use?

A. mobile application management (MAM)

- B. Advanced Threat Protection (ATP)
- C. Multi-Factor Authentication (MFA)
- D. data loss prevention (DLP) policies

**Correct Answer:** C

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

Explanation:

Multi-Factor Authentication (MFA) is a two-step identity verification system that can be used to authenticate users.

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/authentication/concept-mfa-howitworks>

#### **QUESTION 94**

You are a Microsoft 365 administrator for a company.

You need to ensure that company documents are marked as confidential. You must prevent employees from sharing documents with people outside the company.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Validate outbound emails by using DomainKeys identified Mail (DKIM)
- B. Create sensitive information types
- C. Configure Secure/Multipurpose Internet Mail Extensions (S/MIME) settings for Outlook
- D. Create a data-loss prevention policy
- E. Apply sensitivity labels to documents

**Correct Answer:** BE

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

Explanation:

B: Sensitive information types can also be used with the Azure Information Protection scanner to classify and protect files on premises. Sensitive information types define how the automated process recognizes specific information types such as health service numbers and credit card numbers.

E: With sensitivity labels you can classify and help protect your sensitive content. Protection options include labels, watermarks, and encryption.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/protect-information>

#### **QUESTION 95**

DRAG DROP

An organization plans to deploy Microsoft 365 in a hybrid scenario.

You need to provide a recommendation based on some common identity and access management scenarios. The solution must minimize costs.

Match each solution to its appropriate scenario. To answer, drag the appropriate solutions from the column on the left to the scenarios on the right. Each solution may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

Solutions	Scenario	Solution
Active Directory Federation Services (AD FS)	Enable a federation option for authentication in a hybrid environment.	
PingFederate and federation integration	Allow administrators to reset user passwords in Microsoft Azure AD.	
Password hash synchronization with single sign-on	Support non-federated users who authenticate with on-premises AD, and support multi-factor authentication.	
Pass-through authentication and single-on		

**Correct Answer:**

Solutions	Scenario	Solution
Active Directory Federation Services (AD FS)	Enable a federation option for authentication in a hybrid environment.	Active Directory Federation Services (AD FS)
PingFederate and federation integration	Allow administrators to reset user passwords in Microsoft Azure AD.	Password hash synchronization with single sign-on
Password hash synchronization with single sign-on	Support non-federated users who authenticate with on-premises AD, and support multi-factor authentication.	Pass-through authentication and single-on
Pass-through authentication and single-on		

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/azure/security/azure-ad-choose-auth>

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-password-hash-synchronization>

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-pta>

**QUESTION 96**

You are the Microsoft 365 administrator for a company.

An employee requests personal data under General Data Protection Regulation (GDPR) guidelines.

You need to retrieve data for the employee.

What should you do?

- A. Create a data subject request case.
- B. Create a retention policy.
- C. Create a data-loss prevention policy.
- D. Create a GDPR assessment.

**Correct Answer:** A

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**

## Explanation

### Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/gdpr-dsr-office365>

### QUESTION 97

#### HOTSPOT

A company plans to deploy Microsoft Intune.

Which scenarios can you implement by using Intune? To answer, select the appropriate answer for the given scenarios.

**NOTE:** Each correct selection is worth one point.

#### Hot Area:

##### Answer Area

Scenario	Yes	No
Intune app protection policies can protect access to Exchange Server on-premises mailboxes.	<input type="checkbox"/>	<input type="checkbox"/>
Intune app protection policies support apps that connect to on-premises Microsoft SharePoint Server.	<input type="checkbox"/>	<input type="checkbox"/>
Intune app protection policies require a mobile-device management (MDM) solution.	<input type="checkbox"/>	<input type="checkbox"/>

#### Correct Answer:

##### Answer Area

Scenario	Yes	No
Intune app protection policies can protect access to Exchange Server on-premises mailboxes.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Intune app protection policies support apps that connect to on-premises Microsoft SharePoint Server.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Intune app protection policies require a mobile-device management (MDM) solution.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/intune/app-protection-policy>

**QUESTION 98**

DRAG DROP

You have a hybrid environment that includes Microsoft Azure AD. On-premises applications use Active Directory Domain Services (AD DS) for authentication.

You need to determine which authentication methods to use.

