

# Troubleshooting Security Issues in the Cloud



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## Overview

**Securing Software in the Cloud**

**Discovering Insecure Authentication**

**Understanding Authorization Issues**

**Dealing with Deprecated Cipher Suites**



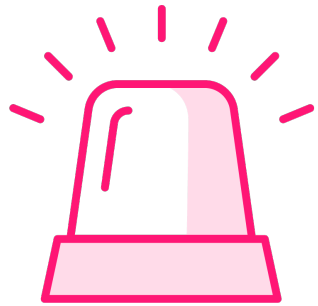


## CompTIA Cloud+

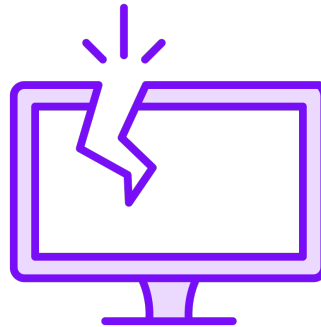
Given a scenario, troubleshoot security issues.



# When These Issues Manifest Themselves



**Security incidents**



**Services going down**



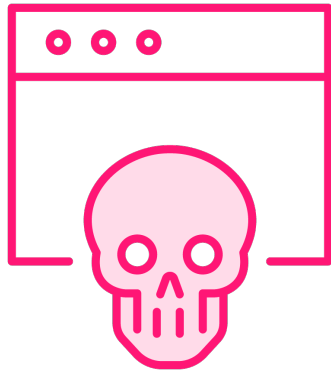
**Loss of user data**





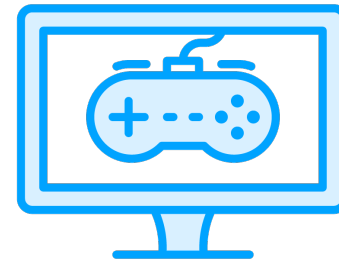
# **Securing Software in the Cloud**

# Security Issues with Software



## Vulnerable software

Known CVEs and other security issues that hackers can exploit



## Unauthorized software

Admins installing unauthorized software like games and crypto miners



# Problems Caused by Insecure Software



**Data loss – SQL injection**



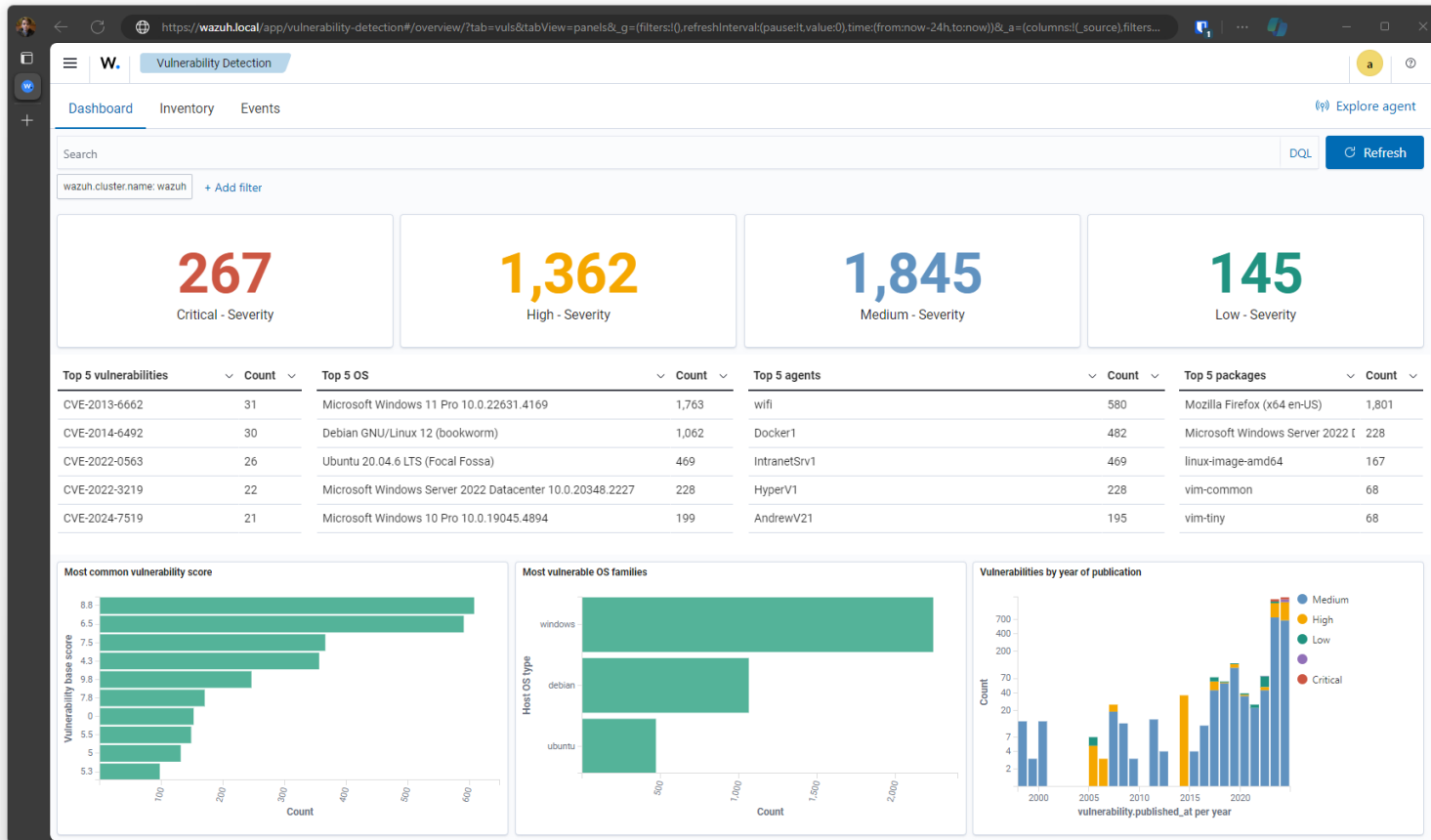
**Account compromise – session hijacking**



