

MS-900

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File Version: 1.0



MS-900

Microsoft 365 Fundamentals

Version 7.0

Sections

1. Understand cloud concepts
2. Understand core Microsoft 365 services and concepts
3. Understand security, compliance, privacy, and trust in Microsoft 365
4. Understand Microsoft 365 pricing and support

QUESTION 1
DRAG DROP

You are implementing cloud services.

Match each scenario to its service. To answer, drag the appropriate scenario from the column on the left to its cloud service on the right. Each scenario may be used only once.

NOTE: Each correct selection is worth one point.

Select and Place:
Answer Area

| Scenarios | Service | Scenario |
|---|------------------------------------|----------|
| Exchange Online integrated with on-premises Exchange Server 2019 | Software as a service (SaaS) | |
| Custom web and mobile application securely connected to an on-premises data store | Platform as a service (PaaS) | |
| Server-based workloads on a virtual machine connected to an on-premises network | Infrastructure as a service (IaaS) | |

Correct Answer:
Answer Area

| Scenarios | Service | Scenario |
|---|------------------------------------|---|
| Exchange Online integrated with on-premises Exchange Server 2019 | Software as a service (SaaS) | Exchange Online integrated with on-premises Exchange Server 2019 |
| Custom web and mobile application securely connected to an on-premises data store | Platform as a service (PaaS) | Custom web and mobile application securely connected to an on-premises data store |
| Server-based workloads on a virtual machine connected to an on-premises network | Infrastructure as a service (IaaS) | Server-based workloads on a virtual machine connected to an on-premises network |

Section: Understand cloud concepts
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/enterprise/hybrid-cloud-overview>

QUESTION 2

You need to identify which Microsoft platforms provide hybrid capabilities for migrating from an on-premises deployment.

Which two platforms provide hybrid capabilities for migration? Each correct answer provides a complete solution. (Choose two.)

NOTE: Each correct selection is worth one point.

A. Microsoft Skype for Business

- B. Microsoft Yammer
- C. Microsoft Exchange
- D. Microsoft Teams

Correct Answer: AC

Section: Understand cloud concepts

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/enterprise/architecture-of-microsoft-hybrid-cloud-scenarios>

QUESTION 3

A company is moving to Microsoft Azure. Some applications cannot be moved.

You need to identify which applications will remain in a hybrid environment after the migration.

Which applications will remain in a hybrid environment?

- A. applications that manage sensitive information
- B. applications that use a USB-token device to control access
- C. legacy applications that use a message-based interface
- D. a new server that runs several line-of-business applications

Correct Answer: A

Section: Understand cloud concepts

Explanation

Explanation/Reference:

QUESTION 4

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

| Answer Area | | |
|---|-----------------------|-----------------------|
| Statement | Yes | No |
| Microsoft cloud services offer significant energy savings for Microsoft and its customers. | <input type="radio"/> | <input type="radio"/> |
| Lower costs, no hardware maintenance, near-unlimited scalability, and high reliability are all advantages of a private cloud. | <input type="radio"/> | <input type="radio"/> |
| Microsoft cloud services offer security options and have the ability to provision resources quickly. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

| Answer Area | | |
|---|----------------------------------|----------------------------------|
| Statement | Yes | No |
| Microsoft cloud services offer significant energy savings for Microsoft and its customers. | <input checked="" type="radio"/> | <input type="radio"/> |
| Lower costs, no hardware maintenance, near-unlimited scalability, and high reliability are all advantages of a private cloud. | <input type="radio"/> | <input checked="" type="radio"/> |
| Microsoft cloud services offer security options and have the ability to provision resources quickly. | <input checked="" type="radio"/> | <input type="radio"/> |

Section: Understand cloud concepts
Explanation

Explanation/Reference:

References:

<https://blogs.microsoft.com/on-the-issues/2018/05/17/microsoft-cloud-delivers-when-it-comes-to-energy-efficiency-and-carbon-emission-reductions-study-finds/>

<https://www.liquidweb.com/blog/private-cloud/>

<https://docs.microsoft.com/en-us/azure/architecture/cloud-adoption/getting-started/azure-resource-access>

<https://azure.microsoft.com/en-gb/product-categories/security/>

QUESTION 5
DRAG DROP

You are the Microsoft 365 administrator for a company.

You must provide infrastructure recommendations. All proposed solutions must minimize costs.

You need to identify the appropriate cloud model for the given scenarios.

Which cloud models should you use? To answer, drag the appropriate cloud models to the correct requirements. Each cloud model may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

| Cloud models | Requirement | Cloud model |
|--------------|---|-------------|
| Private | Provide an on-demand sandbox environment. | Cloud model |
| Public | Provide failover capabilities between resources that you manage and resources in other regions. | Cloud model |
| Hybrid | Deploy virtual machines that supports USB devices. | Cloud model |

Correct Answer:

| Cloud models | Requirement | Cloud model |
|--------------|---|-------------|
| Private | Provide an on-demand sandbox environment. | Public |
| Public | Provide failover capabilities between resources that you manage and resources in other regions. | Public |
| Hybrid | Deploy virtual machines that supports USB devices. | Hybrid |

Section: Understand cloud concepts
Explanation

Explanation/Reference:

References:

<https://azure.microsoft.com/en-us/overview/what-are-private-public-hybrid-clouds/>

<https://www.thinksys.com/cloud/private-vs-public-vs-hybrid-cloud/>

QUESTION 6

You are the Microsoft 365 administrator for a company.

The company runs SharePoint Server and Exchange Server in an on-premises datacenter. The site collection for the finance department is currently encrypted using third-party software.

You need to move as many services to Microsoft 365 as possible.

What should you do?

- A. Migrate all SharePoint data and Exchange mailboxes to Microsoft 365.
- B. Leave SharePoint data for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.
- C. Leave mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.
- D. Leave SharePoint data and mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.

Correct Answer: A

Section: Understand cloud concepts

Explanation

Explanation/Reference:

QUESTION 7

A company has an Exchange Server environment. The company plans to migrate to the cloud.

You need to recommend a cloud model that meets the following requirements:

Upgrade the existing email environment
Minimize server and application maintenance

Which model should you recommend?

- A. Platform as a service (PaaS)
- B. Windows as a service (WaaS)
- C. Software as a service (SaaS)
- D. Infrastructure as a service (IaaS)

Correct Answer: C

Section: Understand cloud concepts

Explanation

Explanation/Reference:

References:

<https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how-microsoft-office-365-azure-fit-in-021672.php>

QUESTION 8

DRAG DROP

You are the Azure administrator for a company. The company uses only Platform as a Service (PaaS).

You need to identify which solution components Microsoft must manage and which solution components your IT staff must manage.

Match each management owner to its component. To answer, drag the responsible party from the column on the left to its component on the right. Each party may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Responsible parties

- IT staff
- Microsoft

Component

Responsible party

- Applications
- Operating systems
- Storage
- Application data

Correct Answer:

Answer Area

Responsible parties

- IT staff
- Microsoft

Component

Responsible party

- Applications: IT staff
- Operating systems: Microsoft
- Storage: Microsoft
- Application data: IT staff

Section: Understand cloud concepts

Explanation

Explanation/Reference:

References:

<https://www.itprotoday.com/industry-perspectives/choosing-cloud-model-saas-versus-paas>

QUESTION 9

DRAG DROP

An organization is moving to Microsoft Azure and Microsoft 365.

You need to classify the following components:

- website hosting
- a virtual machine that runs Linux
- document storage that uses OneDrive for Business

Match each component to its classification. To answer, drag the appropriate components from the column on the left to its classifications on the right. Each component may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

| Classifications | Answer Area | Component | Classification |
|------------------------------------|-------------|--|----------------|
| Platform as a service (PaaS) | | website hosting | |
| Software as a service (SaaS) | | a virtual machine that runs Linux | |
| Infrastructure as a service (IaaS) | | document storage that uses OneDrive for Business | |

Correct Answer:

| Classifications | Answer Area | Component | Classification |
|-----------------|-------------|--|------------------------------------|
| | | website hosting | Platform as a service (PaaS) |
| | | a virtual machine that runs Linux | Infrastructure as a service (IaaS) |
| | | document storage that uses OneDrive for Business | Software as a service (SaaS) |

Section: Understand cloud concepts

Explanation

Explanation/Reference:

QUESTION 10

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| It is possible to connect cloud services to on-premises server resources. | <input type="radio"/> | <input type="radio"/> |
| Scaling cloud-hosted infrastructure components includes expanding server resources and networking components. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|-----------------------|
| It is possible to connect cloud services to on-premises server resources. | <input checked="" type="radio"/> | <input type="radio"/> |
| Scaling cloud-hosted infrastructure components includes expanding server resources and networking components. | <input checked="" type="radio"/> | <input type="radio"/> |

Section: Understand cloud concepts
Explanation

Explanation/Reference:

QUESTION 11 HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| Adopting cloud applications reduces the number of on-premises servers and services to manage. | <input type="radio"/> | <input type="radio"/> |
| For remote users, accessing applications stored in the cloud is easier than accessing applications stored on a company network. | <input type="radio"/> | <input type="radio"/> |
| A loss of internet connectivity will not significantly impact functionality for users accessing applications and services in the cloud. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|----------------------------------|
| Adopting cloud applications reduces the number of on-premises servers and services to manage. | <input checked="" type="radio"/> | <input type="radio"/> |
| For remote users, accessing applications stored in the cloud is easier than accessing applications stored on a company network. | <input checked="" type="radio"/> | <input type="radio"/> |
| A loss of internet connectivity will not significantly impact functionality for users accessing applications and services in the cloud. | <input type="radio"/> | <input checked="" type="radio"/> |

Section: Understand cloud concepts

Explanation

Explanation/Reference:

QUESTION 12

DRAG DROP

You are the Microsoft 365 administrator for a company that uses only on-premises resources. The company does not have a private cloud.

You need to deploy cloud-based resources for the company that minimizes costs.

Which cloud models should you use? To answer, drag the appropriate cloud models to the correct requirements. Each cloud model may be used one, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

| Cloud models | Requirement | Cloud model |
|----------------------------------|---|--------------------------|
| <input type="checkbox"/> Private | Provide an on-demand sandbox environment. | <input type="checkbox"/> |
| <input type="checkbox"/> Public | Provide failover capabilities between local resources that you manage and resources in other regions. | <input type="checkbox"/> |
| <input type="checkbox"/> Hybrid | Deploy virtual machines that use proprietary peripheral devices. | <input type="checkbox"/> |

Correct Answer:

Answer Area

| Cloud models | Requirement | Cloud model |
|--------------------------|---|----------------------------------|
| <input type="checkbox"/> | Provide an on-demand sandbox environment. | <input type="checkbox"/> Public |
| <input type="checkbox"/> | Provide failover capabilities between local resources that you manage and resources in other regions. | <input type="checkbox"/> Hybrid |
| <input type="checkbox"/> | Deploy virtual machines that use proprietary peripheral devices. | <input type="checkbox"/> Private |

Section: Understand cloud concepts

Explanation

Explanation/Reference:

QUESTION 13

This question requires that you evaluate the underlined text to determine if it is correct.

Microsoft 365 is a Platform as a service (PaaS).

Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. Infrastructure as a service (IaaS)
- B. Windows as a service (WaaS)
- C. Software as a service (SaaS)
- D. No change is needed

Correct Answer: C

Section: Understand cloud concepts

Explanation

Explanation/Reference:

Explanation:

Microsoft 365 is SaaS, which provides an online version of MS Office Suite (Office Web Apps) along with SharePoint Server, Exchange Server and Lync Server.

References:

<https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how-microsoft-office-365-azure-fit-in-021672.php>

QUESTION 14

DRAG DROP

Match each scenario to its platform or platforms.

Instructions: To answer, drag the appropriate scenario from the column on the left to its platform or platforms on the right. Each scenario may be used only once.

NOTE: Each correct match is worth one point.

Select and Place:

Answer Area

| Scenarios | Platform | Scenario |
|---|----------------------------|----------|
| Provide physical access to the hardware. | On-premises only | |
| Do not require patching of operating systems. | Cloud only | |
| Monitor usage of the file storage. | Both cloud and on-premises | |

Correct Answer:

Answer Area

| Scenarios | Platform | Scenario |
|-----------|----------------------------|---|
| | On-premises only | Provide physical access to the hardware. |
| | Cloud only | Do not require patching of operating systems. |
| | Both cloud and on-premises | Monitor usage of the file storage. |

Section: Understand cloud concepts

Explanation

Explanation/Reference:

QUESTION 15

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| You can secure web apps that are published through Azure AD Application Proxy by using Multi-Factor Authentication (MFA) in the cloud. | <input type="radio"/> | <input type="radio"/> |
| You can secure web apps that are published through Azure AD Application Proxy by using MFA Server on-premises. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|--|----------------------------------|----------------------------------|
| You can secure web apps that are published through Azure AD Application Proxy by using Multi-Factor Authentication (MFA) in the cloud. | <input checked="" type="radio"/> | <input type="radio"/> |
| You can secure web apps that are published through Azure AD Application Proxy by using MFA Server on-premises. | <input type="radio"/> | <input checked="" type="radio"/> |

Section: Understand cloud concepts

Explanation

Explanation/Reference:

Explanation:

You can use Conditional Access to configure Multi-Factor Authentication policies. Conditional Access runs on Azure AD

References:

<https://docs.microsoft.com/en-us/azure/active-directory/manage-apps/application-proxy-security>

<https://thesleepyadmins.com/2019/02/10/configure-mfa-for-azure-application-proxy/>

QUESTION 16

DRAG DROP

A company plans to deploy Microsoft 365.

You need to identify differences between the features in Exchange Online and Exchange Server.

Match the appropriate features to the corresponding supported environments. To answer, drag the appropriate environments to the correct features. Each environment may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

| Supported environments | Feature | Supported environments |
|-------------------------------------|---|------------------------|
| Exchange Server only | Exchange Web Services (EWS) access to accounts | Supported environment |
| Exchange Online only | Custom EWS throttling settings | Supported environment |
| Exchange Server and Exchange Online | Information rights management, archiving, and legal holds | Supported environment |

Correct Answer:

| Supported environments | Feature | Supported environments |
|-------------------------------------|---|-------------------------------------|
| Exchange Server only | Exchange Web Services (EWS) access to accounts | Exchange Server and Exchange Online |
| Exchange Online only | Custom EWS throttling settings | Exchange Server only |
| Exchange Server and Exchange Online | Information rights management, archiving, and legal holds | Exchange Server and Exchange Online |

Section: Understand core Microsoft 365 services and concepts
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/exchange/policy-and-compliance/information-rights-management?view=exchserver-2019>

<https://docs.microsoft.com/en-us/office365/servicedescriptions/exchange-online-archiving-service-description/compliance-and-security-features>

QUESTION 17
HOTSPOT

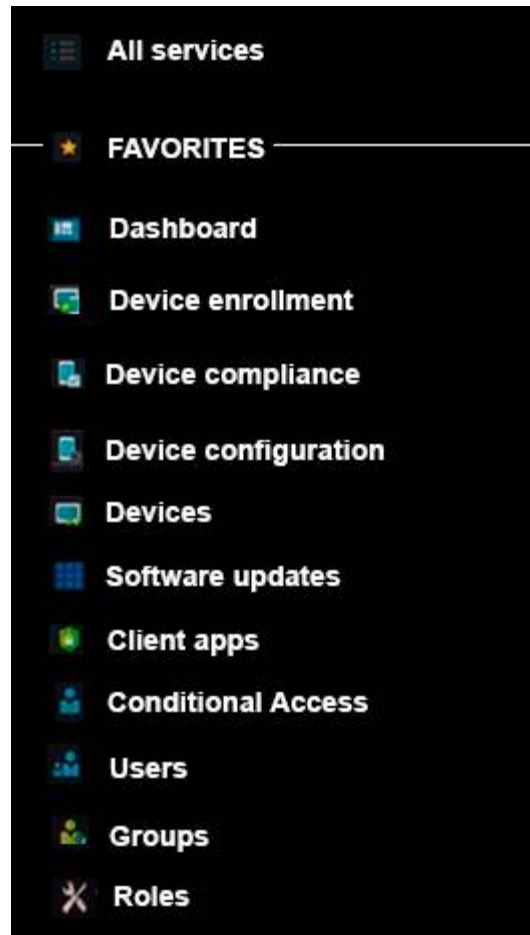
A company has Microsoft Surface devices that run Windows 10. The company plans to deploy devices by using Windows AutoPilot.