Match each feature to its authentication source. To answer, drag the appropriate authentication sources from the column on the left to the features on the right. Each authentication source may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Answer Area**

Authentication sources	Client feature	Authentication sources
<input type="text" value="AD DS only"/>	Log on to <b>Windows 10</b> devices by using Windows Hello.	<input type="text" value="Authentication sources"/>
<input type="text" value="Azure AD only"/>	Log on to <b>Windows 10</b> devices that are managed by Microsoft Intune.	<input type="text" value="Authentication sources"/>
<input type="text" value="AD DS and Azure AD"/>	Sign in to Outlook on the web by using multi-factor authentication.	<input type="text" value="Authentication sources"/>

**Correct Answer:**

**Answer Area**

Authentication sources	Client feature	Authentication sources
<input type="text" value="AD DS only"/>	Log on to <b>Windows 10</b> devices by using Windows Hello.	<input type="text" value="AD DS only"/>
<input type="text" value="Azure AD only"/>	Log on to <b>Windows 10</b> devices that are managed by Microsoft Intune.	<input type="text" value="Azure AD only"/>
<input type="text" value="AD DS and Azure AD"/>	Sign in to Outlook on the web by using multi-factor authentication.	<input type="text" value="AD DS and Azure AD"/>

**Section: Understand security, compliance, privacy, and trust in Microsoft 365**

**Explanation**

**Explanation/Reference:**

**QUESTION 99**

A company has a Microsoft 365 subscription. Employees use personal devices to access company data in the cloud.

You need to restrict employees from copying data to personal OneDrive folders.

What should you use?

- A. Information Rights Management
- B. Microsoft Azure Security Center

- C. Office 365 Advanced Threat Protection
- D. Intune App Protection

**Correct Answer:** D

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/intune/app-protection-policy>

#### **QUESTION 100**

You are the network administrator of a company.

The Microsoft 365 tenant contains sensitive information. Employees must verify their identities when they sign into Microsoft 365 by providing information in addition to their Azure AD password.

You need to select the tools that employees can use to verify their identities.

Which two tools should you select? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Customer Lockbox for Office 365
- B. Microsoft Security Center
- C. Windows Hello for Business
- D. Microsoft Authenticator

**Correct Answer:** CD

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

**Explanation**

**Explanation/Reference:**

Explanation:

Two-step authentication can be implemented by using Windows Hello for Business or Microsoft Authenticator.

References:

<https://docs.microsoft.com/en-us/windows/security/identity-protection/hello-for-business/hello-manage-in-organization>

<https://support.microsoft.com/en-us/help/4026727/microsoft-account-how-to-use-the-microsoft-authenticator-app>

#### **QUESTION 101**

You need to move videos to a Microsoft 365 tenant and ensure that the contents are automatically transcribed.

Which Microsoft 365 service should you use?

- A. Yammer
- B. Stream
- C. Flow

**Correct Answer:** B

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

## Explanation

### Explanation/Reference:

Explanation:

Microsoft Stream is used for video services, and includes deep search within automatic audio transcription.

References:

<https://docs.microsoft.com/en-us/stream/office-365-video-feature-breakdown>

### QUESTION 102

An organization uses Microsoft 365 Business to secure their data.

Many users install the organization's data on their personal tablets and phones.

You need to protect the organization's data stored on users' devices.

Which three features support device security? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Remotely wiping company data
- B. Enabling Advanced Threat Protection for users
- C. Disabling the device remotely
- D. Automatically deleting files after 90 days of inactivity
- E. Requiring users to have a PIN on their device

**Correct Answer:** ADE

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365

### Explanation

### Explanation/Reference:

Explanation:

You can manage many of the Microsoft 365 Business security features in the admin center, which gives you a simplified way to turn these features on or off. In the admin center, you can do the following:

Set application management settings for Android or iOS devices.

These settings include deleting files from an inactive device after a set period, encrypting work files, requiring that users set a PIN, and so on.

Set application protection settings for Windows 10 devices.

These settings can be applied to company data on both company-owned, or personally owned devices.

Set device protection settings for Windows 10 devices.

You can enable BitLocker encryption to help protect data in case a device is lost or stolen, and enable Windows Exploit Guard to provide advanced protection against ransomware.

Remove company data from devices.

You can remotely wipe company data if a device is lost, stolen, or an employee leaves your company.

Reset Windows 10 devices to their factory settings.

You can reset any Windows 10 devices that have device protection settings applied to them.