**Backdoored – remote code execution**



# Vulnerability Scanning



# Software Types

## Authorized

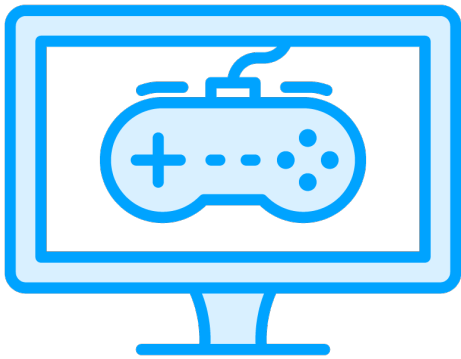
Software that has a legitimate business use like SSH or Microsoft Exchange

## Unauthorized

Software that has a no business use case, either for personal use or to make their job easier



# Reducing Unauthorized Software



**Whitelisting software – specifies what can run on the system**

**Blacklisting software – specifies what can't run on the system**

**Auditing software using asset management solutions to check for unwanted apps**



# Troubleshooting Insecure Software

## **Vulnerability Scanners**

Scan your environment for software that is vulnerable

## **Patch Management**

Helps ensure that security patches are applied

## **Minimal Setups**

Ensure that unnecessary software isn't on the system

## **Product Security Notifications**

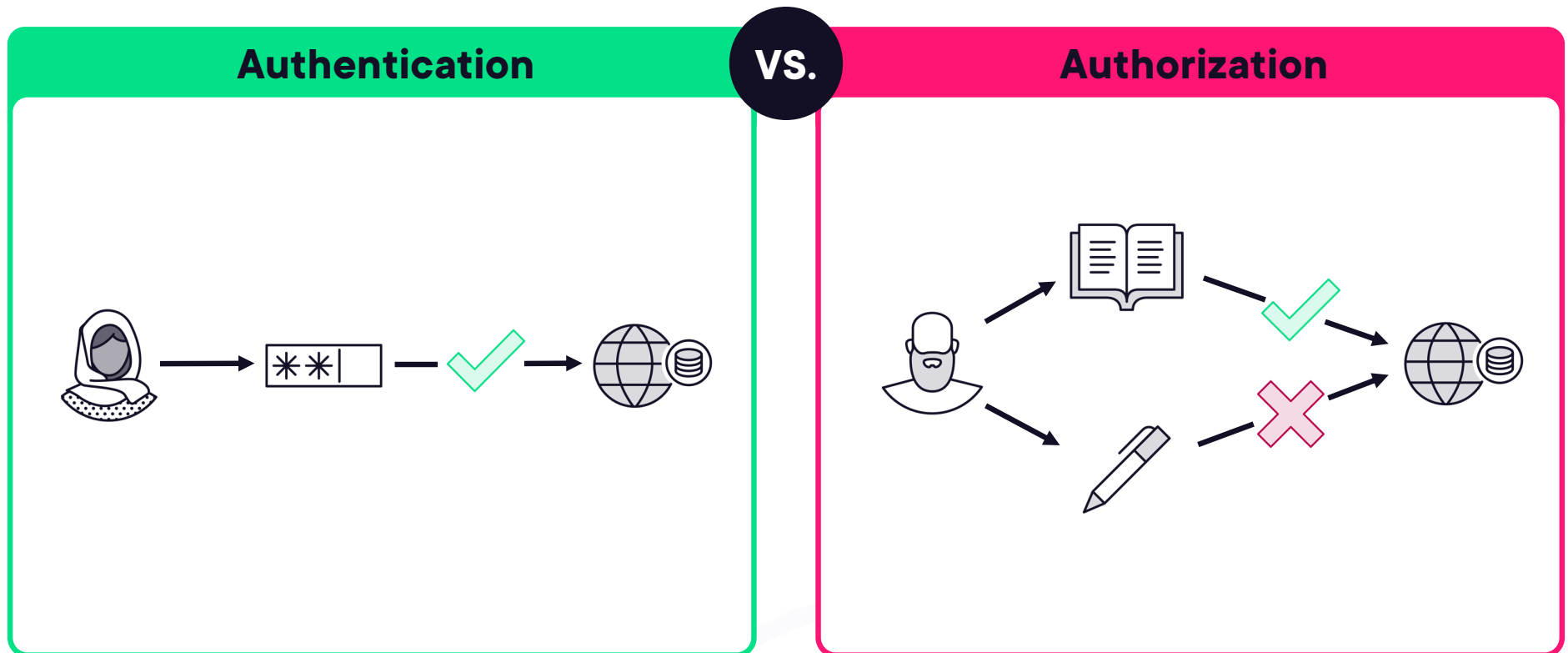
Emails from vendors about security issues and patches