You need to import a CSV file to ensure that the devices are ready for deployment.

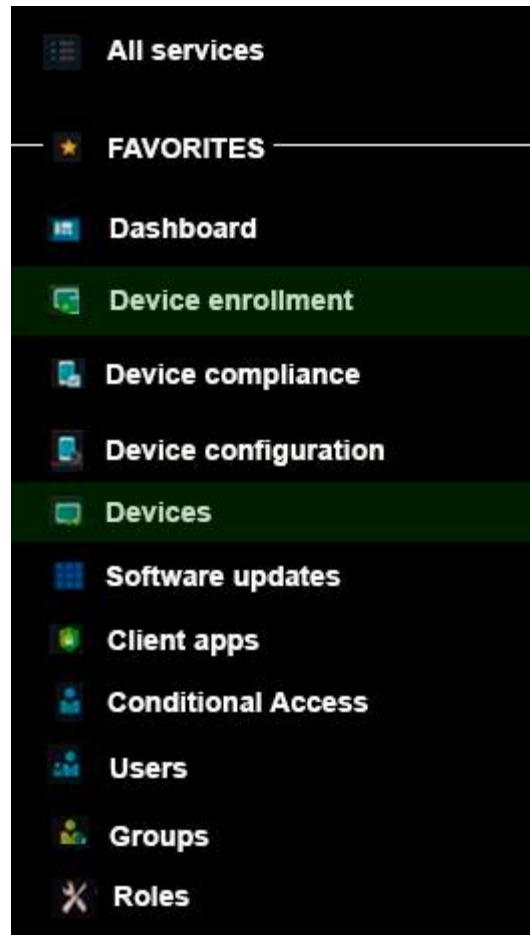
In the Microsoft 365 Device Management portal, which two blades should you use? To answer, select the appropriate options in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Correct Answer:



Section: Understand core Microsoft 365 services and concepts
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/intune/enrollment-autopilot>

QUESTION 18

DRAG DROP

You are the Microsoft 365 administrator for a company. The company supports an aggressive rollout of features.

You need to release features as soon as they are released.

Which feature phase should you use for each development step? To answer, drag the appropriate feature phases to the correct development steps. Each feature phase may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Feature Phases

| |
|----------------------|
| Private |
| Public Preview |
| General Availability |

Development step

Complete compliance testing.

Complete QA testing for recently released features.

Prepare QA results and end-user documentation.

Feature phase

| |
|---------------|
| Feature phase |
| Feature phase |
| Feature phase |

Correct Answer:

Answer Area

Feature Phases

| |
|----------------------|
| Private |
| Public Preview |
| General Availability |

Development step

Complete compliance testing.

Complete QA testing for recently released features.

Prepare QA results and end-user documentation.

Feature phase

| |
|----------------------|
| Private |
| Public Preview |
| General Availability |

Section: Understand core Microsoft 365 services and concepts
Explanation

Explanation/Reference:

QUESTION 19
DRAG DROP

An organization is considering migrating resources to the cloud. The company does not plan to deploy Microsoft Azure ExpressRoute or site-to-site VPNs.

You need to identify which workloads you can migrate to the cloud.

Which workloads you can migrate to the cloud? To answer, drag the appropriate actions to the correct workloads. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Actions

| |
|----------------------|
| Migrate to the cloud |
| Remain on-premises |

Workload

You have a legacy application that requires connectivity with an on-premises data store.

You need to deploy an external-facing website.

You need to deploy a Microsoft SharePoint collaboration site for partners.

Action

| |
|--------|
| Action |
| Action |
| Action |

Correct Answer:

Answer Area

| Actions | Workload | Action |
|---|--|---|
| <input type="checkbox"/> Migrate to the cloud | You have a legacy application that requires connectivity with an on-premises data store. | <input type="checkbox"/> Remain on-premises |
| <input type="checkbox"/> Remain on-premises | You need to deploy an external-facing website. | <input type="checkbox"/> Migrate to the cloud |
| | You need to deploy a Microsoft SharePoint collaboration site for partners. | <input type="checkbox"/> Migrate to the cloud |

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

QUESTION 20

A company plans to migrate to Microsoft 365. Corporate devices run Windows 7 or Windows 10.

You must upgrade all devices to use Office 365 ProPlus and minimize costs.

You need to standardize corporate device deployments.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Implement Windows AutoPilot
- B. Deploy policies by using Configuration Manager
- C. Upgrade all devices to Windows 10
- D. Deploy policies by using Microsoft Intune
- E. Instruct users to download and install a Windows Installer package for Office 365 ProPlus

Correct Answer: ACD

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

QUESTION 21

HOTSPOT

You are the Microsoft Office 365 administrator for a company.

The company has the following requirements:

- Users must be able to use incompatible applications on a Windows 10 device.
- Cloud-based applications must use the same credentials as on-premises applications.
- Users must be prevented from copying company data from managed applications installed on unmanaged devices.

You need to determine which technologies should be used for each requirement.

Which technologies should be used? To answer, select the appropriate options in the answer area.

Hot Area:

Answer Area

| Requirement | Service | | | | |
|---|---|-------------------------|----------------------------|------------------|------------------|
| Users must be able to use incompatible applications on a Windows 10 device. | <div style="border: 1px solid gray; padding: 2px;"><div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div><table border="1" style="width: 100%;"><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table></div> | Windows Virtual Desktop | Azure AD Application Proxy | Azure AD Connect | Microsoft Intune |
| Windows Virtual Desktop | | | | | |
| Azure AD Application Proxy | | | | | |
| Azure AD Connect | | | | | |
| Microsoft Intune | | | | | |
| Cloud-based applications must use the same credentials as on-premises applications. | <div style="border: 1px solid gray; padding: 2px;"><div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div><table border="1" style="width: 100%;"><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table></div> | Windows Virtual Desktop | Azure AD Application Proxy | Azure AD Connect | Microsoft Intune |
| Windows Virtual Desktop | | | | | |
| Azure AD Application Proxy | | | | | |
| Azure AD Connect | | | | | |
| Microsoft Intune | | | | | |
| Users must be prevented from copying company data from managed applications installed on unmanaged devices. | <div style="border: 1px solid gray; padding: 2px;"><div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div><table border="1" style="width: 100%;"><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table></div> | Windows Virtual Desktop | Azure AD Application Proxy | Azure AD Connect | Microsoft Intune |
| Windows Virtual Desktop | | | | | |
| Azure AD Application Proxy | | | | | |
| Azure AD Connect | | | | | |
| Microsoft Intune | | | | | |

Correct Answer:

Answer Area

| Requirement | Service | | | | | |
|---|--|---|-------------------------|----------------------------|------------------|------------------|
| Users must be able to use incompatible applications on a Windows 10 device. | <table border="1"><tr><td>▼</td></tr><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table> | ▼ | Windows Virtual Desktop | Azure AD Application Proxy | Azure AD Connect | Microsoft Intune |
| ▼ | | | | | | |
| Windows Virtual Desktop | | | | | | |
| Azure AD Application Proxy | | | | | | |
| Azure AD Connect | | | | | | |
| Microsoft Intune | | | | | | |
| Cloud-based applications must use the same credentials as on-premises applications. | <table border="1"><tr><td>▼</td></tr><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table> | ▼ | Windows Virtual Desktop | Azure AD Application Proxy | Azure AD Connect | Microsoft Intune |
| ▼ | | | | | | |
| Windows Virtual Desktop | | | | | | |
| Azure AD Application Proxy | | | | | | |
| Azure AD Connect | | | | | | |
| Microsoft Intune | | | | | | |
| Users must be prevented from copying company data from managed applications installed on unmanaged devices. | <table border="1"><tr><td>▼</td></tr><tr><td>Windows Virtual Desktop</td></tr><tr><td>Azure AD Application Proxy</td></tr><tr><td>Azure AD Connect</td></tr><tr><td>Microsoft Intune</td></tr></table> | ▼ | Windows Virtual Desktop | Azure AD Application Proxy | Azure AD Connect | Microsoft Intune |
| ▼ | | | | | | |
| Windows Virtual Desktop | | | | | | |
| Azure AD Application Proxy | | | | | | |
| Azure AD Connect | | | | | | |
| Microsoft Intune | | | | | | |

Section: Understand core Microsoft 365 services and concepts Explanation

Explanation/Reference:

References:

<https://www.microsoft.com/en-us/microsoft-365/modern-desktop/enterprise/windows-virtual-desktop>

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/whatis-azure-ad-connect>

<https://docs.microsoft.com/en-us/intune/what-is-intune>

QUESTION 22

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| Microsoft 365 global administrators use Microsoft Workplace Analytics to examine network traffic patterns for troubleshooting purposes. | <input type="radio"/> | <input type="radio"/> |
| Microsoft Workplace Analytics can be helpful in understanding the collaboration patterns and usage of various Microsoft 365 services. | <input type="radio"/> | <input type="radio"/> |
| Microsoft Workplace Analytics helps employees work more efficiently so that they can become more productive. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|----------------------------------|
| Microsoft 365 global administrators use Microsoft Workplace Analytics to examine network traffic patterns for troubleshooting purposes. | <input type="radio"/> | <input checked="" type="radio"/> |
| Microsoft Workplace Analytics can be helpful in understanding the collaboration patterns and usage of various Microsoft 365 services. | <input checked="" type="radio"/> | <input type="radio"/> |
| Microsoft Workplace Analytics helps employees work more efficiently so that they can become more productive. | <input type="radio"/> | <input checked="" type="radio"/> |

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/workplace-analytics/index-orig>

<https://docs.microsoft.com/en-us/workplace-analytics/overview/get-started>

QUESTION 23

A company assigns a Microsoft 365 license to each employee.

You need to install Microsoft Office 365 ProPlus on each employee device.

Which three methods can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Use System Center Configuration Manager (SCCM) to deploy Office 365 ProPlus from a local distribution source.
- B. Use System Center Configuration Manager (SCCM) to deploy Office 365 ProPlus from an Office Windows Installer (MSI) package.
- C. Download the Office 365 ProPlus Windows Installer (MSI) package. Install Office 365 ProPlus from a

local distribution source.

- D. Use the Office Deployment Tool (ODT) to download installation files to a local distribution source. Install Office 365 ProPlus by using the downloaded files.
- E. Enable users to download and install Office 365 ProPlus from the Office 365 portal.

Correct Answer: BDE

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/deployoffice/teams-install>

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-the-cloud>

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-with-system-center-configuration-manager>

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-a-local-source>

QUESTION 24

This question requires that you evaluate the underlined text to determine if it is correct.

When you enable external access by using the Microsoft 365 admin portal, data is available to anonymous users.

Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change needed.
- B. the Everyone group is applied to all shares with full control
- C. you must configure Active Directory Federation Services (AD FS)
- D. users can send sharing invitations for specific content

Correct Answer: D

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/sharepoint/external-sharing-overview>

QUESTION 25

You are the Microsoft 365 administrator for a company. You deploy Windows 10 to all devices by using Windows Autopilot.

You need to ensure that employees can install Microsoft Office 365 ProPlus on their devices.

What are two possible ways to achieve this goal? Each correct answer presents a part of a solution.

NOTE: Each correct selection is worth one point.

- A. Use the self-install option on the Office 365 dashboard
- B. Download and install the Office ProPlus Windows Installer (MSI) package
- C. Enable auto-deployment of Office 365 apps for all devices

D. Update the Windows AutoPilot deployment profile to include the Office 365 apps

Correct Answer: BD

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-a-local-source>

<https://docs.microsoft.com/en-us/microsoft-365/business/add-autopilot-devices-and-profile>

QUESTION 26

DRAG DROP

A company plans to migrate from a Microsoft volume licensing model to a subscription-based model.

Updates to devices must meet the following requirements:

| Team | Requirement |
|-------------|--|
| Engineering | Application deployments and operating system updates to devices must originate from an on-premises server. |
| Sales | Devices must be updated periodically and not require an on-premises server. |
| Finance | Devices must be updated periodically and monitored using one system. |
| Developers | Choose when updates are installed and not require an on-premises server. |

You need to recommend the appropriate servicing models to update employee devices.

To answer, drag the servicing model from the column on the left to its component on the right. Each model may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

| Servicing models | Team | Servicing model |
|-------------------------------------|----------------|-----------------|
| Windows Update (stand-alone) | Engineering | |
| Windows Update for Business | Sales | |
| Windows Server Update Services | Finance | |
| System Center Configuration Manager | App developers | |

Correct Answer:

Answer Area

| Servicing models | Team | Servicing model |
|-------------------------------------|----------------|-------------------------------------|
| Windows Update (stand-alone) | Engineering | Windows Server Update Services |
| Windows Update for Business | Sales | Windows Update for Business |
| Windows Server Update Services | Finance | System Center Configuration Manager |
| System Center Configuration Manager | App developers | Windows Update (stand-alone) |

Section: Understand core Microsoft 365 services and concepts Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#servicing-tools>

QUESTION 27

You are the Microsoft 365 administrator for a company.

You need to customize a usage report for Microsoft Yammer.

Which two tools can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft SQL Server Analysis Services
- B. Microsoft SQL Server Reporting Services
- C. Microsoft Power BI in a browser
- D. Microsoft Power BI Desktop
- E. Microsoft Visual Studio

Correct Answer: CD

Section: Understand core Microsoft 365 services and concepts Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/admin/usage-analytics/customize-reports?view=o365-worldwide>

QUESTION 28

DRAG DROP

You are the Microsoft 365 administrator for a company. The company plans to upgrade client operating systems to Windows 10.

You need to explain the concepts of Windows as a Service (WaaS) to the management team.