References:

<https://docs.microsoft.com/en-us/microsoft-365/business/security-features>

### QUESTION 103

#### HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

Hot Area:

### Answer Area

	Yes	No
Licensing through a Cloud Solution Provider (CSP) allows you to purchase nonperpetual software for on-premises use.	<input type="radio"/>	<input type="radio"/>
Licensing through a Cloud Solution Provider (CSP) allows you to receive a discount based on volume.	<input type="radio"/>	<input type="radio"/>
Licensing through a Cloud Solution Provider (CSP) allows you to receive technical support on your Microsoft services from a certified partner.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

### Answer Area

	Yes	No
Licensing through a Cloud Solution Provider (CSP) allows you to purchase nonperpetual software for on-premises use.	<input type="radio"/>	<input checked="" type="radio"/>
Licensing through a Cloud Solution Provider (CSP) allows you to receive a discount based on volume.	<input checked="" type="radio"/>	<input type="radio"/>
Licensing through a Cloud Solution Provider (CSP) allows you to receive technical support on your Microsoft services from a certified partner.	<input checked="" type="radio"/>	<input type="radio"/>

**Section: Understand Microsoft 365 pricing and support**

**Explanation**

**Explanation/Reference:**

#### QUESTION 104

A company plans to purchase Microsoft 365.

You need to give management an overview of the Microsoft 365 pricing model.

Which of the following describes how the company will be billed for Microsoft 365?

- A. The company will be charged according to the amount of computing resources it uses each month across all users.
- B. The company will make a single payment for Microsoft 365, after which it owns the license for Microsoft 365 and can use it in an unlimited fashion.
- C. The company will be charged annually for a single Microsoft 365 license that can be shared among all employees.

D. The company will be charged according to the number of user licenses required.

**Correct Answer:** D

**Section:** Understand Microsoft 365 pricing and support

**Explanation**

**Explanation/Reference:**

#### **QUESTION 105**

You are the Microsoft 365 administrator for a company.

You need to track scheduled maintenance events in Microsoft 365 admin center.

Where can you track these events?

- A. Reports
- B. Support
- C. Service Health
- D. Message Center

**Correct Answer:** D

**Section:** Understand Microsoft 365 pricing and support

**Explanation**

**Explanation/Reference:**

#### **QUESTION 106**

You are the Office 365 administrator for a company.

You encounter a problem in your tenant. You launch the Microsoft 365 admin center and select **Create a new service request**.

You need to get help resolving your problem through the admin center.

Which three actions can you perform from the admin center? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Receive a Microsoft technical support phone number to speak with a Microsoft support technician.
- B. Request a Microsoft service technician to contact you by using email.
- C. Use the query text box to type information about your problem and receive links to help documentation.
- D. Schedule a time for a Microsoft service technician to call you.
- E. Chat with a live Microsoft service engineer.

**Correct Answer:** ACD

**Section:** Understand Microsoft 365 pricing and support

**Explanation**

**Explanation/Reference:**

#### **QUESTION 107**

**HOTSPOT**

An organization migrates to Microsoft 365. The company has an on-premises infrastructure that includes Exchange Server and Active Directory Domain Services. Client devices run Windows 7.

You need to determine which products require the purchase of Microsoft 365 licenses for new employees.

Which product licenses should the company purchase? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

Product license	License required
Windows 10 Pro Upgrade	<input type="checkbox"/> Required <input type="checkbox"/> Not required
Microsoft Office Professional	<input type="checkbox"/> Required <input type="checkbox"/> Not required
Windows Server	<input type="checkbox"/> Required <input type="checkbox"/> Not required
Microsoft Exchange Client Access	<input type="checkbox"/> Required <input type="checkbox"/> Not required

**Correct Answer:**

## Answer Area

Product license	License required
Windows 10 Pro Upgrade	<input type="checkbox"/> Required <input checked="" type="checkbox"/> Not required
Microsoft Office Professional	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not required
Windows Server	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not required
Microsoft Exchange Client Access	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not required

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/microsoft-365/enterprise/migration-microsoft-365-enterprise-workload#result>

### QUESTION 108

DRAG DROP

You are the Microsoft 365 administrator for a company.

You need to help management understand how the release of new features might impact the company.