# Discovering Insecure Authentication

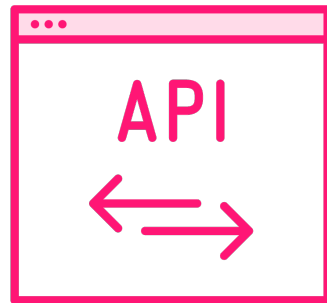
# Authentication vs. Authorization



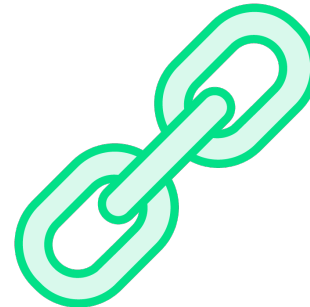
# Authentication Issues



**Multi Factor  
Authentication  
(MFA)**



**API Key  
Expiration**



**Single Sign On  
(SSO)**



**Credential Brute  
Forcing**



# Multi Factor Authentication (MFA)



## Factors

- Something you know (password, pin)
- Something you have (phone)
- Something you are (fingerprint, face)

**Most cloud providers are forcing admins to use MFA**

**If you are using a standard admin account as a service account, you may be unable to connect**

**You should switch to an actual service account using API keys**



# API Key Expiration

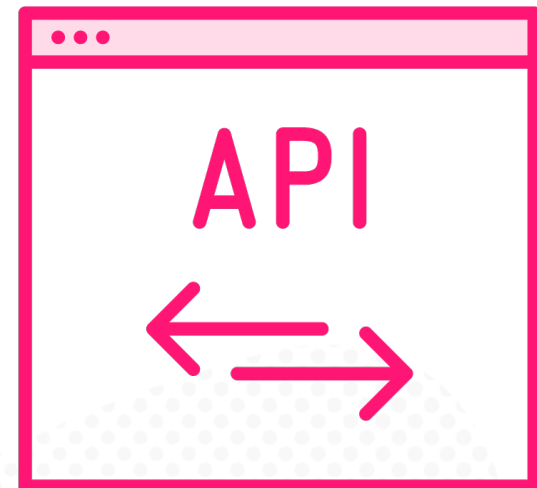
API keys should be rotated frequently

This prevents leaked keys from staying valid for an extended period of time

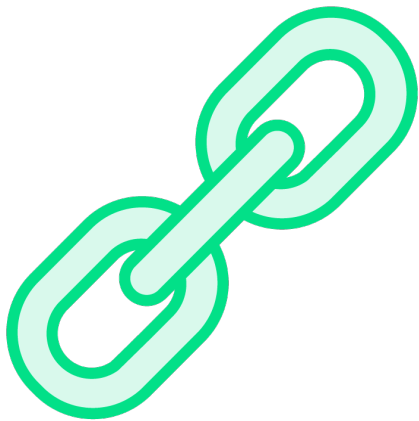
Avoid a “set it and forget it” mindset when it comes to API keys

Keys that expire and aren’t automatically rotated can cause connectivity issues

Read the HTTP headers, if you get “403 Forbidden” your key may have expired



# Single Sign On (SSO)



SSO allows for the same credential provider to be used to sign into many cloud services

You can lock out or reset the account on all platforms with a single action

When the connector that syncs the account information breaks it can cause authentication issues