Match each term to its definition. To answer, drag the appropriate terms from the column on the left to its definitions on the right. Each term may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

| Terms | Definition | Term |
|--------------------------|--|------|
| Windows Insider previews | Early builds that are released to the public during the feature-development phase | |
| Servicing channels | A method for controlling the frequency at which organizations deploy Windows 10 features | |
| Deployment rings | A method of gradually deploying Windows 10 features by using multiple sets of targeted devices | |

Correct Answer:

| Terms | Definition | Term |
|--------------------------|--|--------------------------|
| Windows Insider previews | Early builds that are released to the public during the feature-development phase | Windows Insider previews |
| Servicing channels | A method for controlling the frequency at which organizations deploy Windows 10 features | Servicing channels |
| Deployment rings | A method of gradually deploying Windows 10 features by using multiple sets of targeted devices | Deployment rings |

Section: Understand core Microsoft 365 services and concepts
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview>

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-deployment-rings-windows-10-updates>

QUESTION 29

You are the Microsoft 365 administrator for an organization.

A group of employees and users outside the company must be able to collaborate on a project in real time by using a whiteboard.

In the Microsoft 365 admin portal, which Office 365 product should you configure?

- A. Microsoft Yammer
- B. Microsoft Office Delve
- C. Microsoft SharePoint Online
- D. Microsoft Teams

Correct Answer: D

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/microsoftteams/manage-whiteboard>

QUESTION 30
HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| Microsoft MyAnalytics supports Microsoft PowerBI templates. | <input type="radio"/> | <input type="radio"/> |
| Microsoft MyAnalytics supports Microsoft Outlook add-ins. | <input type="radio"/> | <input type="radio"/> |
| Microsoft Workplace Analytics supports weekly email digests. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|--|----------------------------------|----------------------------------|
| Microsoft MyAnalytics supports Microsoft PowerBI templates. | <input type="radio"/> | <input checked="" type="radio"/> |
| Microsoft MyAnalytics supports Microsoft Outlook add-ins. | <input checked="" type="radio"/> | <input type="radio"/> |
| Microsoft Workplace Analytics supports weekly email digests. | <input type="radio"/> | <input checked="" type="radio"/> |

Section: Understand core Microsoft 365 services and concepts
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/use/add-in>

<https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/mya-landing-page>

<https://docs.microsoft.com/en-us/workplace-analytics/index-orig>

QUESTION 31
HOTSPOT

You plan to deploy the Report Message add-in to Microsoft Outlook.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

How can you deploy add-in?

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| Use the Services & add-ins menu in the Microsoft 365 admin center to deploy the add-in. | <input type="radio"/> | <input type="radio"/> |
| Create a Microsoft Intune application policy to deploy the add-in. | <input type="radio"/> | <input type="radio"/> |
| Use Configuration Manager to deploy the add-in. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|----------------------------------|
| Use the Services & add-ins menu in the Microsoft 365 admin center to deploy the add-in. | <input checked="" type="radio"/> | <input type="radio"/> |
| Create a Microsoft Intune application policy to deploy the add-in. | <input type="radio"/> | <input checked="" type="radio"/> |
| Use Configuration Manager to deploy the add-in. | <input type="radio"/> | <input checked="" type="radio"/> |

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/enable-the-report-message-add-in>

QUESTION 32

You need to reduce the amount of time that the IT team spends on user support.

What are three possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Enable Microsoft Office 365 Customer Lockbox
- B. Upgrade all client devices to Windows 10
- C. Use Windows AutoPilot to deploy devices
- D. Deploy Microsoft MyAnalytics to devices
- E. Deploy Microsoft Office 365 Professional Plus to all client devices

Correct Answer: ACE

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://social.technet.microsoft.com/wiki/contents/articles/35748.office-365-what-is-customer-lockbox-and->

[how-to-enable-it.aspx](https://docs.microsoft.com/en-us/windows/deployment/windows-autopilot/windows-autopilot)

<https://docs.microsoft.com/en-us/windows/deployment/windows-autopilot/windows-autopilot>

<https://www.microsoft.com/en-us/microsoft-365/blog/2015/03/19/office-365-proplus-it-control-and-management-update/>

QUESTION 33

DRAG DROP

An organization plans to deploy Microsoft Office to all employees.

You need to select the appropriate Office plans and minimize costs.

Which Office plans should you use? To answer, drag the appropriate Office plans to the correct options. Each Office plan may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

| Office plans | Option | Office plan |
|--------------------|----------------------------------|-------------|
| Office 365 ProPlus | Install updates and new features | |
| Office Standard | Install on more than one device. | |

Correct Answer:

Answer Area

| Office plans | Option | Office plan |
|--------------------|----------------------------------|--------------------|
| Office 365 ProPlus | Install updates and new features | Office 365 ProPlus |
| Office Standard | Install on more than one device. | Office 365 ProPlus |

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

Explanation:

Reference:

<https://docs.microsoft.com/en-us/deployoffice/about-office-365-proplus-in-the-enterprise>

QUESTION 34

HOTSPOT

A company plans to deploy Microsoft Intune.

Which types of apps can be managed by Intune?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| Intune supports management of apps from third-party stores. | <input type="radio"/> | <input type="radio"/> |
| Intune supports volume licensing of iOS and Android store apps. | <input type="radio"/> | <input type="radio"/> |
| Intune supports the management of line-of-business and public-facing apps. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|--|----------------------------------|----------------------------------|
| Intune supports management of apps from third-party stores. | <input type="radio"/> | <input checked="" type="radio"/> |
| Intune supports volume licensing of iOS and Android store apps. | <input checked="" type="radio"/> | <input type="radio"/> |
| Intune supports the management of line-of-business and public-facing apps. | <input checked="" type="radio"/> | <input type="radio"/> |

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

QUESTION 35

You are the Microsoft 365 administrator for a company.

You install Microsoft Office 365 ProPlus on five devices. You deactivate the Microsoft Office 365 ProPlus license on one device.

Which task can you perform on the deactivated device?

- A. Start a new document from a template
- B. Create a document
- C. Co-author a document
- D. View a document
- E. Leave a comment in a document

F. Set properties on a document

Correct Answer: D

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

Explanation:

When you deactivate a Microsoft Office 365 ProPlus license, Office 365 ProPlus remains installed on the computer, but you can only view and print documents. All features for editing or creating new documents are disabled.

References:

<https://docs.microsoft.com/en-us/deployoffice/overview-of-licensing-and-activation-in-office-365-proplus>

QUESTION 36

DRAG DROP

Match each Microsoft 365 feature to its availability.

Instructions: To answer, drag the appropriate feature from the column on the left to its availability on the right. Each feature may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Answer Area

| Features | Availability | Feature |
|---|----------------------------------|----------------------|
| | Available to all customers | <input type="text"/> |
| <input type="text" value="Private preview"/> | Can be turned on for evaluation. | <input type="text"/> |
| <input type="text" value="Public preview"/> | Available to specific customers | <input type="text"/> |
| <input type="text" value="General availability"/> | Compliance testing completed | <input type="text"/> |
| | Available for purchase | <input type="text"/> |

Correct Answer:

Answer Area

| Features | Availability | Feature |
|----------------------|----------------------------------|----------------------|
| | Available to all customers | General availability |
| Private preview | Can be turned on for evaluation. | Public preview |
| Public preview | Available to specific customers | Private preview |
| General availability | Compliance testing completed | Private preview |
| | Available for purchase | General availability |

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

QUESTION 37

HOTSPOT

A company plans to transition from supporting servers on-premises to using Microsoft 365 services.

You need to determine which Microsoft 365 workload is appropriate to replace each on-premises service.

Which workloads should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

On-premises service

Get updates on the latest news and announcements from an intranet site hosted on an internal web server.

View videos hosted on an internal web server.

Store and retrieve shared documents on a local file server.

Store documents in a personalized folder on a local file server.

Chat with other employees by using an on-premises Skype for Business server.

Microsoft 365 workload

| | |
|-----------------------|---|
| | ▼ |
| SharePoint Online | |
| Microsoft Stream | |
| OneDrive for Business | |
| Microsoft Delve | |

| | |
|-------------------|---|
| | ▼ |
| Microsoft Planner | |
| Microsoft Flow | |
| Microsoft Stream | |
| PowerApps | |

| | |
|-------------------|---|
| | ▼ |
| Microsoft Flow | |
| Power BI | |
| Microsoft Stream | |
| SharePoint Online | |

| | |
|-----------------------|---|
| | ▼ |
| OneDrive for Business | |
| Microsoft To-Do | |
| MyAnalytics | |
| Microsoft Sream | |

| | |
|--------------------|---|
| | ▼ |
| Microsoft Bookings | |
| Microsoft People | |
| Microsoft Teams | |
| Sway | |

Correct Answer:

Answer Area

On-premises service

Get updates on the latest news and announcements from an intranet site hosted on an internal web server.

View videos hosted on an internal web server.

Store and retrieve shared documents on a local file server.

Store documents in a personalized folder on a local file server.

Chat with other employees by using an on-premises Skype for Business server.

Microsoft 365 workload

| | |
|-----------------------|---|
| | ▼ |
| SharePoint Online | |
| Microsoft Stream | |
| OneDrive for Business | |
| Microsoft Delve | |

| | |
|-------------------|---|
| | ▼ |
| Microsoft Planner | |
| Microsoft Flow | |
| Microsoft Stream | |
| PowerApps | |

| | |
|-------------------|---|
| | ▼ |
| Microsoft Flow | |
| Power BI | |
| Microsoft Stream | |
| SharePoint Online | |

| | |
|-----------------------|---|
| | ▼ |
| OneDrive for Business | |
| Microsoft To-Do | |
| MyAnalytics | |
| Microsoft Sream | |

| | |
|--------------------|---|
| | ▼ |
| Microsoft Bookings | |
| Microsoft People | |
| Microsoft Teams | |
| Sway | |

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

QUESTION 38

Your company has a Microsoft Office 365 subscription.

You need to co-author files with other users.

Which tool should you use?

- A. Microsoft SharePoint Online
- B. Microsoft Skype for Business Online
- C. Microsoft Office Delve
- D. Microsoft Exchange Online

Correct Answer: A

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

QUESTION 39

You are the Microsoft 365 administrator for a company.

You install Microsoft Office 365 ProPlus on five devices. You deactivate device.

Which task can you perform on the deactivated device?

- A. Print a document.
- B. Leave a comment in a document.
- C. Start a new document from a template.
- D. Set properties on a document.
- E. Create a document
- F. Edit a document
- G. Co-author a document

Correct Answer: A

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

https://blogs.technet.microsoft.com/office_resource_kit/2014/01/17/office-365-proplus-multiple-devices-and-deactivation/

QUESTION 40

You are the Microsoft 365 administrator for a company.

Users in the IT department must receive new Office 365 preview features before the features are deployed to other users in the company.

You need to ensure only the users in the IT department receive preview features.

Which two actions should you perform? Each correct answer represents part of the solution. (Choose two.)

NOTE: Each correct selection is worth one point.

- A. Instruct users to navigate to <http://insider.office.com> and sign up for Office Insider.
- B. Instruct users to update Office ProPlus.
- C. In the organizational profile, set the update preference to **Targeted release for selected users**.
- D. Instruct users to uninstall Office ProPlus and then reinstall the software.
- E. In the organizational profile, set the update preference to **Standard release**.

Correct Answer: AC

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://insider.office.com/en-us/>

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

QUESTION 41

A company has a Microsoft 365 subscription. You deploy Windows 10 devices by using Windows Autopilot.

You need to ensure that team members can access data that is stored in OneDrive for Business when team members are at remote sites.

What should you do?

- A. Enroll team members in Microsoft Azure AD multi-factor authentication.
- B. Add the devices to Microsoft 365 using the Devices tile.
- C. Enroll devices in Microsoft Intune.
- D. Instruct team members to sign in to their devices using their Microsoft Azure AD credentials.

Correct Answer: D

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

QUESTION 42

You are a Microsoft 365 administrator for a company.

Microsoft plans to release a new feature for Microsoft Excel.

You need to ensure that the feature becomes available for employees to install as soon as possible.

To which release channel should you subscribe?

- A. Microsoft release
- B. Standard release
- C. Office 365 team release
- D. Targeted release

Correct Answer: D

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

QUESTION 43

DRAG DROP

You are a member of a Microsoft Office 365 group named Sales. You create a proposal for a customer by using Word Online.

All team members must be able to review and make changes to the proposal at the same time. After the

proposal is completed, you must share the final document with the customer in read-only format.

You need to ensure that the customer sees the most recent versions of the document.

Select and Place:

| Actions |
|---|
| Add the proposal to the Sales team site in SharePoint Online. |
| Create a sharing link to the proposal with read-only access. |
| Add the proposal to OnDrive for Business. |
| Email the customer and include the proposal as an attachment. |
| Email the customer and include the link to the document. |

| Steps |
|--------------|
|--------------|

Correct Answer:

| Actions |
|---|
| Add the proposal to the Sales team site in SharePoint Online. |
| Create a sharing link to the proposal with read-only access. |
| Add the proposal to OnDrive for Business. |
| Email the customer and include the proposal as an attachment. |
| Email the customer and include the link to the document. |

| Steps |
|---|
| Add the proposal to the Sales team site in SharePoint Online. |
| Create a sharing link to the proposal with read-only access. |
| Email the customer and include the proposal as an attachment. |

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/admin/setup/set-up-file-storage-and-sharing?view=o365-worldwide>

<https://docs.microsoft.com/en-us/sharepoint/external-sharing-overview>

QUESTION 44
DRAG DROP

You are the Microsoft 365 administrator for a company.

You need to identify the different features of MyAnalytics and Workspace Analytics.

What are the different features? To answer, drag the appropriate applications to the correct features. Each application may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

| Applications | Feature | Application |
|---------------------|--|-------------|
| MyAnalytics | Included in office 365 E5 license | Application |
| Workspace Analytics | Can be purchased only as an add-on license | Application |
| | Provides employee work and collaboration metrics | Application |
| | Permits upload of custom organizational data | Application |
| | Provides team work and collaboration metrics | Application |

Correct Answer:

Answer Area

| Applications | Feature | Application |
|---------------------|--|---------------------|
| MyAnalytics | Included in office 365 E5 license | MyAnalytics |
| Workspace Analytics | Can be purchased only as an add-on license | Workspace Analytics |
| | Provides employee work and collaboration metrics | MyAnalytics |
| | Permits upload of custom organizational data | Workspace Analytics |
| | Provides team work and collaboration metrics | Workspace Analytics |

Section: Understand core Microsoft 365 services and concepts
Explanation

Explanation/Reference:

References:

<https://products.office.com/en-za/business/compare-more-office-365-for-business-plans>

<https://techcommunity.microsoft.com/t5/MyAnalytics/Microsoft-Workplace-Analytics/td-p/84884>

<https://docs.microsoft.com/en-us/office365/servicedescriptions/workplace-analytics-service-description>

<https://docs.microsoft.com/en-us/workplace-analytics/setup/upload-organizational-data>

QUESTION 45

Your company is evaluating the differences between deployments of Office 365 ProPlus and Office 2016.

You need to determine the installation features of each deployment.

Which installation feature is unique to Office 365 ProPlus?

- A. Installation can be completed by using Click-to-Run.
- B. Installation can be completed by using System Center Configuration Manager.
- C. Installation is available in both 32-bit and 64-bit versions.
- D. Installation is on the user's local computer.

Correct Answer: A

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

QUESTION 46

You use Microsoft 365 Usage Analytics.

You need to know the number of users who are active today and were also active last month.