Match each deployment scenario appropriate release type. To answer, drag the appropriate deployment scenarios to the correct release types. Each deployment scenario may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Answer Area**

Deployment scenarios	Release type	Deployment scenario
Widespread deployment	Private release	
Limited deployment for a short duration	Public Preview	
Limited deployment for a small number of organizations for a short duration	General Availability	

**Correct Answer:**

**Answer Area**

Deployment scenarios	Release type	Deployment scenario
Widespread deployment	Private release	Limited deployment for a small number of organizations for a short duration
Limited deployment for a short duration	Public Preview	Limited deployment for a short duration
Limited deployment for a small number of organizations for a short duration	General Availability	Widespread deployment

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

**QUESTION 109**

You are the Microsoft 365 administrator for a company.

Which two admin roles can purchase more licenses? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. service administrator
- B. user management administrator
- C. global administrator
- D. billing administrator

**Correct Answer:** CD

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/admin/subscriptions-and-billing/buy-licenses?view=o365->

[worldwide](#)

**QUESTION 110**

A company plans to purchase Microsoft 365 Enterprise licenses.

Which two options can you use? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. through a Cloud Solution Provider (CSP)
- B. from the Microsoft website using a corporate credit card
- C. from the Microsoft retail store
- D. with an Enterprise Agreement (EA) subscription from Microsoft

**Correct Answer:** AD

**Section:** Understand Microsoft 365 pricing and support

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/microsoft-365/business/get-microsoft-365-business>

<https://www.microsoft.com/en-us/licensing/licensing-programs/enterprise?activetab=enterprise-tab%3aprimar2>

**QUESTION 111**

DRAG DROP

You are the Microsoft 365 administrator for a company.

You identify the following requirements:

<b>Department</b>	<b>Office desktop products required</b>	<b>Requirements</b>
acquisitions	Yes	Users must be able to initiate audio conferencing calls.
customer service	No	Users must be able to collaborate with other users and view their work schedules each week.
finance	Yes	You must automate investigation and response to threats against finance department content.
purchasing	Yes	Users do not require audio-conferencing capabilities.

You need to assign Microsoft 365 licenses to users based on the requirements for each department.

Which type of licenses should you assign to users? To answer, drag the appropriate license types to the correct departments. Each license type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

License types	Department	License type
Microsoft 365 F1	acquisitions	
Microsoft 365 E3	customer service	
Microsoft 365 E5	finance	
	purchasing	

**Correct Answer:**

License types	Department	License type
Microsoft 365 F1	acquisitions	Microsoft 365 E5
Microsoft 365 E3	customer service	Microsoft 365 F1
Microsoft 365 E5	finance	Microsoft 365 E5
	purchasing	Microsoft 365 E3

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

References:

<https://www.microsoft.com/en-us/microsoft-365/compare-all-microsoft-365-plans>

<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/automated-investigation-response-office>

**QUESTION 112**

DRAG DROP

You administer a Microsoft 365 tenant.

You need to be able to quickly identify the status of each by its icon.



Which service status is associated with each icon? To answer, drag the appropriate service status to the correct targets. Each service status may be used once, more than once, or not at all. You may need to drag

the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.




**Select and Place:**

**Answer Area**

Statuses	Icon	Service status
Incident		
Advisory		
Service is healthy		

**Correct Answer:**

**Answer Area**

Statuses	Icon	Service status
		Service is healthy
		Advisory
		Incident

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

**QUESTION 113**

Your company plans to purchase a Microsoft 365 subscription.

The company requires intranet and team sites.

You need to select a Microsoft 365 subscription that provides the required features.

Which two subscriptions can you use? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Office 365 Home
- B. Office Business Premium
- C. Office 365 Business

D. Office 365 Business Essentials

**Correct Answer:** BD

**Section:** Understand Microsoft 365 pricing and support

**Explanation**

**Explanation/Reference:**

References:

<https://products.office.com/en-gb/compare-all-microsoft-office-products?activetab=tab:primaryr2>

**QUESTION 114**

You use Microsoft Business Products.

When you try to create a support request, you receive the following message:

You don't have permission to access this page or perform this action.

You need to determine the cause of the error message.

What is the cause?