Check firewall rules to make sure you don't block this traffic when hardening your systems



# Credential Brute Forcing

Cloud systems are often publicly accessible

Easy targets for hackers who try to brute force or use password spraying attacks

Check audit logs for failed login attempts

Security Orchestration, Automation and Response (SOAR) tools can be used to take actions like blocking an IP after failed logins



# Leaked Credentials



**Hackers will sell your credentials on the dark web**

**Use a service to find if your credentials have been in a leak**

- HavelBeenPwned.com
- Cavalier by Hudson Rock

**API access can be used to programmatically find and notify you of leaks**



# Tips for Catching Leaked Credentials

## **Audit Account sign-ins**

**Look for unusual sign-in locations from service accounts and admins**

## **Check Source Code**

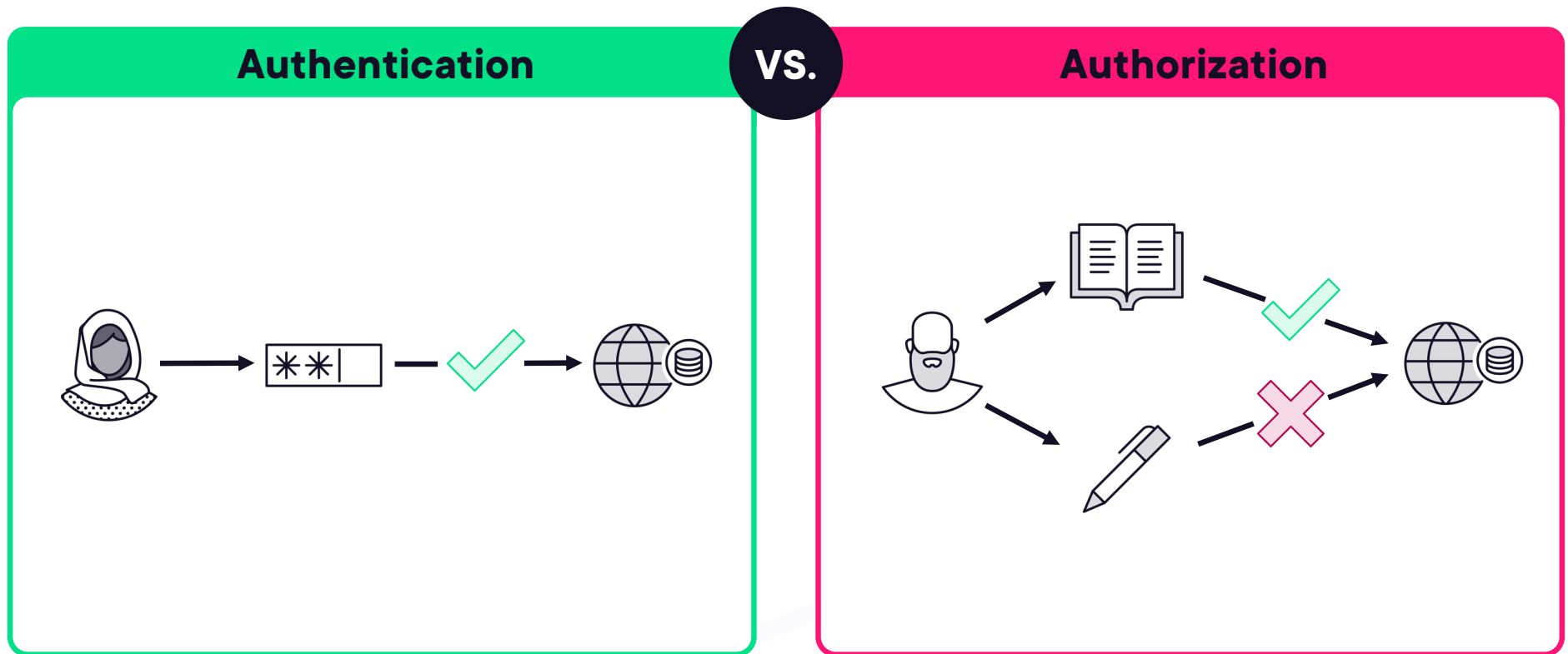
**Use tools like TruffleHog to find credentials in code and config files uploaded to your repositories**





# **Understanding Authorization Issues**

# Authentication vs. Authorization



# Authorization Issues



## Unauthorized Access

When someone is given more access than they should have, and access unauthorized resources