Which adoption metric should you use?

- A. MoMReturningUsers
- B. EnabledUsers
- C. ActiveUsers
- D. CumulativeActiveUsers

Correct Answer: A

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/admin/usage-analytics/active-user-in-usage-reports?view=o365-worldwide>

QUESTION 47

You are a Microsoft 365 administrator for a company. You use products that are in private preview, public preview, or general availability (GA).

You need to determine at which phases you can receive support from the Microsoft 365 admin center.

For which product phase or phases can you receive support?

- A. GA, private preview, and public preview
- B. GA and private preview only

- C. GA only
- D. GA and public preview only
- E. public preview and private preview only

Correct Answer: C

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

Reference:

<https://www.rmsource.com/blogsite/Pages/Microsoft-Azure---Public-Preview-Release-Status.aspx>

QUESTION 48

DRAG DROP

You are the Microsoft 365 administrator for a company.

Which Microsoft 365 components should employees use?

Match each component to its task. To answer, drag the appropriate components from the column on the left to the tasks on the right. Each component may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

| Components | Answer Area | Task | Component |
|--|-------------|---|-----------|
| Windows 10 Enterprise | | Send an email to a distribution list. | |
| Microsoft Exchange Online | | Author a document at the same time as someone else and use document versioning. | |
| Microsoft SharePoint Online | | Hold a voice and video conversation with other employees. | |
| Microsoft Teams | | Register a user's personal device from home with the company. | |
| Microsoft Enterprise Mobility + Security | | View a personal calendar. | |

Correct Answer:

| Components | Answer Area | Task | Component |
|--|-------------|---|--|
| Windows 10 Enterprise | | Send an email to a distribution list. | Microsoft Exchange Online |
| Microsoft Exchange Online | | Author a document at the same time as someone else and use document versioning. | Microsoft SharePoint Online |
| Microsoft SharePoint Online | | Hold a voice and video conversation with other employees. | Microsoft Teams |
| Microsoft Teams | | Register a user's personal device from home with the company. | Microsoft Enterprise Mobility + Security |
| Microsoft Enterprise Mobility + Security | | View a personal calendar. | Microsoft Exchange Online |

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

References:

<https://products.office.com/en-us/microsoft-teams/group-chat-software>

<https://www.microsoft.com/en-cy/cloud-platform/enterprise-mobility-security>

QUESTION 49

DRAG DROP

Your organization is considering subscribing to Microsoft 365.

You need to educate stakeholders about how Microsoft 365 component enable effective collaboration.

Match each Microsoft 365 service to the best service description. To answer, drag the appropriate services to the correct descriptions. Each service may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct match is worth one point.

Select and Place:

| Services | Answer Area | Service |
|-----------------------|--|----------------------|
| | Description | |
| Microsoft teams | A chat-based workspace that facilitates real-time collaboration and enables members of an organization to have conversations and create work plans. | <input type="text"/> |
| OneDrive for Business | A cloud service that enables you to store and protect files, share files with others, access files from anywhere using an app or a web-browser, and restore all files to a previous date and time. | <input type="text"/> |
| SharePoint Online | A cloud service that enables you to store, organize, add third-party apps, access information from almost any device, allow sharing with external people by default, all by using a web-browser. | <input type="text"/> |
| Microsoft Yammer | A private social network that you can use to efficiently resolve support issues and gather feedback on projects and documents. | <input type="text"/> |
| Office 365 ProPlus | | |

Correct Answer:

Answer Area

| Services | Description | Service |
|-----------------------|--|-----------------------|
| Microsoft teams | A chat-based workspace that facilitates real-time collaboration and enables members of an organization to have conversations and create work plans. | Microsoft teams |
| OneDrive for Business | A cloud service that enables you to store and protect files, share files with others, access files from anywhere using an app or a web-browser, and restore all files to a previous date and time. | OneDrive for Business |
| SharePoint Online | A cloud service that enables you to store, organize, add third-party apps, access information from almost any device, allow sharing with external people by default, all by using a web-browser. | SharePoint Online |
| Microsoft Yammer | A private social network that you can use to efficiently resolve support issues and gather feedback on projects and documents. | Microsoft Yammer |
| Office 365 ProPlus | | |

Section: Understand core Microsoft 365 services and concepts Explanation

Explanation/Reference:

References:

<https://products.office.com/en-us/microsoft-teams/group-chat-software>

<https://products.office.com/en-za/onedrive-for-business/online-cloud-storage>

<https://products.office.com/en-us/sharepoint/sharepoint-online-collaboration-software>

<https://products.office.com/en-za/yammer/yammer-overview>

QUESTION 50

You need to ensure that all users in your tenant have access to the earliest release of updates in Microsoft 365. You set the organizational release preference to Standard release.

Select the correct answer if the underlined text does not make the statement correct. Select "No change is needed" if the underlined text makes the statement correct.

- A. Targeted release for entire organization
- B. No change is needed
- C. Targeted release for select users
- D. First release

Correct Answer: A

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

Explanation:

Standard release is the default setting. It implements updates on final release rather than early release.

First release is now called Targeted release. Targeted release is the early release of updates for early feedback. You can choose to have individuals or the entire organization receive updates early.

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

QUESTION 51

You are the Microsoft 365 administrator for a company.

You install Microsoft Office 365 ProPlus on five devices. You deactivate the Microsoft Office 365 ProPlus license on one device.

Which task can you perform on that device?

- A. Leave a comment in a document.
- B. Co-author a document.
- C. Create a document
- D. Print a document
- E. Set properties on a document.
- F. Start a new document from a template.

Correct Answer: D

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

Explanation:

When you deactivate a Microsoft Office 365 ProPlus license, Office 365 ProPlus remains installed on the computer, but you can only view and print documents. All features for editing or creating new documents are disabled.

References:

<https://docs.microsoft.com/en-us/deployoffice/overview-of-licensing-and-activation-in-office-365-proplus>

QUESTION 52

You are the desktop administrator for an organization.

You need to ensure that Office 365 ProPlus is installed on all employee computers.

Which three tools can you use to deploy Office 365 ProPlus? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Intune
- B. System Center Operations Manager
- C. Windows Installer (MSI) package
- D. System Center Configuration Manager
- E. Office Deployment Tool

Correct Answer: ADE

Section: Understand core Microsoft 365 services and concepts

Explanation

Explanation/Reference:

Explanation:

Microsoft Intune allows you to to deploy Office 365 ProPlus applications to Windows 10 devices from the cloud.

System Center Configuration Manager allows you to deploy Office 365 ProPlus to client computers from a local source, using your Configuration Manager distribution points.

The Office Deployment Tool (ODT) allows you to deploy Office 365 ProPlus to client computers from the Office Content Delivery Network (CDN) or from a shared folder on your network.

References:

<https://techcommunity.microsoft.com/t5/enterprise-mobility-security/deploying-office-365-proplus-with-microsoft-intune/ba-p/250292>

<https://docs.microsoft.com/en-us/DeployOffice/deploy-office-365-proplus-from-the-cloud>

<https://docs.microsoft.com/en-us/DeployOffice/deploy-office-365-proplus-from-a-local-source>

QUESTION 53

This question requires that you evaluate the underlined text to determine if it is correct.

You use Microsoft Intune for device management. You must determine how many devices run each operating system.

You must launch Intune and navigate to the Mobile Apps blade.

Select the correct answer if the underlined text does not make the statement correct. Select “No change is needed” if the underlined text makes the statement correct.

- A. Device configuration
- B. Device compliance
- C. No change is needed
- D. Devices

Correct Answer: D

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/intune/device-inventory>

QUESTION 54

HOTSPOT

A company has a Microsoft 365 E5 subscription. The company plans to use eDiscovery to meet legal discovery requirements.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| You can create eDiscovery cases to preserve data in Exchange Online mailboxes. | <input type="radio"/> | <input type="radio"/> |
| Members of the discovery management role group have permissions to export messages. | <input type="radio"/> | <input type="radio"/> |
| You can create one eDiscovery case to preserve data in an Exchange Server mailbox and a OneDrive for Business site. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|-----------------------|
| You can create eDiscovery cases to preserve data in Exchange Online mailboxes. | <input checked="" type="radio"/> | <input type="radio"/> |
| Members of the discovery management role group have permissions to export messages. | <input checked="" type="radio"/> | <input type="radio"/> |
| You can create one eDiscovery case to preserve data in an Exchange Server mailbox and a OneDrive for Business site. | <input checked="" type="radio"/> | <input type="radio"/> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/ediscovery#ediscoverycases>

<https://docs.microsoft.com/en-us/office365/securitycompliance/manage-ediscovery-cases>

<https://docs.microsoft.com/en-us/office365/securitycompliance/assign-ediscovery-permissions>

QUESTION 55

You are the Microsoft 365 administrator for a company.

You need to ensure that users receive a warning message if they select links in emails that might be unsafe.

What should you do?

- A. Use Windows PowerShell to install the latest antimalware engine updates
- B. Enable Microsoft Office 365 Advanced Threat Protection

- C. Use the Microsoft Exchange Admin Center to configure a new spam-filter policy
- D. Use the Microsoft Exchange Admin Center to create a new antimalware policy

Correct Answer: B

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/atp-safe-links>

QUESTION 56

You are a Microsoft 365 administrator for a company. Employees use Microsoft Office 365 ProPlus to create documents.

You need to implement document classification and protection by using Microsoft Azure Information Protection.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Add an Azure subscription to your Microsoft 365 tenant
- B. Install the Azure Information Protection client
- C. Create a custom Azure Information Protection policy with the Confidential label
- D. Enable the default Azure Information Protection policy
- E. Install the Rights Management Service client

Correct Answer: AD

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/azure/information-protection/requirements>

<https://docs.microsoft.com/en-us/azure/information-protection/configure-policy-default>

QUESTION 57

A company deploys Microsoft Azure AD. You enable multi-factor authentication.

You need to inform users about the multi-factor authentication methods that they can use.

Which of the following methods is **NOT** a valid multi-factor authentication method in Microsoft 365?

- A. Receive an automated call on the desk phone that includes a verification code
- B. Insert a small card in to a desktop computer and provide a PIN code when prompted
- C. Receive a call on a mobile phone and select the pound sign (#) when prompted
- D. Receive an SMS text message that includes a verification code

Correct Answer: B

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<http://techgenix.com/multifactor-authentication-office-365/>

QUESTION 58

HOTSPOT

You implement Compliance Manager.

You need to retrieve status information for a control task.

Which two options can you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

[Back To Dashboard](#) [Export to E](#)

| Group Name | Product | Assessment | Assessed Controls | 44% Assessed | Status | Last Modified | Compliance |
|---|---------|------------|-------------------|--------------|--------|----------------|------------|
| Office 365 in-Scope Cloud Services | | | | | | | |
| Microsoft Managed Controls | | | | | | | |
| Conditions for collection and processing | | | | | | 5/5 Assessed | ▼ |
| PII sharing, transfer, and disclosure | | | | | | 8/8 Assessed | ▼ |
| Privacy by design and by default | | | | | | 3/3 Assessed | ▼ |
| Rights of PII principals | | | | | | 1/1 Assessed | ▼ |
| Security | | | | | | 32/32 Assessed | ▼ |
| Customer Managed Controls | | | | | | | |
| Conditions for collection and processing | | | | | | 1/7 Assessed | ▼ |

Correct Answer:

Answer Area

< Back To Dashboard

Export to E

• Lamna Healthcare Company Office 365 GDPR 50/114 In Progress 14/11/2018 270 1620

| Group Name | Product | Assessment | Assessed Controls | % Assessed | Status | Last Modified | Compliance |
|---|---------|------------|-------------------|------------|--------|----------------|------------|
| Office 365 in-Scope Cloud Services | | | | | | | |
| Microsoft Managed Controls | | | | | | | |
| Conditions for collection and processing | | | | | | 5/5 Assessed | |
| PII sharing, transfer, and disclosure | | | | | | 8/8 Assessed | |
| Privacy by design and by default | | | | | | 3/3 Assessed | |
| Rights of PII principals | | | | | | 1/1 Assessed | |
| Security | | | | | | 32/32 Assessed | |
| Customer Managed Controls | | | | | | | |
| Conditions for collection and processing | | | | | | 1/7 Assessed | |

Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:

References:

<https://content.cloudguides.com/guides/Compliance%20Manager>

QUESTION 59

You are a Microsoft 365 administrator for a company.

Several users report that they receive emails which have a PDF attachment. The PDF attachment launches malicious code.

You need to remove the message from inboxes and disable the PDF threat if an affected document is opened.

Which feature should you implement?

- A. Microsoft Exchange Admin Center block lists
- B. Sender Policy Framework
- C. Advanced Threat Protection anti-phishing
- D. zero-hour auto purge
- E. DKIM signed messages with mail flow rules

Correct Answer: C

Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/atp-anti-phishing>

QUESTION 60

DRAG DROP

You are a Microsoft 365 administrator for a company.

A customer submits a data subject request (DSR) to delete customer information in compliance with General Data Protection Regulation (GDPR). You must place legal holds on related data whenever possible.

You need to respond to the request by searching for the customer's data in various Microsoft 365 tools.

How should you search for the data? To answer, drag the appropriate search methods to the correct Microsoft 365 applications. Each search method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Select and Place:

Answer Area

| Search methods | Microsoft 365 application | Search method |
|--|-----------------------------|----------------------|
| <input type="text" value="Content Search eDiscovery"/> | Microsoft SharePoint Online | <input type="text"/> |
| <input type="text" value="In the app"/> | Microsoft Access | <input type="text"/> |
| | Microsoft Outlook | <input type="text"/> |
| | Microsoft PowerApps | <input type="text"/> |

Correct Answer:

Answer Area

| Search methods | Microsoft 365 application | Search method |
|--|-----------------------------|--|
| <input type="text" value="Content Search eDiscovery"/> | Microsoft SharePoint Online | <input type="text" value="Content Search eDiscovery"/> |
| <input type="text" value="In the app"/> | Microsoft Access | <input type="text" value="In the app"/> |
| | Microsoft Outlook | <input type="text" value="Content Search eDiscovery"/> |
| | Microsoft PowerApps | <input type="text" value="In the app"/> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/gdpr-dsr-office365#part-1-responding-to-dsrs-for-customer-data>

QUESTION 61

HOTSPOT

A company deploys Microsoft Intune.

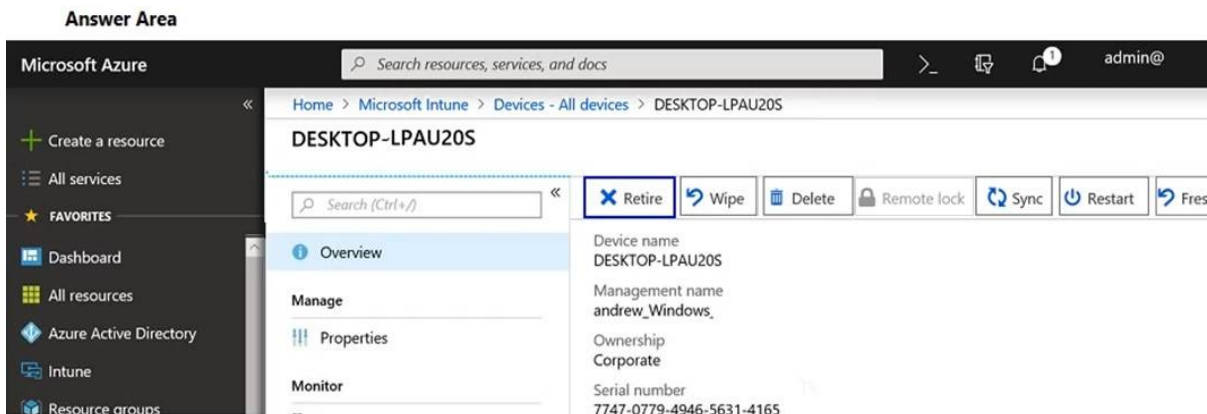
An employee loses a Windows 10 device that contains corporate data.