- A. Your password is expired
- B. Your account is disabled
- C. Your company does not have Premier support
- D. Your account is not a member of the global admin role

**Correct Answer:** D

**Section:** Understand Microsoft 365 pricing and support

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/admin/add-users/about-admin-roles?view=o365-worldwide>

**QUESTION 115**

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

## Answer Area

Statement	Yes	No
Cloud solution providers can bill customers for Microsoft 365 licenses on an annual basis.	<input type="radio"/>	<input type="radio"/>
Cloud solution providers can provide 30-day trial licenses to customers.	<input type="radio"/>	<input type="radio"/>
Cloud solution providers must charge customers for licenses that the customers use.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

## Answer Area

Statement	Yes	No
Cloud solution providers can bill customers for Microsoft 365 licenses on an annual basis.	<input checked="" type="radio"/>	<input type="radio"/>
Cloud solution providers can provide 30-day trial licenses to customers.	<input type="radio"/>	<input checked="" type="radio"/>
Cloud solution providers must charge customers for licenses that the customers use.	<input checked="" type="radio"/>	<input type="radio"/>

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/partner-center/csp-documents-and-learning-resources>

<https://www.qbsgroup.com/news/what-is-the-microsoft-cloud-solution-provider-program/>

### QUESTION 116

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

## Answer Area

Statement	Yes	No
By default, all Microsoft 365 subscribers are configured for targeted release.	<input type="radio"/>	<input type="radio"/>
To enable or disable targeted releases in an organization, select each user who should receive early access to features and functionality from a list.	<input type="radio"/>	<input type="radio"/>
To enable Microsoft Office Insider release in an organization, select each user who should receive preview access to features and functionality from a list.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

## Answer Area

Statement	Yes	No
By default, all Microsoft 365 subscribers are configured for targeted release.	<input type="radio"/>	<input checked="" type="radio"/>
To enable or disable targeted releases in an organization, select each user who should receive early access to features and functionality from a list.	<input checked="" type="radio"/>	<input type="radio"/>
To enable Microsoft Office Insider release in an organization, select each user who should receive preview access to features and functionality from a list.	<input type="radio"/>	<input checked="" type="radio"/>

### Section: Understand Microsoft 365 pricing and support Explanation

#### Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/deployoffice/change-management-for-office-365-clients>

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide#set-up-the-release-option-in-the-microsoft-365-admin-center>

#### QUESTION 117

A company experiences a Microsoft 365 outage that affects an entire region.

You check the Service Health Dashboard and observe that the service is healthy.

After the incident is resolved, you need to find information in Service Health Dashboard that describes what happened during the outage.

What should you use?

- A. Message Center
- B. incident closure summary
- C. Post-Incident Review (PIR)
- D. service request

**Correct Answer: C**

**Section: Understand Microsoft 365 pricing and support**

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-health-and-continuity>

**QUESTION 118**

**HOTSPOT**

You are the Microsoft 365 administrator for a company.

You need to find all general availability features for SharePoint Online.

Which two options should you select on the Microsoft 365 Roadmap page? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

The screenshot shows the Microsoft 365 Roadmap page. At the top, it says "Microsoft 365 Roadmap" and "Get the Latest Updates". Below this is a search bar with the placeholder text "Search for a product, release or specific update". There are links for "Download", "Share", and "RSS".

On the left, there is a "Filters" section with "Clear all" and "Products" expanded. Under "Products", "Enterprise Mobility + Security" is unchecked, "Office 365" is checked, and "Windows 10" is checked. There are also sections for "Platform" and "Cloud Instance", both with a plus sign.

The main content area shows "Showing 480 updates:" followed by a list of product categories with blue dots indicating the number of updates: In Development (184), Launched (296), Excel, OneDrive for Business, Outlook, SharePoint, Microsoft Teams, Microsoft Forms, Planner, StaffHub, Sway, Compliance, Yammer, Access, Exchange, Project, Microsoft Stream, Groups, Word, OneNote, Bookings, O365 Information Protection, and Windows.

Below the list, there are three summary boxes: "In development" with 184 updates and a checked checkbox, "Rolling out" with 50 updates and an unchecked checkbox, and "Launched" with 296 updates and a checked checkbox.

At the bottom, there is a table with columns: "Description", "Status", "Products", and "Release". The first row shows "Live events in Yammer" with a status of "In", product "Yammer", and release date "December CY2018".

**Correct Answer:**

## Answer Area

Microsoft 365 Roadmap

# Get the Latest Updates

Microsoft 365 is a complete, intelligent solution, including Office 365, Windows 10, and Enterprise Mobility + Security, that empowers everyone to be creative and work together, securely.