## Privilege Escalation

Using an exploit in a system to gain more access than they were originally given



# Unauthorized Access



When people are in a hurry and don't take time to find the correct permissions

This can lead to security problems

- Insider threat
- Accidental data deletion
- High-value target for hackers

Always try to implement least privilege



# API Permissions

The screenshot shows the Microsoft Azure portal interface. The main navigation pane on the left includes sections for Overview, Quickstart, Integration assistant, Diagnose and solve problems, Manage (with sub-items like Branding & properties, Authentication, etc.), and API permissions (which is currently selected). The main content area displays 'Pluralsight | API permissions' with a search bar and a table of configured permissions. A modal dialog titled 'Request API permissions' is open on the right, showing a list of permissions to be granted to the application. The permissions listed are:

Permission	Read and write
<input type="checkbox"/> QnA	
<input type="checkbox"/> QnA.Read.All	No
<input type="checkbox"/> RecordsManagement	
<input type="checkbox"/> RecordsManagement.Read.All	Yes
<input type="checkbox"/> RecordsManagement.ReadWrite.All	Yes
<input type="checkbox"/> ReportSettings	
<input type="checkbox"/> ReportSettings.Read.All	Yes
<input type="checkbox"/> ReportSettings.ReadWrite.All	Yes
<input type="checkbox"/> Reports	
<input type="checkbox"/> Reports.Read.All	Yes
<input type="checkbox"/> ResourceSpecificPermissionGrant	
<input type="checkbox"/> ResourceSpecificPermissionGrant.ReadForChat	Yes

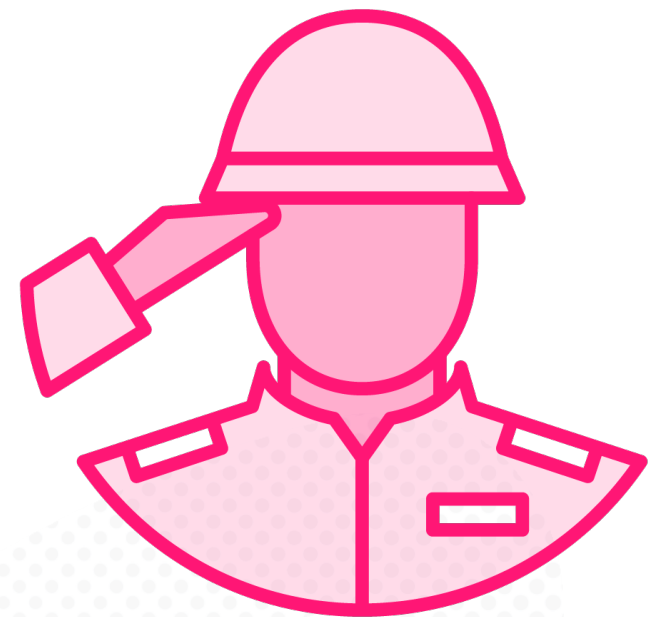
At the bottom of the dialog are buttons for 'Add permissions' and 'Discard'.

# Privilege Escalation

Exploiting a system to gain higher privileges

This can happen from either a vulnerability or a lack of understanding what a permission does