You need to ensure that the corporate data on the device is secured as quickly as possible.

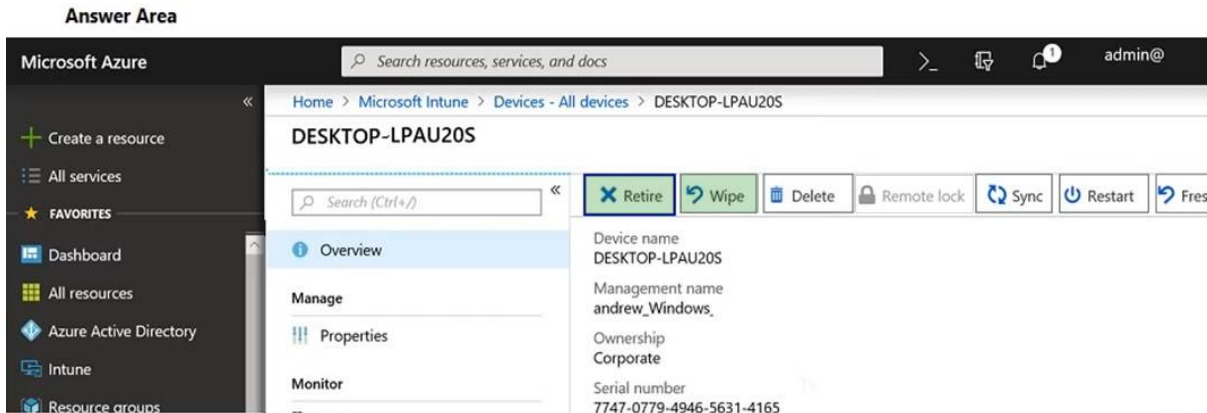
Which four options can you use? To answer, select the appropriate actions in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Correct Answer:



Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:

QUESTION 62

You are the Microsoft 365 administrator for a company.

All staff must use Microsoft Outlook to access corporate email. When users access Outlook on mobile devices, they must use a PIN to open the application.

You need to implement a Microsoft Intune policy to enforce the security requirements.

Which policy should you use?

- A. device compliance
- B. device configuration
- C. app protection
- D. app configuration

Correct Answer: C

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/intune/app-protection-policy>

QUESTION 63

HOTSPOT

You need to configure a data governance solution for your company. The solution must meet the following requirements:

Classify documents

Ensure that classifications are enforced

Delete documents that are no longer used

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Requirement | Action | | | |
|--|--|-----------------------------|------------------------------------|--|
| Classify documents | <div data-bbox="711 997 1281 1033">▼</div> <table border="1"><tr><td data-bbox="711 1033 1281 1062">Publish labels.</td></tr><tr><td data-bbox="711 1062 1281 1092">Define file and folder structures.</td></tr><tr><td data-bbox="711 1092 1281 1131">Apply Microsoft SharePoint permissions.</td></tr></table> | Publish labels. | Define file and folder structures. | Apply Microsoft SharePoint permissions. |
| Publish labels. | | | | |
| Define file and folder structures. | | | | |
| Apply Microsoft SharePoint permissions. | | | | |
| Ensure that classifications are enforced. | <div data-bbox="711 1150 1281 1186">▼</div> <table border="1"><tr><td data-bbox="711 1186 1281 1218">Apply supervision policies.</td></tr><tr><td data-bbox="711 1218 1281 1249">Configure document approval</td></tr><tr><td data-bbox="711 1249 1281 1285">Configure Microsoft Outlook Mail Tips.</td></tr></table> | Apply supervision policies. | Configure document approval | Configure Microsoft Outlook Mail Tips. |
| Apply supervision policies. | | | | |
| Configure document approval | | | | |
| Configure Microsoft Outlook Mail Tips. | | | | |
| Delete documents that are no longer used. | <div data-bbox="711 1318 1385 1354">▼</div> <table border="1"><tr><td data-bbox="711 1354 1385 1386">Apply retention policies.</td></tr><tr><td data-bbox="711 1386 1385 1417">Apply preservation policies.</td></tr><tr><td data-bbox="711 1417 1385 1453">Configure the Microsoft SharePoint second-stage recycle bin.</td></tr></table> | Apply retention policies. | Apply preservation policies. | Configure the Microsoft SharePoint second-stage recycle bin. |
| Apply retention policies. | | | | |
| Apply preservation policies. | | | | |
| Configure the Microsoft SharePoint second-stage recycle bin. | | | | |

Correct Answer:

Answer Area

| Requirement | Action |
|---|---|
| Classify documents | <div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #e0e0e0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;"> <p>Publish labels.</p> <p>Define file and folder structures.</p> <p>Apply Microsoft SharePoint permissions.</p> </div> </div> |
| Ensure that classifications are enforced. | <div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #e0e0e0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;"> <p>Apply supervision policies.</p> <p>Configure document approval</p> <p>Configure Microsoft Outlook Mail Tips.</p> </div> </div> |
| Delete documents that are no longer used. | <div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #e0e0e0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;"> <p>Apply retention policies.</p> <p>Apply preservation policies.</p> <p>Configure the Microsoft SharePoint second-stage recycle bin.</p> </div> </div> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References:

<https://www.recordpoint.com/advanced-data-governance-labels/>

QUESTION 64

DRAG DROP

You are the Microsoft 365 administrator for a company.

You need to identify available cloud security features.

Match each feature to the correct description. To answer, drag the appropriate feature from the column on the left to its description on the right. Each feature may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

| Features | Description | Feature |
|--|--|---|
| Cloud Discovery dashboard | Classify and label emails and documents in the organization. | <div style="border: 1px solid red; height: 20px; width: 100%;"></div> |
| Microsoft Azure AD Conditional Access | Block users from accessing cloud apps from certain devices. | <div style="border: 1px solid red; height: 20px; width: 100%;"></div> |
| Microsoft Azure Security Center | | |
| Microsoft Azure Information Protection | | |

Correct Answer:

Answer Area

| Features | Description | Feature |
|--|--|--|
| Cloud Discovery dashboard | Classify and label emails and documents in the organization. | Microsoft Azure Information Protection |
| Microsoft Azure AD Conditional Access | Block users from accessing cloud apps from certain devices. | Microsoft Azure AD Conditional Access |
| Microsoft Azure Security Center | | |
| Microsoft Azure Information Protection | | |

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/cloud-app-security/discovered-apps>

<https://www.microsoft.com/en-us/itshowcase/using-azure-information-protection-to-classify-and-label-corporate-data>

<https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/overview>

<https://docs.microsoft.com/en-us/azure/security-center/security-center-virtual-machine-protection>

QUESTION 65

A company deploys Exchange Online and SharePoint Online.

You must audit and assessment report for the Microsoft 365 cloud services that the company uses.

You need to provide the required documents.

Which Microsoft site should you use to obtain this information?

- A. Compliance Manager
- B. Service Trust Portal
- C. Office 365 Security and Compliance Center
- D. Azure portal

Correct Answer: B

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://servicetrust.microsoft.com/ViewPage/TrustDocumentsV3?docTab=7f51cb60-3d6c-11e9-b2af-7bb9f5d2d913> FAQ and White Papers

QUESTION 66

HOTSPOT

A company uses Microsoft 365 Business to address its compliance needs. A customer requests a complete disclosure of all personal data that relates to them.

You need to create a new data subject request (DSR) case and ensure that compliance managers can view all DSR case findings.

In which two areas must you perform actions? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Correct Answer:

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

QUESTION 67

HOTSPOT

For each of the following statements, select Yes if the statement is true. otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| You can assign apps to devices that are not enrolled with Microsoft Intune. | <input type="radio"/> | <input type="radio"/> |
| You can assign wrapped apps, or apps that incorporate the Intune SDK, only if the device is enrolled with Intune. | <input type="radio"/> | <input type="radio"/> |
| You can install available apps from the web-based Company Portal app regardless of whether the device is enrolled with Intune. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|--|----------------------------------|----------------------------------|
| You can assign apps to devices that are not enrolled with Microsoft Intune. | <input checked="" type="radio"/> | <input type="radio"/> |
| You can assign wrapped apps, or apps that incorporate the Intune SDK, only if the device is enrolled with Intune. | <input type="radio"/> | <input checked="" type="radio"/> |
| You can install available apps from the web-based Company Portal app regardless of whether the device is enrolled with Intune. | <input checked="" type="radio"/> | <input type="radio"/> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/intune/apps-deploy>

QUESTION 68

This question requires that you evaluate the underlined text to determine if it is correct.

A company needs to protect documents and emails by automatically applying classifications and labels. You must minimize costs.

You should implement Microsoft Azure Information Protection for Microsoft Office 365.

Review the underlined text. If it makes the statement correct, select No change is needed. If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change needed.
- B. Azure Information Protection Premium P2
- C. Azure Information Protection Premium P1
- D. Microsoft 365 E3

Correct Answer: B

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

Reference:

<https://azure.microsoft.com/en-us/pricing/details/information-protection/>

QUESTION 69

HOTSPOT

An organization has a Microsoft 365 subscription. You plan to implement multi-factor authentication.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| After users are enrolled in multi-factor authentication, they must configure a second authentication factor the next time they sign in. | <input type="radio"/> | <input type="radio"/> |
| Enabling multi-factor authentication requires an additional subscription purchase. | <input type="radio"/> | <input type="radio"/> |
| Complete multi-factor authentication by using text messages, a smartphone app, or a phone call. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|----------------------------------|
| After users are enrolled in multi-factor authentication, they must configure a second authentication factor the next time they sign in. | <input checked="" type="radio"/> | <input type="radio"/> |
| Enabling multi-factor authentication requires an additional subscription purchase. | <input type="radio"/> | <input checked="" type="radio"/> |
| Complete multi-factor authentication by using text messages, a smartphone app, or a phone call. | <input checked="" type="radio"/> | <input type="radio"/> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/enterprise/multi-factor-authentication-for-your-office-365-dev-test-environment>

QUESTION 70

A company plans to migrate to Microsoft 365.

You need to advise the company about how Microsoft provides protection in a multitenancy environment.

What are three ways that Microsoft provides protection? Each correct answer presents part of the solution. (Choose three.)

NOTE: Each correct selection is worth one point.

- A. Customer content at rest is encrypted on the server by using BitLocker.
- B. Microsoft Azure AD provides authorization and role-based access control at the tenant layer.
- C. Customer content at rest is encrypted on the server by using transport-layer security (TLS).
- D. Microsoft Azure AD provides authorization and role-based access control at the transport layer.
- E. Mailbox databases in Microsoft Exchange Online contain only mailboxes from a single tenant.
- F. Mailbox databases in Microsoft Exchange Online contain mailboxes from multiple tenants.

Correct Answer: ABC

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/office-365-tenant-isolation-overview>

QUESTION 71

You are the Microsoft 365 administrator for a company.

Your company plans to open a new office in the United Kingdom.

You need to provide penetration test and security assessment reports for the new office.

Where can you locate the required reports?

- A. Data Governance page of the Security and Compliance portal
- B. Compliance Manager page of the Services Trust portal
- C. Data Loss Prevention page of the Security and Compliance portal
- D. Regional Compliance page of the Services Trust portal

Correct Answer: D

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

QUESTION 72

HOTSPOT

An organization plans to deploy Microsoft Intune.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| Data protection can be selectively applied to applications. | <input type="radio"/> | <input type="radio"/> |
| Microsoft intune can define where corporate data is stored. | <input type="radio"/> | <input type="radio"/> |
| Once a device is registered with Microsoft Intune, device wipe will include the user's personal data. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|----------------------------------|
| Data protection can be selectively applied to applications. | <input checked="" type="radio"/> | <input type="radio"/> |
| Microsoft intune can define where corporate data is stored. | <input checked="" type="radio"/> | <input type="radio"/> |
| Once a device is registered with Microsoft Intune, device wipe will include the user's personal data. | <input type="radio"/> | <input checked="" type="radio"/> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

QUESTION 73

You are the Microsoft Office 365 administrator for a company.

You need to perform security and compliance reviews before new updates are distributed to the entire company.

What should you implement?

- A. standard releases
- B. Microsoft 365 Enterprise Test Lab
- C. targeted releases
- D. FastTrack

Correct Answer: C

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

Reference:

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

QUESTION 74

DRAG DROP

A company purchases Microsoft 365 E5.

You need to determine which security features you should implement.

Which features should you implement? To answer, drag the appropriate features to the correct scenarios. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

| Features | Scenario | Feature |
|---|--|---------|
| Microsoft Office 365 Secure Score | Provide recommendations to reduce risk. | |
| Customer Lockbox | Control how a Microsoft support engineer accesses data during a help session. | |
| Microsoft Office 365 Advanced Threat Protection | Protect against unknown malware, viruses, and malicious URLs. | |
| Data Loss Prevention | Identify sensitive data and create policies that help prevent users from accidentally or intentionally sharing the data. | |

Correct Answer:

| Features | Scenario | Feature |
|----------|--|---|
| | Provide recommendations to reduce risk. | Microsoft Office 365 Secure Score |
| | Control how a Microsoft support engineer accesses data during a help session. | Customer Lockbox |
| | Protect against unknown malware, viruses, and malicious URLs. | Microsoft Office 365 Advanced Threat Protection |
| | Identify sensitive data and create policies that help prevent users from accidentally or intentionally sharing the data. | Data Loss Prevention |

Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:

QUESTION 75

A company has a Microsoft 365 subscription that includes Office apps.

A user has identified a new issue while working with an app. When the user attempts to create a support request, the following message displays:

`You don't have permission to access this page or perform this action.`

You need to determine the cause of the error message.

What is the cause?

- A. The user account is disabled.
- B. The user does not have a license assigned for the app.

- C. The user account is not a member of the global admin role.
- D. The company does not have Premier support.

Correct Answer: C

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

QUESTION 76

Your company purchases Microsoft 365 Enterprise and Azure AD P2 licenses.

You need to provide identity protection against malicious login attempts.

What should you implement?