**Filters** | Clear all Download Share RSS

**Products**

- Enterprise Mobility + Security
- Office 365
- Windows 10
- Platform**
- Cloud Instance

Showing 480 updates:

- In Development
- Launched
- Excel
- OneDrive for Business
- Outlook
- SharePoint
- Microsoft Teams
- Microsoft Forms
- Planner
- StaffHub
- Sway
- Compliance
- Yammer
- Access
- Exchange
- Project
- Microsoft Stream
- Groups
- Word
- OneNote
- Bookings
- O365 Information Protection
- Windows

In development	184	Rolling out	50	Launched	296
Description	Status	Products	Release		
Live events in Yammer	In	Yammer	December CY2018		

### Section: Understand Microsoft 365 pricing and support

#### Explanation

#### Explanation/Reference:

References:

<https://www.microsoft.com/en-us/microsoft-365/roadmap?filters=Launched%2CWindows%2COnline%2CO365>

#### QUESTION 119

#### DRAG DROP

Your company uses Microsoft 365 with a business support plan.

You need to identify Service Level Agreements (SLAs) from Microsoft for the support plan.

What response can you expect for each event type? To answer, drag the appropriate responses to the correct event types. Each response may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

#### Select and Place:

Response	Event type	Response
continuously with a one-hour response time	Critical	
during business hours with no commitment for response time	High	
continuously with no commitment for response time	Noncritical	
continuously with a next-day response time		

**Correct Answer:**

Response	Event type	Response
continuously with a one-hour response time	Critical	continuously with a one-hour response time
during business hours with no commitment for response time	High	during business hours with no commitment for response time
continuously with no commitment for response time	Noncritical	during business hours with no commitment for response time
continuously with a next-day response time		

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/support>

**QUESTION 120**

A company is a Microsoft 365 reseller. The company does not provide managed services or direct customer support.

You need to provide licenses for customers and earn commissions for each license sold.

What should you do?

- A. Buy licenses for customers by using the Microsoft admin portal.
- B. Sign up as a Cloud Solution Provider direct reseller.
- C. Sign up as a Cloud Solution Provider indirect reseller.
- D. Buy licenses for customers from a Microsoft Authorized distributor.

**Correct Answer: D**

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

**QUESTION 121**

A company has a Microsoft 365 subscription and a Microsoft Azure support plan.

You need to implement only Azure services for which Microsoft provides technical support.

Which two types of services and features can you implement? Each correct answer presents part of the solution.

**NOTE:** Each correct selection is worth one point.

- A. general availability
- B. targeted release
- C. public preview
- D. private preview

**Correct Answer: AC**

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

**QUESTION 122**

A company that has 50 employees plans to purchase a Microsoft 365 Business subscription.

Which two payment methods are available? Each correct answer presents a complete solution. (Choose two.)

**NOTE:** Each correct selection is worth one point.

- A. PayPal
- B. automatic bank transfer
- C. Enterprise Agreement
- D. credit card or debit card

**Correct Answer:** BD

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/admin/subscriptions-and-billing/pay-for-your-subscription?view=o365-worldwide>

**QUESTION 123**

A small advertising company has 250 employees.

You need to migrate all users to Microsoft 365 and meet the following requirements:

Provide a user-centric licensing solution for all users.  
Manage devices from a single location.  
Minimize licensing costs.

Which licensing model should you use?

- A. Microsoft 365 Business
- B. Microsoft 365 Education
- C. Microsoft 365 Enterprise E3
- D. Microsoft 365 Enterprise E5

**Correct Answer:** A

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

References:

<https://products.office.com/en-za/compare-all-microsoft-office-products?tab=2>

<https://docs.microsoft.com/en-us/microsoft-365/business/support/microsoft-365-business-faqs>

**QUESTION 124**

You are the Microsoft 365 administrator for a company.

A user experiences an issue with SharePoint Online.

You need to resolve the issue.

Which two options can you use? Each correct answer presents a complete solution. (Choose two.)

**NOTE:** Each correct selection is worth one point.

- A. Go to the SharePoint admin and create a support request.
- B. Contact Microsoft technical support by telephone.
- C. Create a new service request from the Microsoft 365 admin center.
- D. Create a service request from the SharePoint portal.

**Correct Answer:** BC

**Section:** Understand Microsoft 365 pricing and support

**Explanation**

**Explanation/Reference:**

References:

<https://www.thewindowsclub.com/microsoft-support-chat-phone-number>

<https://blogs.technet.microsoft.com/praveenkumar/2013/07/17/how-to-create-service-requests-to-contact-office-365-support/>

**QUESTION 125**

**HOTSPOT**

A company subscribes to Microsoft 365.