Read the documentation on the access and roles you assign to users and APIs

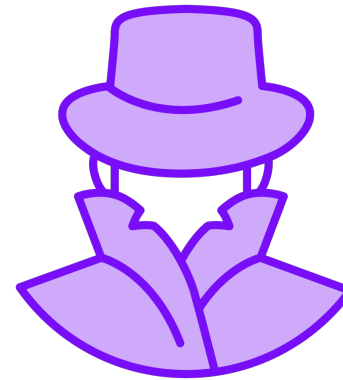


# Real World Consequences



## Unintended Damage

As admins or users accidentally make changes they shouldn't



## Compromise to Systems

Hackers abuse the system to gain access to sensitive information



# Minimizing Unauthorized Access

**Enable audit logs**

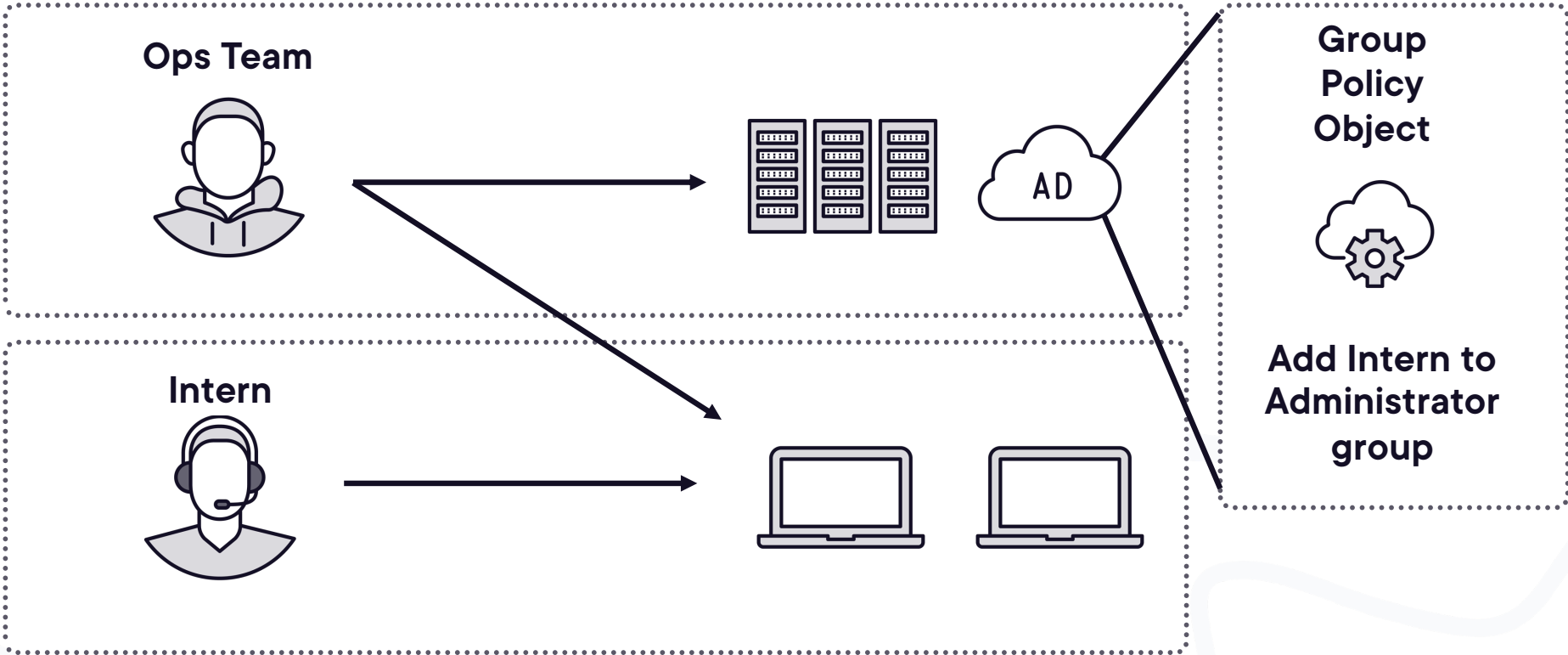
**Security information and event management (SIEM) to centrally gather and alert on audit logs**

**Solutions like Darktrace use AI to detect anomalies in user behavior**

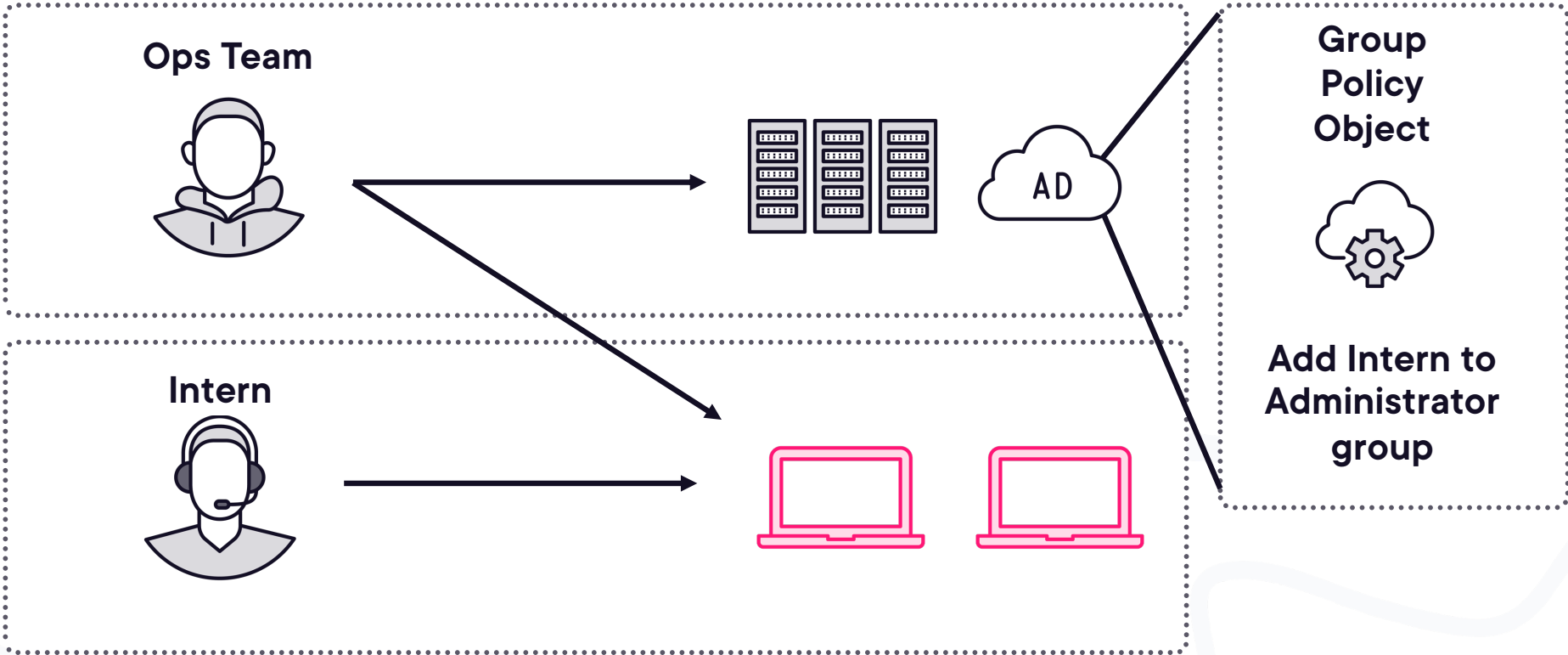
**Implement least privilege where possible**