- A. Azure AD Identity Protection
- B. Azure AD Privileged Identity Management
- C. Azure Information Protection
- D. Azure Identity and Access Management

Correct Answer: A

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/azure/active-directory/identity-protection/overview>

QUESTION 77

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| A sensitivity label can be used to prevent data loss from Windows devices by turning on the endpoint protection in Microsoft Intune. | <input type="radio"/> | <input type="radio"/> |
| You can use a sensitivity label to mark the content of documents by adding a custom watermark. | <input type="radio"/> | <input type="radio"/> |
| After a sensitivity level is applied, the content of documents is encrypted, but the content of email is not encrypted. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|--|----------------------------------|----------------------------------|
| A sensitivity label can be used to prevent data loss from Windows devices by turning on the endpoint protection in Microsoft Intune. | <input checked="" type="radio"/> | <input type="radio"/> |
| You can use a sensitivity label to mark the content of documents by adding a custom watermark. | <input checked="" type="radio"/> | <input type="radio"/> |
| After a sensitivity level is applied, the content of documents is encrypted, but the content of email is not encrypted. | <input type="radio"/> | <input checked="" type="radio"/> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/sensitivity-labels>

QUESTION 78

This question requires that you evaluate the underlined text to determine if it is correct.

A company needs to protect documents and emails by automatically applying classifications and labels. You must minimize costs.

You should implement Information Rights Management.

Review the underlined text. If it makes the statement correct, select No change is needed. If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change needed.
- B. Azure Information Protection Premium P2
- C. Azure Information Protection Premium P1
- D. Microsoft 365 E3

Correct Answer: B

Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:

References:

<https://azure.microsoft.com/en-us/pricing/details/information-protection/>

QUESTION 79

DRAG DROP

Your company has a Microsoft 365 subscription.

You need to implement security policies to ensure that sensitive data is protected.

Which tools should you use? To answer, drag the appropriate tools to the correct scenarios. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

| Answer Area | | |
|--------------------------------------|--|------|
| Tools | Scenario | |
| Compliance Manager | Use the Microsoft Authenticator app to enable multi-factor authentication. | Tool |
| Identity and access management (IAM) | Classify documents to restrict permission to content. | Tool |
| Information rights management (IRM) | Use a dashboard for data-protection recommendations. | Tool |
| | Provide auditors and regulators with reports on data-protection status. | Tool |

Correct Answer:

| Answer Area | | |
|--------------------------------------|--|-------------------------------------|
| Tools | Scenario | |
| Compliance Manager | Use the Microsoft Authenticator app to enable multi-factor authentication. | Information rights management (IRM) |
| Identity and access management (IAM) | Classify documents to restrict permission to content. | Information rights management (IRM) |
| Information rights management (IRM) | Use a dashboard for data-protection recommendations. | Compliance Manager |
| | Provide auditors and regulators with reports on data-protection status. | Compliance Manager |

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/azure/information-protection/help-users>

<https://docs.microsoft.com/en-us/office365/securitycompliance/compliance-manager-overview#controls>

QUESTION 80

HOTSPOT

You are planning a Microsoft Azure AD solution for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| You can manage Azure AD-joined machines by using group policy. | <input type="radio"/> | <input type="radio"/> |
| Azure AD requires integration with Active Directory Domain Services by using secure lightweight Directory Access Protocol (LDAP). | <input type="radio"/> | <input type="radio"/> |
| Azure AD supports Azure AD Authentication Library (ADAL) authentication. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|----------------------------------|
| You can manage Azure AD-joined machines by using group policy. | <input type="radio"/> | <input checked="" type="radio"/> |
| Azure AD requires integration with Active Directory Domain Services by using secure lightweight Directory Access Protocol (LDAP). | <input checked="" type="radio"/> | <input type="radio"/> |
| Azure AD supports Azure AD Authentication Library (ADAL) authentication. | <input type="radio"/> | <input checked="" type="radio"/> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

QUESTION 81

A company deploys Microsoft Azure AD. You run the Identity Secure Score report. The report displays five security items.

Which three security items on the report have the most impact on the score? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Enable policy to block legacy authentication.

- B. Enable user risk policy.
- C. Require multi-factor authentication for all users.
- D. Delete/block accounts not used in last 30 days.
- E. Do not expire passwords.

Correct Answer: ABC

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

QUESTION 82

A company deploys Microsoft Azure AD. You enable multi-factor authentication.

You need to inform users about the multi-factor authentication methods that they can use.

Which of the following methods is **NOT** a valid multi-factor authentication method in Microsoft 365?

- A. Receive an automated call on the desk phone that includes a verification code.
- B. Use the Microsoft Authenticator mobile application to receive a notification and authenticate.
- C. Receive a call on a phone.
- D. Enter a Windows 10 PIN code when prompted.

Correct Answer: D

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

QUESTION 83

You deploy Enterprise Mobility + Security E5 and assign Microsoft 365 licenses to all employees.

Employees must not be able to share documents or forward emails that contain sensitive information outside the company.

You need to enforce the file sharing restrictions.

What should you do?

- A. Use Microsoft Azure Information Protection to define a label. Associate the label with an Azure Rights Management template that prevents the sharing of files or emails that are marked with the label.
- B. Create a Microsoft SharePoint Online content type named **Sensitivity**. Apply the content type to other content types in Microsoft 365. Create a Microsoft Azure Rights Management template that prevents the sharing of any content where the Sensitivity column value is set to Sensitive.
- C. Use Microsoft Azure Information Rights Protection to define a label. Associate the label with an Active Directory Rights Management template that prevents the sharing of files or emails that are marked with the label.
- D. Create a label named **Sensitive**. Apply a Data Layer Protection policy that notifies users when their document contains personally identifiable information (PII).

Correct Answer: A

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

QUESTION 84
HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| Compliance Manager performs an assessment against your entire Microsoft 365 environment and evaluates both Microsoft and customer controls. | <input type="radio"/> | <input type="radio"/> |
| Compliance Manager allows you to assign individuals within the organization to be responsible for the control. | <input type="radio"/> | <input type="radio"/> |
| Compliance Manager provides the ability to take corrective actions from within the Service Trust portal. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|-----------------------|
| Compliance Manager performs an assessment against your entire Microsoft 365 environment and evaluates both Microsoft and customer controls. | <input checked="" type="radio"/> | <input type="radio"/> |
| Compliance Manager allows you to assign individuals within the organization to be responsible for the control. | <input checked="" type="radio"/> | <input type="radio"/> |
| Compliance Manager provides the ability to take corrective actions from within the Service Trust portal. | <input checked="" type="radio"/> | <input type="radio"/> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/compliance-manager-overview#controls>

<https://docs.microsoft.com/en-us/office365/securitycompliance/meet-data-protection-and-regulatory-reqs->

[using-microsoft-cloud](#)

<https://docs.microsoft.com/en-us/office365/securitycompliance/get-started-with-service-trust-portal>

QUESTION 85
HOTSPOT

You are a Microsoft 365 administrator for a company. The company implements federated authentication and Azure AD Connect.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer area

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| Users have the same passwords in the cloud and on-premises. | <input type="radio"/> | <input type="radio"/> |
| Users sign in again to access Microsoft 365. | <input type="radio"/> | <input type="radio"/> |
| You can configure federated authentication to require a smart card. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer area

| Statement | Yes | No |
|---|----------------------------------|----------------------------------|
| Users have the same passwords in the cloud and on-premises. | <input checked="" type="radio"/> | <input type="radio"/> |
| Users sign in again to access Microsoft 365. | <input type="radio"/> | <input checked="" type="radio"/> |
| You can configure federated authentication to require a smart card. | <input checked="" type="radio"/> | <input type="radio"/> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:
References:

<https://docs.microsoft.com/en-us/azure/security/fundamentals/choose-ad-authn>

QUESTION 86
DRAG DROP

A company plans to migrate to a hybrid cloud infrastructure.

You need to determine where to manage the different features after the hybrid deployment is complete.

Match each item to the location where it will be managed. To answer, drag the appropriate item from the column on the left to its location on the right. Each item may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

| Configuration locations | Option | Answer Area |
|------------------------------------|---|------------------------|
| Microsoft 365 only | Configure multi-factor authentication for cloud services. | Configuration location |
| on-premises only | Configure email disclaimers. | Configuration location |
| both Microsoft 365 and on-premises | Configure compliance. | Configuration location |
| | Set frequency of Microsoft Office 365 updates. | Configuration location |

Correct Answer:

| Configuration locations | Option | Answer Area |
|------------------------------------|---|------------------------------------|
| Microsoft 365 only | Configure multi-factor authentication for cloud services. | both Microsoft 365 and on-premises |
| on-premises only | Configure email disclaimers. | both Microsoft 365 and on-premises |
| both Microsoft 365 and on-premises | Configure compliance. | Microsoft 365 only |
| | Set frequency of Microsoft Office 365 updates. | on-premises only |

Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/go-to-the-securitycompliance-center>

<https://docs.microsoft.com/en-us/exchange/security-and-compliance/mail-flow-rules/disclaimers-signatures-footers-or-headers>

<https://www.itprotoday.com/email-and-calendaring/configure-email-disclaimer-exchange-server-2016>

<https://docs.microsoft.com/en-us/office365/troubleshoot/administration/switch-channel-for-office-365>

QUESTION 87

HOTSPOT

You are a Microsoft 365 administrator.

You need to implement the appropriate features for each scenario.

What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

| Answer Area | |
|---|---|
| Scenario | |
| Restrict access to Microsoft Outlook by using a PIN. | <input type="text"/> Mobile application protection policy Device configuration policy |
| Secure members of the Global Administrators group by using dynamic risk profiles. | <input type="text"/> Microsoft Azure AD Identity Protection Microsoft Azure AD Conditional Access Microsoft Azure AD Privilege Identity Management |
| Secure admin roles by requiring approvals. | <input type="text"/> Microsoft Azure AD Identity Protection Microsoft Azure AD Privilege Identity Management Microsoft Azure AD Domain Services |

Correct Answer:

| Answer Area | |
|---|---|
| Scenario | |
| Restrict access to Microsoft Outlook by using a PIN. | <input type="text"/> Mobile application protection policy Device configuration policy |
| Secure members of the Global Administrators group by using dynamic risk profiles. | <input type="text"/> Microsoft Azure AD Identity Protection Microsoft Azure AD Conditional Access Microsoft Azure AD Privilege Identity Management |
| Secure admin roles by requiring approvals. | <input type="text"/> Microsoft Azure AD Identity Protection Microsoft Azure AD Privilege Identity Management Microsoft Azure AD Domain Services |

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/exchange/clients-and-mobile-in-exchange-online/outlook-for-ios-and-android/secure-outlook-for-ios-and-android>

<https://docs.microsoft.com/en-us/azure/active-directory/identity-protection/overview>

<https://docs.microsoft.com/en-us/azure/active-directory/privileged-identity-management/pim-configure>

QUESTION 88

You manage a local Active Directory Domain Services environment. Your company purchases an Enterprise E1 license for all users.

You need to implement self-service password reset. You want to achieve this goal while minimizing costs.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Upgrade your subscription to Azure AD Premium P2.
- B. Deploy Azure AD Connect.
- C. Deploy Azure Information Protection.
- D. Upgrade your subscription to Azure AD Premium P1.

Correct Answer: B

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

QUESTION 89

You are a Microsoft 365 administrator for a company.

What are two ways that you can ensure data security? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. service-level encryption using customer-provided key
- B. tenant-dedicated Microsoft Azure AD encryption using customer-provided key
- C. single-tenant infrastructure partitions for sensitive data
- D. data transfer using transport-layer security (TLS)

Correct Answer: AD

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

QUESTION 90

You are a Microsoft 365 administrator for a company.

You need to identify security vulnerabilities by using the Office 365 Attack Simulator.

Which three attack simulations are available? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Brute-force password
- B. Cross-site scripting
- C. Password-spray
- D. Denial-of-service
- E. Display name spear-phishing

Correct Answer: ACE

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/attack-simulator>

QUESTION 91

Your organization plans to deploy Microsoft 365 in a hybrid scenario.

You need to ensure that employees can use a smart card for authentication.

Which hybrid identity solution should you implement?

- A. password hash synchronization with single-on
- B. Active Directory Federation Services (AD FS)
- C. PingFederate and federation integration
- D. pass-through authentication and single sign-on

Correct Answer: B

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/azure/security/azure-ad-choose-authn>

QUESTION 92

HOTSPOT

You implement Microsoft Azure Information Protection.

For each of the following statements, select Yes if the statement is true. otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| You can supplement the default templates to apply restrictive controls. | <input type="radio"/> | <input type="radio"/> |
| Classification and protection information is available for on-premises file servers. | <input type="radio"/> | <input type="radio"/> |
| Installing the Azure Information Protection client installs an information protection bar to Microsoft Excel. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|-----------------------|
| You can supplement the default templates to apply restrictive controls. | <input checked="" type="radio"/> | <input type="radio"/> |
| Classification and protection information is available for on-premises file servers. | <input checked="" type="radio"/> | <input type="radio"/> |
| Installing the Azure Information Protection client installs an information protection bar to Microsoft Excel. | <input checked="" type="radio"/> | <input type="radio"/> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/azure/information-protection/what-is-information-protection>

<https://docs.microsoft.com/en-us/azure/information-protection/rms-client/client-classify-protect>

QUESTION 93

You need to ensure that the process by which users sign in to Microsoft 365 confirms the identity of the user.

Which feature should you use?

A. mobile application management (MAM)

- B. Advanced Threat Protection (ATP)
- C. Multi-Factor Authentication (MFA)
- D. data loss prevention (DLP) policies

Correct Answer: C

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

Explanation:

Multi-Factor Authentication (MFA) is a two-step identity verification system that can be used to authenticate users.

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/authentication/concept-mfa-howitworks>

QUESTION 94

You are a Microsoft 365 administrator for a company.

You need to ensure that company documents are marked as confidential. You must prevent employees from sharing documents with people outside the company.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Validate outbound emails by using DomainKeys identified Mail (DKIM)
- B. Create sensitive information types
- C. Configure Secure/Multipurpose Internet Mail Extensions (S/MIME) settings for Outlook
- D. Create a data-loss prevention policy
- E. Apply sensitivity labels to documents

Correct Answer: BE

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

Explanation:

B: Sensitive information types can also be used with the Azure Information Protection scanner to classify and protect files on premises. Sensitive information types define how the automated process recognizes specific information types such as health service numbers and credit card numbers.

E: With sensitivity labels you can classify and help protect your sensitive content. Protection options include labels, watermarks, and encryption.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/protect-information>

QUESTION 95

DRAG DROP

An organization plans to deploy Microsoft 365 in a hybrid scenario.

You need to provide a recommendation based on some common identity and access management scenarios. The solution must minimize costs.

Match each solution to its appropriate scenario. To answer, drag the appropriate solutions from the column on the left to the scenarios on the right. Each solution may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

| Solutions | Scenario | Solution |
|---|--|----------|
| Active Directory Federation Services (AD FS) | Enable a federation option for authentication in a hybrid environment. | |
| PingFederate and federation integration | Allow administrators to reset user passwords in Microsoft Azure AD. | |
| Password hash synchronization with single sign-on | Support non-federated users who authenticate with on-premises AD, and support multi-factor authentication. | |
| Pass-through authentication and single-on | | |

Correct Answer:

| Solutions | Scenario | Solution |
|---|--|---|
| Active Directory Federation Services (AD FS) | Enable a federation option for authentication in a hybrid environment. | Active Directory Federation Services (AD FS) |
| PingFederate and federation integration | Allow administrators to reset user passwords in Microsoft Azure AD. | Password hash synchronization with single sign-on |
| Password hash synchronization with single sign-on | Support non-federated users who authenticate with on-premises AD, and support multi-factor authentication. | Pass-through authentication and single-on |
| Pass-through authentication and single-on | | |

Section: Understand security, compliance, privacy, and trust in Microsoft 365
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/azure/security/azure-ad-choose-auth>

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-password-hash-synchronization>

<https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-pta>

QUESTION 96

You are the Microsoft 365 administrator for a company.