You need to ensure that all administrators receive email notifications about potential service disruptions.

Which three options in the Edit Message center preferences dialog box should you select? To answer, select the appropriate items in the dialog box in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

Which messages do you want to see in Message center?

**Azure Information Protection**



**Identity Management Service**



**Microsoft Exchange**



**Microsoft Intune**



**Mobile Device Management for Office 365**



**Office 365 Portal**



**Office Subscription**



Would you like to receive email communication?

Choose whether you'd like us to email you a weekly digest or notify you when a major update or data privacy breach message is published.

**Send a weekly email digest of my messages**



**Send me emails for major updates**



Primary email address

Other email addresses

Please enter up to 2 email addresses, separated by a semicolon

**Correct Answer:**

Which messages do you want to see in Message center?

<b>Azure Information Protection</b>	<input type="checkbox"/>
<b>Identity Management Service</b>	<input type="checkbox"/>
<b>Microsoft Exchange</b>	<input checked="" type="checkbox"/>
<b>Microsoft Intune</b>	<input checked="" type="checkbox"/>
<b>Mobile Device Management for Office 365</b>	<input type="checkbox"/>
<b>Office 365 Portal</b>	<input type="checkbox"/>
<b>Office Subscription</b>	<input checked="" type="checkbox"/>

Would you like to receive email communication?

Choose whether you'd like us to email you a weekly digest or notify you when a major update or data privacy breach message is published.

**Send a weekly email digest of my messages**

**Send me emails for major updates**

Primary email address

Other email addresses

Please enter up to 2 email addresses, separated by a semicolon

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/admin/manage/message-center?view=o365-worldwide>

**QUESTION 126**

DRAG DROP

You are a Microsoft 365 administrator for a company.

You need to recommend an-appropriate Microsoft Office 365 plan for a customer that minimizes costs.

Which subscription plans should you recommend? To answer, drag the appropriate plans to the correct features. Each plan may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

Office 365 plans	Office 365 feature	Office 365 plan
ProPlus	Local copy of Microsoft Outlook that connects to an Exchange Server instance.	Office 365 plan
Enterprise E1	Search and discovery with Delve.	Office 365 plan
Enterprise E3	eDiscovery with in-place, hold, and export	Office 365 plan
Enterprise E5	Advanced eDiscovery with in-place search, hold, export, and analytics.	Office 365 plan

**Correct Answer:**

Office 365 plans	Office 365 feature	Office 365 plan
ProPlus	Local copy of Microsoft Outlook that connects to an Exchange Server instance.	ProPlus
Enterprise E1	Search and discovery with Delve.	Enterprise E1
Enterprise E3	eDiscovery with in-place, hold, and export	Enterprise E3
Enterprise E5	Advanced eDiscovery with in-place search, hold, export, and analytics.	Enterprise E5

**Section: Understand Microsoft 365 pricing and support**

**Explanation**

**Explanation/Reference:**

References:

<https://products.office.com/en-us/business/compare-more-office-365-for-business-plans>

**QUESTION 127**

HOTSPOT

You manage point-of-sale terminals that run Windows 7.

You must upgrade the terminals to Windows 10. Terminals must not be upgraded again for at least five years. You have the following requirements:

Perform consistent scheduling of upgrades and updates across all devices.  
Minimize costs.

You need to prepare for the upgrades.

What should you use? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

Option	Value
Windows 10 version	<input type="text"/> Windows 10 Pro Windows 10 Home Windows 10 Enterprise Windows 10 Enterprise LTSC
Servicing channel	<input type="text"/> Semi-annual channel Long-term servicing channel Semi-annual channel (targeted) Insider
Servicing tool	<input type="text"/> Microsoft Intune Windows Autopilot Windows Server Update Services System Center Configuration Manager

**Correct Answer:**

## Answer Area

Option	Value
Windows 10 version	<input type="text"/> Windows 10 Pro Windows 10 Home Windows 10 Enterprise Windows 10 Enterprise LTSC
Servicing channel	<input type="text"/> Semi-annual channel Long-term servicing channel Semi-annual channel (targeted) Insider
Servicing tool	<input type="text"/> Microsoft Intune Windows Autopilot Windows Server Update Services System Center Configuration Manager

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#long-term-servicing-channel>

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#servicing-tools>

**QUESTION 128**

You are the Microsoft 365 administrator for a company.

Your company wants to learn more about what happens if the availability terms of the Microsoft Office 365 services are not met.