An employee requests personal data under General Data Protection Regulation (GDPR) guidelines.

You need to retrieve data for the employee.

What should you do?

- A. Create a data subject request case.
- B. Create a retention policy.
- C. Create a data-loss prevention policy.
- D. Create a GDPR assessment.

Correct Answer: A

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/gdpr-dsr-office365>

QUESTION 97

HOTSPOT

A company plans to deploy Microsoft Intune.

Which scenarios can you implement by using Intune? To answer, select the appropriate answer for the given scenarios.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Scenario | Yes | No |
|--|-----------------------|-----------------------|
| Intune app protection policies can protect access to Exchange Server on-premises mailboxes. | <input type="radio"/> | <input type="radio"/> |
| Intune app protection policies support apps that connect to on-premises Microsoft SharePoint Server. | <input type="radio"/> | <input type="radio"/> |
| Intune app protection policies require a mobile-device management (MDM) solution. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Scenario | Yes | No |
|--|----------------------------------|----------------------------------|
| Intune app protection policies can protect access to Exchange Server on-premises mailboxes. | <input checked="" type="radio"/> | <input type="radio"/> |
| Intune app protection policies support apps that connect to on-premises Microsoft SharePoint Server. | <input type="radio"/> | <input checked="" type="radio"/> |
| Intune app protection policies require a mobile-device management (MDM) solution. | <input type="radio"/> | <input checked="" type="radio"/> |

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/intune/app-protection-policy>

QUESTION 98

DRAG DROP

You have a hybrid environment that includes Microsoft Azure AD. On-premises applications use Active Directory Domain Services (AD DS) for authentication.

You need to determine which authentication methods to use.

Match each feature to its authentication source. To answer, drag the appropriate authentication sources from the column on the left to the features on the right. Each authentication source may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

| Authentication sources | Client feature | Authentication sources |
|------------------------|---|------------------------|
| AD DS only | Log on to Windows 10 devices by using Windows Hello. | Authentication sources |
| Azure AD only | Log on to Windows 10 devices that are managed by Microsoft Intune. | Authentication sources |
| AD DS and Azure AD | Sign in to Outlook on the web by using multi-factor authentication. | Authentication sources |

Correct Answer:

Answer Area

| Authentication sources | Client feature | Authentication sources |
|------------------------|---|------------------------|
| AD DS only | Log on to Windows 10 devices by using Windows Hello. | AD DS only |
| Azure AD only | Log on to Windows 10 devices that are managed by Microsoft Intune. | Azure AD only |
| AD DS and Azure AD | Sign in to Outlook on the web by using multi-factor authentication. | AD DS and Azure AD |

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

QUESTION 99

A company has a Microsoft 365 subscription. Employees use personal devices to access company data in the cloud.

You need to restrict employees from copying data to personal OneDrive folders.

What should you use?

- A. Information Rights Management
- B. Microsoft Azure Security Center

- C. Office 365 Advanced Threat Protection
- D. Intune App Protection

Correct Answer: D

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/intune/app-protection-policy>

QUESTION 100

You are the network administrator of a company.

The Microsoft 365 tenant contains sensitive information. Employees must verify their identities when they sign into Microsoft 365 by providing information in addition to their Azure AD password.

You need to select the tools that employees can use to verify their identities.

Which two tools should you select? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Customer Lockbox for Office 365
- B. Microsoft Security Center
- C. Windows Hello for Business
- D. Microsoft Authenticator

Correct Answer: CD

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

Explanation:

Two-step authentication can be implemented by using Windows Hello for Business or Microsoft Authenticator.

References:

<https://docs.microsoft.com/en-us/windows/security/identity-protection/hello-for-business/hello-manage-in-organization>

<https://support.microsoft.com/en-us/help/4026727/microsoft-account-how-to-use-the-microsoft-authenticator-app>

QUESTION 101

You need to move videos to a Microsoft 365 tenant and ensure that the contents are automatically transcribed.

Which Microsoft 365 service should you use?

- A. Yammer
- B. Stream
- C. Flow

Correct Answer: B

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

Explanation:

Microsoft Stream is used for video services, and includes deep search within automatic audio transcription.

References:

<https://docs.microsoft.com/en-us/stream/office-365-video-feature-breakdown>

QUESTION 102

An organization uses Microsoft 365 Business to secure their data.

Many users install the organization's data on their personal tablets and phones.

You need to protect the organization's data stored on users' devices.

Which three features support device security? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Remotely wiping company data
- B. Enabling Advanced Threat Protection for users
- C. Disabling the device remotely
- D. Automatically deleting files after 90 days of inactivity
- E. Requiring users to have a PIN on their device

Correct Answer: ADE

Section: Understand security, compliance, privacy, and trust in Microsoft 365

Explanation

Explanation/Reference:

Explanation:

You can manage many of the Microsoft 365 Business security features in the admin center, which gives you a simplified way to turn these features on or off. In the admin center, you can do the following:

Set application management settings for Android or iOS devices.

These settings include deleting files from an inactive device after a set period, encrypting work files, requiring that users set a PIN, and so on.

Set application protection settings for Windows 10 devices.

These settings can be applied to company data on both company-owned, or personally owned devices.

Set device protection settings for Windows 10 devices.

You can enable BitLocker encryption to help protect data in case a device is lost or stolen, and enable Windows Exploit Guard to provide advanced protection against ransomware.

Remove company data from devices.

You can remotely wipe company data if a device is lost, stolen, or an employee leaves your company.

Reset Windows 10 devices to their factory settings.

You can reset any Windows 10 devices that have device protection settings applied to them.

References:

<https://docs.microsoft.com/en-us/microsoft-365/business/security-features>

QUESTION 103

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| | Yes | No |
|--|-----------------------|-----------------------|
| Licensing through a Cloud Solution Provider (CSP) allows you to purchase nonperpetual software for on-premises use. | <input type="radio"/> | <input type="radio"/> |
| Licensing through a Cloud Solution Provider (CSP) allows you to receive a discount based on volume. | <input type="radio"/> | <input type="radio"/> |
| Licensing through a Cloud Solution Provider (CSP) allows you to receive technical support on your Microsoft services from a certified partner. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| | Yes | No |
|--|----------------------------------|----------------------------------|
| Licensing through a Cloud Solution Provider (CSP) allows you to purchase nonperpetual software for on-premises use. | <input type="radio"/> | <input checked="" type="radio"/> |
| Licensing through a Cloud Solution Provider (CSP) allows you to receive a discount based on volume. | <input checked="" type="radio"/> | <input type="radio"/> |
| Licensing through a Cloud Solution Provider (CSP) allows you to receive technical support on your Microsoft services from a certified partner. | <input checked="" type="radio"/> | <input type="radio"/> |

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

QUESTION 104

A company plans to purchase Microsoft 365.

You need to give management an overview of the Microsoft 365 pricing model.

Which of the following describes how the company will be billed for Microsoft 365?

- A. The company will be charged according to the amount of computing resources it uses each month across all users.
- B. The company will make a single payment for Microsoft 365, after which it owns the license for Microsoft 365 and can use it in an unlimited fashion.
- C. The company will be charged annually for a single Microsoft 365 license that can be shared among all employees.

D. The company will be charged according to the number of user licenses required.

Correct Answer: D

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

QUESTION 105

You are the Microsoft 365 administrator for a company.

You need to track scheduled maintenance events in Microsoft 365 admin center.

Where can you track these events?

- A. Reports
- B. Support
- C. Service Health
- D. Message Center

Correct Answer: D

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

QUESTION 106

You are the Office 365 administrator for a company.

You encounter a problem in your tenant. You launch the Microsoft 365 admin center and select **Create a new service request**.

You need to get help resolving your problem through the admin center.

Which three actions can you perform from the admin center? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Receive a Microsoft technical support phone number to speak with a Microsoft support technician.
- B. Request a Microsoft service technician to contact you by using email.
- C. Use the query text box to type information about your problem and receive links to help documentation.
- D. Schedule a time for a Microsoft service technician to call you.
- E. Chat with a live Microsoft service engineer.

Correct Answer: ACD

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

QUESTION 107

HOTSPOT

An organization migrates to Microsoft 365. The company has an on-premises infrastructure that includes Exchange Server and Active Directory Domain Services. Client devices run Windows 7.

You need to determine which products require the purchase of Microsoft 365 licenses for new employees.

Which product licenses should the company purchase? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Product license | License required |
|----------------------------------|--|
| Windows 10 Pro Upgrade | <input type="checkbox"/> Required <input type="checkbox"/> Not required |
| Microsoft Office Professional | <input type="checkbox"/> Required <input type="checkbox"/> Not required |
| Windows Server | <input type="checkbox"/> Required <input type="checkbox"/> Not required |
| Microsoft Exchange Client Access | <input type="checkbox"/> Required <input type="checkbox"/> Not required |

Correct Answer:

Answer Area

| Product license | License required |
|----------------------------------|---|
| Windows 10 Pro Upgrade | <input type="checkbox"/> Required <input checked="" type="checkbox"/> Not required |
| Microsoft Office Professional | <input checked="" type="checkbox"/> Required <input type="checkbox"/> Not required |
| Windows Server | <input checked="" type="checkbox"/> Required <input type="checkbox"/> Not required |
| Microsoft Exchange Client Access | <input checked="" type="checkbox"/> Required <input type="checkbox"/> Not required |

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/microsoft-365/enterprise/migration-microsoft-365-enterprise-workload#result>

QUESTION 108

DRAG DROP

You are the Microsoft 365 administrator for a company.

You need to help management understand how the release of new features might impact the company.

Match each deployment scenario appropriate release type. To answer, drag the appropriate deployment scenarios to the correct release types. Each deployment scenario may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

| Deployment scenarios | Release type | Deployment scenario |
|---|----------------------|---------------------|
| Widespread deployment | Private release | |
| Limited deployment for a short duration | Public Preview | |
| Limited deployment for a small number of organizations for a short duration | General Availability | |

Correct Answer:

Answer Area

| Deployment scenarios | Release type | Deployment scenario |
|---|----------------------|---|
| Widespread deployment | Private release | Limited deployment for a small number of organizations for a short duration |
| Limited deployment for a short duration | Public Preview | Limited deployment for a short duration |
| Limited deployment for a small number of organizations for a short duration | General Availability | Widespread deployment |

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

QUESTION 109

You are the Microsoft 365 administrator for a company.

Which two admin roles can purchase more licenses? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. service administrator
- B. user management administrator
- C. global administrator
- D. billing administrator

Correct Answer: CD

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/admin/subscriptions-and-billing/buy-licenses?view=o365->

[worldwide](#)

QUESTION 110

A company plans to purchase Microsoft 365 Enterprise licenses.

Which two options can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. through a Cloud Solution Provider (CSP)
- B. from the Microsoft website using a corporate credit card
- C. from the Microsoft retail store
- D. with an Enterprise Agreement (EA) subscription from Microsoft

Correct Answer: AD

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/microsoft-365/business/get-microsoft-365-business>

<https://www.microsoft.com/en-us/licensing/licensing-programs/enterprise?activetab=enterprise-tab%3aprimar2>

QUESTION 111

DRAG DROP

You are the Microsoft 365 administrator for a company.

You identify the following requirements:

| Department | Office desktop products required | Requirements |
|------------------|----------------------------------|---|
| acquisitions | Yes | Users must be able to initiate audio conferencing calls. |
| customer service | No | Users must be able to collaborate with other users and view their work schedules each week. |
| finance | Yes | You must automate investigation and response to threats against finance department content. |
| purchasing | Yes | Users do not require audio-conferencing capabilities. |

You need to assign Microsoft 365 licenses to users based on the requirements for each department.

Which type of licenses should you assign to users? To answer, drag the appropriate license types to the correct departments. Each license type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

| License types | Department | License type |
|------------------|------------------|--------------|
| Microsoft 365 F1 | acquisitions | |
| Microsoft 365 E3 | customer service | |
| Microsoft 365 E5 | finance | |
| | purchasing | |

Correct Answer:

| License types | Department | License type |
|------------------|------------------|------------------|
| Microsoft 365 F1 | acquisitions | Microsoft 365 E5 |
| Microsoft 365 E3 | customer service | Microsoft 365 F1 |
| Microsoft 365 E5 | finance | Microsoft 365 E5 |
| | purchasing | Microsoft 365 E3 |

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

References:

<https://www.microsoft.com/en-us/microsoft-365/compare-all-microsoft-365-plans>

<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/automated-investigation-response-office>

QUESTION 112

DRAG DROP

You administer a Microsoft 365 tenant.

You need to be able to quickly identify the status of each by its icon.



Which service status is associated with each icon? To answer, drag the appropriate service status to the correct targets. Each service status may be used once, more than once, or not at all. You may need to drag

the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.




Select and Place:

Answer Area

| Statuses | Icon | Service status |
|--------------------|---|----------------|
| Incident |  | |
| Advisory |  | |
| Service is healthy |  | |

Correct Answer:

Answer Area

| Statuses | Icon | Service status |
|----------|---|--------------------|
| |  | Service is healthy |
| |  | Advisory |
| |  | Incident |

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

QUESTION 113

Your company plans to purchase a Microsoft 365 subscription.

The company requires intranet and team sites.

You need to select a Microsoft 365 subscription that provides the required features.

Which two subscriptions can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Office 365 Home
- B. Office Business Premium
- C. Office 365 Business

D. Office 365 Business Essentials

Correct Answer: BD

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

References:

<https://products.office.com/en-gb/compare-all-microsoft-office-products?activetab=tab:primaryr2>

QUESTION 114

You use Microsoft Business Products.

When you try to create a support request, you receive the following message:

You don't have permission to access this page or perform this action.

You need to determine the cause of the error message.

What is the cause?

- A. Your password is expired
- B. Your account is disabled
- C. Your company does not have Premier support
- D. Your account is not a member of the global admin role

Correct Answer: D

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/admin/add-users/about-admin-roles?view=o365-worldwide>

QUESTION 115

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| Cloud solution providers can bill customers for Microsoft 365 licenses on an annual basis. | <input type="radio"/> | <input type="radio"/> |
| Cloud solution providers can provide 30-day trial licenses to customers. | <input type="radio"/> | <input type="radio"/> |
| Cloud solution providers must charge customers for licenses that the customers use. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|--|----------------------------------|----------------------------------|
| Cloud solution providers can bill customers for Microsoft 365 licenses on an annual basis. | <input checked="" type="radio"/> | <input type="radio"/> |
| Cloud solution providers can provide 30-day trial licenses to customers. | <input type="radio"/> | <input checked="" type="radio"/> |
| Cloud solution providers must charge customers for licenses that the customers use. | <input checked="" type="radio"/> | <input type="radio"/> |

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/partner-center/csp-documents-and-learning-resources>

<https://www.qbsgroup.com/news/what-is-the-microsoft-cloud-solution-provider-program/>

QUESTION 116

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| By default, all Microsoft 365 subscribers are configured for targeted release. | <input type="radio"/> | <input type="radio"/> |
| To enable or disable targeted releases in an organization, select each user who should receive early access to features and functionality from a list. | <input type="radio"/> | <input type="radio"/> |
| To enable Microsoft Office Insider release in an organization, select each user who should receive preview access to features and functionality from a list. | <input type="radio"/> | <input type="radio"/> |

Correct Answer:

Answer Area

| Statement | Yes | No |
|--|----------------------------------|----------------------------------|
| By default, all Microsoft 365 subscribers are configured for targeted release. | <input type="radio"/> | <input checked="" type="radio"/> |
| To enable or disable targeted releases in an organization, select each user who should receive early access to features and functionality from a list. | <input checked="" type="radio"/> | <input type="radio"/> |
| To enable Microsoft Office Insider release in an organization, select each user who should receive preview access to features and functionality from a list. | <input type="radio"/> | <input checked="" type="radio"/> |

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/deployoffice/change-management-for-office-365-clients>

<https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide#set-up-the-release-option-in-the-microsoft-365-admin-center>

QUESTION 117

A company experiences a Microsoft 365 outage that affects an entire region.

You check the Service Health Dashboard and observe that the service is healthy.

After the incident is resolved, you need to find information in Service Health Dashboard that describes what happened during the outage.

What should you use?

- A. Message Center
- B. incident closure summary
- C. Post-Incident Review (PIR)
- D. service request

Correct Answer: C

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-health-and-continuity>

QUESTION 118

HOTSPOT

You are the Microsoft 365 administrator for a company.

You need to find all general availability features for SharePoint Online.

Which two options should you select on the Microsoft 365 Roadmap page? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

The screenshot shows the Microsoft 365 Roadmap page. At the top, it says "Microsoft 365 Roadmap" and "Get the Latest Updates". Below this is a search bar with the placeholder text "Search for a product, release or specific update". On the left side, there are filters for "Products", "Platform", and "Cloud Instance". The "Products" filter is expanded, showing "Enterprise Mobility + Security", "Office 365", and "Windows 10". The "Office 365" filter is selected. In the main content area, there are three filter boxes: "In development" (184 updates), "Rolling out" (50 updates), and "Launched" (296 updates). The "In development" and "Launched" filters are selected. Below these filters is a table of updates. The table has columns for "Description", "Status", "Products", and "Release". The first row shows "Live events in Yammer" with a status of "In", product of "Yammer", and release date of "December CY2018".

Correct Answer:

Answer Area

Microsoft 365 Roadmap

Get the Latest Updates

Microsoft 365 is a complete, intelligent solution, including Office 365, Windows 10, and Enterprise Mobility + Security, that empowers everyone to be creative and work together, securely.

Filters | Clear all

Products

- Enterprise Mobility + Security
- Office 365
- Windows 10
- Platform
- Cloud Instance

Showing 480 updates:

In Development Launched Excel OneDrive for Business Outlook SharePoint Microsoft Teams Microsoft Forms Planner StaffHub Sway Compliance Yammer Access Exchange Project Microsoft Stream Groups Word OneNote Bookings O365 Information Protection Windows

| | | |
|----------------|-----|-------------------------------------|
| In development | 184 | <input checked="" type="checkbox"/> |
| Rolling out | 50 | <input type="checkbox"/> |
| Launched | 296 | <input checked="" type="checkbox"/> |

| Description | Status | Products | Release |
|-----------------------|--------|----------|-----------------|
| Live events in Yammer | In | Yammer | December CY2018 |

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:

References:

<https://www.microsoft.com/en-us/microsoft-365/roadmap?filters=Launched%2CWindows%2COnline%2CO365>

QUESTION 119

DRAG DROP

Your company uses Microsoft 365 with a business support plan.

You need to identify Service Level Agreements (SLAs) from Microsoft for the support plan.

What response can you expect for each event type? To answer, drag the appropriate responses to the correct event types. Each response may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Response

- continuously with a one-hour response time
- during business hours with no commitment for response time
- continuously with no commitment for response time
- continuously with a next-day response time

Answer Area

Event type

Response

- Critical
- High
- Noncritical

Correct Answer:

| Response | Event type | Response |
|--|-------------|--|
| continuously with a one-hour response time | Critical | continuously with a one-hour response time |
| during business hours with no commitment for response time | High | during business hours with no commitment for response time |
| continuously with no commitment for response time | Noncritical | during business hours with no commitment for response time |
| continuously with a next-day response time | | |

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/support>

QUESTION 120

A company is a Microsoft 365 reseller. The company does not provide managed services or direct customer support.

You need to provide licenses for customers and earn commissions for each license sold.

What should you do?

- A. Buy licenses for customers by using the Microsoft admin portal.
- B. Sign up as a Cloud Solution Provider direct reseller.
- C. Sign up as a Cloud Solution Provider indirect reseller.
- D. Buy licenses for customers from a Microsoft Authorized distributor.

Correct Answer: D

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

QUESTION 121

A company has a Microsoft 365 subscription and a Microsoft Azure support plan.

You need to implement only Azure services for which Microsoft provides technical support.

Which two types of services and features can you implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. general availability
- B. targeted release
- C. public preview
- D. private preview

Correct Answer: AC

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

QUESTION 122

A company that has 50 employees plans to purchase a Microsoft 365 Business subscription.

Which two payment methods are available? Each correct answer presents a complete solution. (Choose two.)

NOTE: Each correct selection is worth one point.

- A. PayPal
- B. automatic bank transfer
- C. Enterprise Agreement
- D. credit card or debit card

Correct Answer: BD

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/admin/subscriptions-and-billing/pay-for-your-subscription?view=o365-worldwide>

QUESTION 123

A small advertising company has 250 employees.

You need to migrate all users to Microsoft 365 and meet the following requirements:

Provide a user-centric licensing solution for all users.
Manage devices from a single location.
Minimize licensing costs.

Which licensing model should you use?

- A. Microsoft 365 Business
- B. Microsoft 365 Education
- C. Microsoft 365 Enterprise E3
- D. Microsoft 365 Enterprise E5

Correct Answer: A

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

References:

<https://products.office.com/en-za/compare-all-microsoft-office-products?tab=2>

<https://docs.microsoft.com/en-us/microsoft-365/business/support/microsoft-365-business-faqs>

QUESTION 124

You are the Microsoft 365 administrator for a company.

A user experiences an issue with SharePoint Online.

You need to resolve the issue.

Which two options can you use? Each correct answer presents a complete solution. (Choose two.)

NOTE: Each correct selection is worth one point.

- A. Go to the SharePoint admin and create a support request.
- B. Contact Microsoft technical support by telephone.
- C. Create a new service request from the Microsoft 365 admin center.
- D. Create a service request from the SharePoint portal.

Correct Answer: BC

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

References:

<https://www.thewindowsclub.com/microsoft-support-chat-phone-number>

<https://blogs.technet.microsoft.com/praveenkumar/2013/07/17/how-to-create-service-requests-to-contact-office-365-support/>

QUESTION 125

HOTSPOT

A company subscribes to Microsoft 365.

You need to ensure that all administrators receive email notifications about potential service disruptions.

Which three options in the Edit Message center preferences dialog box should you select? To answer, select the appropriate items in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Which messages do you want to see in Message center?

Azure Information Protection



Identity Management Service



Microsoft Exchange



Microsoft Intune



Mobile Device Management for Office 365



Office 365 Portal



Office Subscription



Would you like to receive email communication?

Choose whether you'd like us to email you a weekly digest or notify you when a major update or data privacy breach message is published.

Send a weekly email digest of my messages



Send me emails for major updates



Primary email address

Other email addresses

Please enter up to 2 email addresses, separated by a semicolon

Correct Answer:

Which messages do you want to see in Message center?

Azure Information Protection



Identity Management Service



Microsoft Exchange



Microsoft Intune



Mobile Device Management for Office 365



Office 365 Portal



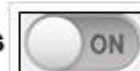
Office Subscription



Would you like to receive email communication?

Choose whether you'd like us to email you a weekly digest or notify you when a major update or data privacy breach message is published.

Send a weekly email digest of my messages



Send me emails for major updates



Primary email address

Other email addresses

Please enter up to 2 email addresses, separated by a semicolon

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/admin/manage/message-center?view=o365-worldwide>

<https://t.me/learningnets>

QUESTION 126

DRAG DROP

You are a Microsoft 365 administrator for a company.

You need to recommend an-appropriate Microsoft Office 365 plan for a customer that minimizes costs.

Which subscription plans should you recommend? To answer, drag the appropriate plans to the correct features. Each plan may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

| Office 365 plans | Office 365 feature | Office 365 plan |
|------------------|---|-----------------|
| ProPlus | Local copy of Microsoft Outlook that connects to an Exchange Server instance. | Office 365 plan |
| Enterprise E1 | Search and discovery with Delve. | Office 365 plan |
| Enterprise E3 | eDiscovery with in-place, hold, and export | Office 365 plan |
| Enterprise E5 | Advanced eDiscovery with in-place search, hold, export, and analytics. | Office 365 plan |

Correct Answer:

| Office 365 plans | Office 365 feature | Office 365 plan |
|------------------|---|-----------------|
| ProPlus | Local copy of Microsoft Outlook that connects to an Exchange Server instance. | ProPlus |
| Enterprise E1 | Search and discovery with Delve. | Enterprise E1 |
| Enterprise E3 | eDiscovery with in-place, hold, and export | Enterprise E3 |
| Enterprise E5 | Advanced eDiscovery with in-place search, hold, export, and analytics. | Enterprise E5 |

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

References:

<https://products.office.com/en-us/business/compare-more-office-365-for-business-plans>

QUESTION 127

HOTSPOT

You manage point-of-sale terminals that run Windows 7.

You must upgrade the terminals to Windows 10. Terminals must not be upgraded again for at least five years. You have the following requirements:

Perform consistent scheduling of upgrades and updates across all devices.
Minimize costs.

You need to prepare for the upgrades.

What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

| Option | Value |
|--------------------|--|
| Windows 10 version | <input type="text"/> Windows 10 Pro Windows 10 Home Windows 10 Enterprise Windows 10 Enterprise LTSC |
| Servicing channel | <input type="text"/> Semi-annual channel Long-term servicing channel Semi-annual channel (targeted) Insider |
| Servicing tool | <input type="text"/> Microsoft Intune Windows Autopilot Windows Server Update Services System Center Configuration Manager |

Correct Answer:

Answer Area

| Option | Value |
|--------------------|--|
| Windows 10 version | <input type="text"/> Windows 10 Pro Windows 10 Home Windows 10 Enterprise Windows 10 Enterprise LTSC |
| Servicing channel | <input type="text"/> Semi-annual channel Long-term servicing channel Semi-annual channel (targeted) Insider |
| Servicing tool | <input type="text"/> Microsoft Intune Windows Autopilot Windows Server Update Services System Center Configuration Manager |

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#long-term-servicing-channel>

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#servicing-tools>

QUESTION 128

You are the Microsoft 365 administrator for a company.

Your company wants to learn more about what happens if the availability terms of the Microsoft Office 365 services are not met.

Where can you find this information?

- A. Service Level agreement
- B. Microsoft Services agreement
- C. Microsoft Cloud agreement
- D. Microsoft Products and Services agreement
- E. Microsoft Enterprise agreement

Correct Answer: A

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-level-agreement>

QUESTION 129

A company is purchasing a Microsoft 365 subscription to replace the current on-premises IT infrastructure.

You need to identify the impacts of subscribing to Microsoft 365.

Which three outcomes can the company expect? Each correct answer presents a complete solution. (Choose three.)

NOTE: Each correct selection is worth one point.

- A. Predictable Microsoft licensing costs
- B. Increased Exchange Server Client Access License (CAL) costs
- C. Increased Windows Server Client Access License (CAL) costs
- D. Increased service scalability
- E. Decreased on-premises infrastructure maintenance

Correct Answer: ADE

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

QUESTION 130

DRAG DROP

A company plans to deploy collaboration tools for employees. The company does not plan to deploy a hybrid environment.

You need to identify the features that are available in Teams and Skype for Business Server.

Match each environment to its feature. To answer, drag the appropriate environments from the column on the left to the features on the right. Each environment may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

| Environments | | Environment |
|-------------------------------------|-----------------------|-------------|
| Teams only | Centralized archiving | Environment |
| Skype for Business Server only | Broadcast meetings | Environment |
| Teams and Skype for Business Server | Federated meetings | Environment |

Correct Answer:

Answer Area

| Environments | | Environment |
|-------------------------------------|-----------------------|-------------------------------------|
| Teams only | Centralized archiving | Teams only |
| Skype for Business Server only | Broadcast meetings | Teams and Skype for Business Server |
| Teams and Skype for Business Server | Federated meetings | Teams and Skype for Business Server |

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

References:

<https://lucavitali.wordpress.com/2017/10/01/sfb-teams-features-comparison-table/>

QUESTION 131

Your organization plans to deploy a subscription-based licensing model of Microsoft Office to devices.

You must use group policy to enforce Office application settings.

You need to deploy Office to the enterprise.

Which version of Office should you deploy?

- A. Office 365 ProPlus
- B. Office Professional Plus 2016
- C. Office Online
- D. Office Home and Business 2016

Correct Answer: A

Section: Understand Microsoft 365 pricing and support
Explanation

Explanation/Reference:

References:

<https://products.office.com/en-za/business/compare-more-office-365-for-business-plans>

QUESTION 132

An organization plans to deploy Microsoft Office 2019 or Office 365 ProPlus.

What are two advantages of Office 365 ProPlus? Each correct answer presents a complete solution. (Choose two.)

NOTE: Each correct selection is worth one point.

- A. Features remain constant through the lifetime of the applications.
- B. Office 365 ProPlus includes downgrade rights.
- C. A single license may be deployed to multiple devices.

D. Fully functional Office mobile apps are free to install and use.

Correct Answer: CD

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

Explanation:

A single subscription of Office 365 ProPlus allows you to install Office 365 on up to 5 devices. Office 365 ProPlus includes a fully functional, cloud-based online version that is free to use, though it does not require any installation.

Incorrect Answers:

Office 365 subscriptions (E3, E5, etc.) do not allow for downgrading.

Office 365 ProPlus is updates automatically. Updates include updates to existing features as well as new features being added to the product.

References:

<https://xo.xello.com.au/blog/office-365-proplus-top-business-benefits-for-users>

<https://support.office.com/en-us/article/what-s-new-in-office-online-fc1de049-98f3-46da-a5aa-da4a19c3e909?ui=en-US&rs=en-US&ad=US>

QUESTION 133

A company plans to migrate to Microsoft 365.

Employees need to be able to collaborate by using Microsoft Yammer, SharePoint Online, StaffHub, and Teams. You must minimize costs.

You need to subscribe to Microsoft Office 365.

Which subscription type should you use?

- A. E3
- B. ProPlus
- C. E1
- D. Personal
- E. F1

Correct Answer: E

Section: Understand Microsoft 365 pricing and support

Explanation

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/office-365-plan-options>

<https://products.office.com/en-us/business/office-365-f1>