Where can you find this information?

- A. Service Level agreement
- B. Microsoft Services agreement
- C. Microsoft Cloud agreement
- D. Microsoft Products and Services agreement
- E. Microsoft Enterprise agreement

**Correct Answer: A**

**Section: Understand Microsoft 365 pricing and support**

## Explanation

### Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-level-agreement>

### QUESTION 129

A company is purchasing a Microsoft 365 subscription to replace the current on-premises IT infrastructure.

You need to identify the impacts of subscribing to Microsoft 365.

Which three outcomes can the company expect? Each correct answer presents a complete solution. (Choose three.)

**NOTE:** Each correct selection is worth one point.

- A. Predictable Microsoft licensing costs
- B. Increased Exchange Server Client Access License (CAL) costs
- C. Increased Windows Server Client Access License (CAL) costs
- D. Increased service scalability
- E. Decreased on-premises infrastructure maintenance

**Correct Answer:** ADE

**Section:** Understand Microsoft 365 pricing and support

### Explanation

### Explanation/Reference:

### QUESTION 130

DRAG DROP

A company plans to deploy collaboration tools for employees. The company does not plan to deploy a hybrid environment.

You need to identify the features that are available in Teams and Skype for Business Server.

Match each environment to its feature. To answer, drag the appropriate environments from the column on the left to the features on the right. Each environment may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

### Select and Place:

#### Answer Area

Environments		Environment
Teams only	Centralized archiving	Environment
Skype for Business Server only	Broadcast meetings	Environment
Teams and Skype for Business Server	Federated meetings	Environment

**Correct Answer:**

**Answer Area**

<b>Environments</b>		<b>Environment</b>
Teams only	Centralized archiving	Teams only
Skype for Business Server only	Broadcast meetings	Teams and Skype for Business Server
Teams and Skype for Business Server	Federated meetings	Teams and Skype for Business Server

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

References:

<https://lucavitali.wordpress.com/2017/10/01/sfb-teams-features-comparison-table/>

**QUESTION 131**

Your organization plans to deploy a subscription-based licensing model of Microsoft Office to devices.

You must use group policy to enforce Office application settings.

You need to deploy Office to the enterprise.

Which version of Office should you deploy?

- A. Office 365 ProPlus
- B. Office Professional Plus 2016
- C. Office Online
- D. Office Home and Business 2016

**Correct Answer:** A

**Section: Understand Microsoft 365 pricing and support**  
**Explanation**

**Explanation/Reference:**

References:

<https://products.office.com/en-za/business/compare-more-office-365-for-business-plans>

**QUESTION 132**

An organization plans to deploy Microsoft Office 2019 or Office 365 ProPlus.

What are two advantages of Office 365 ProPlus? Each correct answer presents a complete solution. (Choose two.)

**NOTE:** Each correct selection is worth one point.

- A. Features remain constant through the lifetime of the applications.
- B. Office 365 ProPlus includes downgrade rights.
- C. A single license may be deployed to multiple devices.

D. Fully functional Office mobile apps are free to install and use.

**Correct Answer:** CD

**Section:** Understand Microsoft 365 pricing and support

**Explanation**

**Explanation/Reference:**

Explanation:

A single subscription of Office 365 ProPlus allows you to install Office 365 on up to 5 devices. Office 365 ProPlus includes a fully functional, cloud-based online version that is free to use, though it does not require any installation.

Incorrect Answers:

Office 365 subscriptions (E3, E5, etc.) do not allow for downgrading.

Office 365 ProPlus is updates automatically. Updates include updates to existing features as well as new features being added to the product.

References:

<https://xo.xello.com.au/blog/office-365-proplus-top-business-benefits-for-users>

<https://support.office.com/en-us/article/what-s-new-in-office-online-fc1de049-98f3-46da-a5aa-da4a19c3e909?ui=en-US&rs=en-US&ad=US>

### **QUESTION 133**

A company plans to migrate to Microsoft 365.

Employees need to be able to collaborate by using Microsoft Yammer, SharePoint Online, StaffHub, and Teams. You must minimize costs.

You need to subscribe to Microsoft Office 365.

Which subscription type should you use?

- A. E3
- B. ProPlus
- C. E1
- D. Personal
- E. F1

**Correct Answer:** E

**Section:** Understand Microsoft 365 pricing and support

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/office-365-plan-options>

<https://products.office.com/en-us/business/office-365-f1>