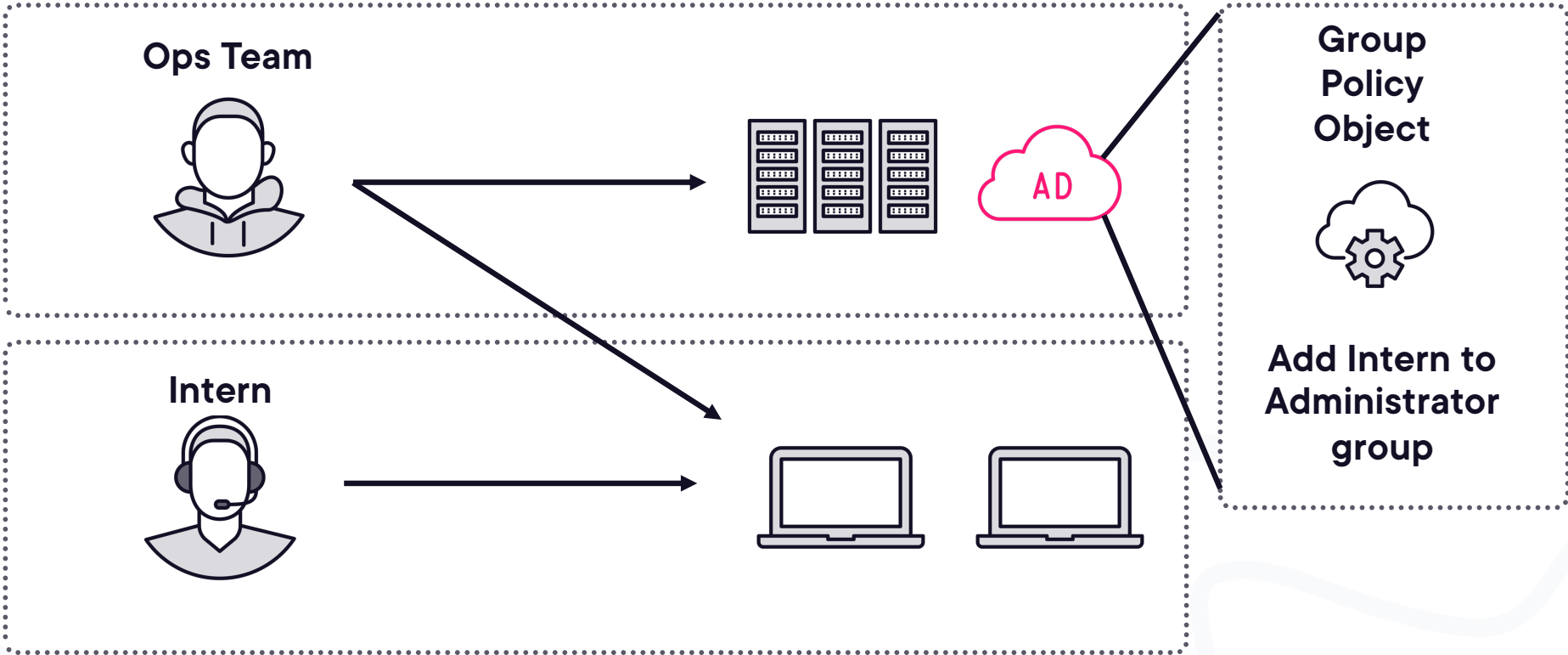
# Story Time



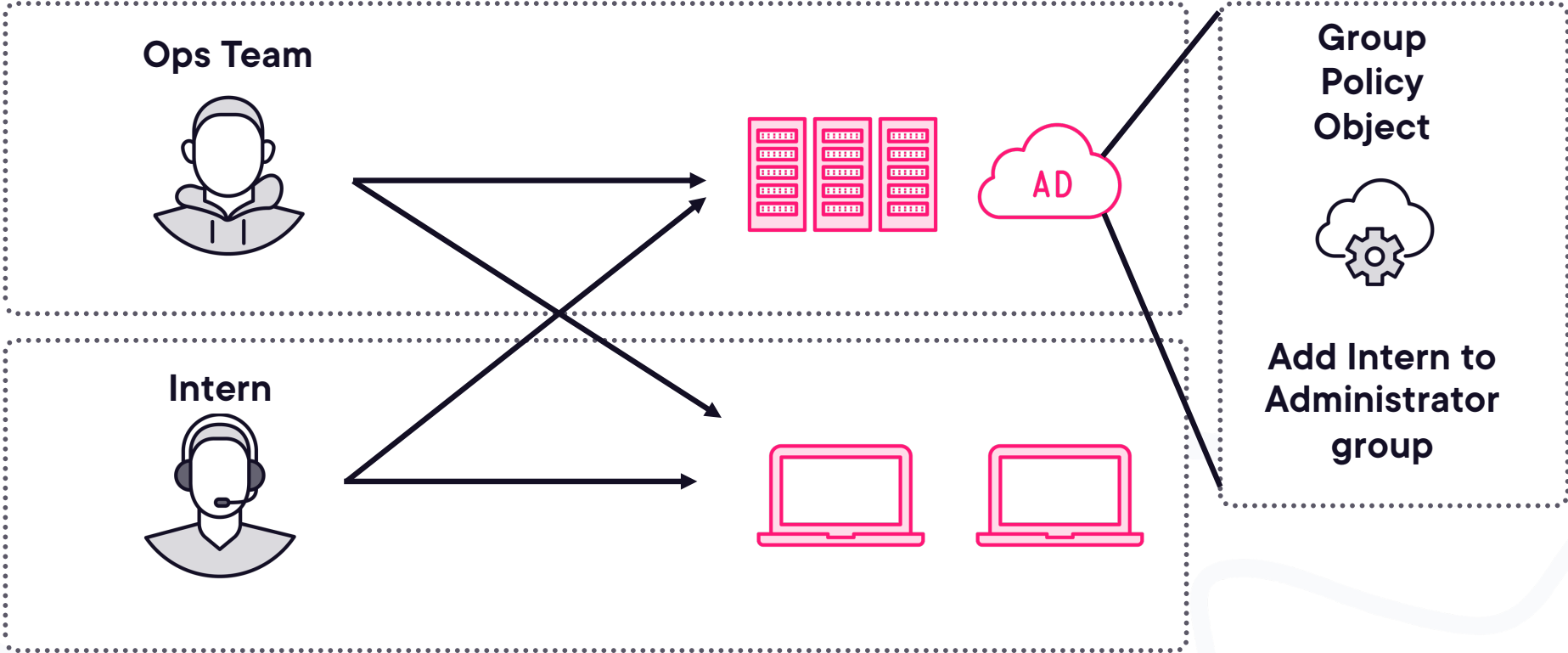
# Story Time



# Story Time



# Story Time





# Dealing with Deprecated Cipher Suites

# Cipher Suite

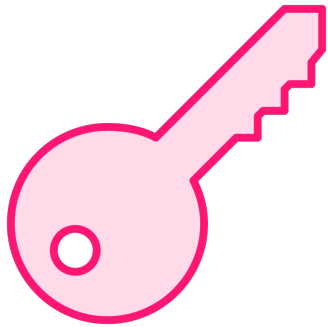
A cipher suite is a set of algorithms that help secure a network connection. Suites typically use Transport Layer Security (TLS) or its deprecated predecessor Secure Socket Layer (SSL). The set of algorithms that cipher suites usually contain include: a key exchange algorithm, a bulk encryption algorithm, and a message authentication code (MAC) algorithm.

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[https://en.wikipedia.org/wiki/Cipher\\_suite](https://en.wikipedia.org/wiki/Cipher_suite)



# Examples of Algorithms in a Cipher Suite



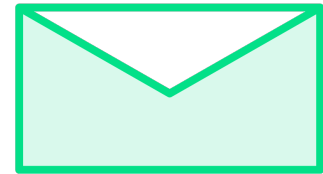
**Key Exchange**

**Diffie-Hellman**



**Encryption**

**AES  
3DES**



**MAC**

**HMAC  
CMAC**



# Deprecation in Cipher Suites



**Each algorithm generally has different levels with weaker ones getting deprecated first**

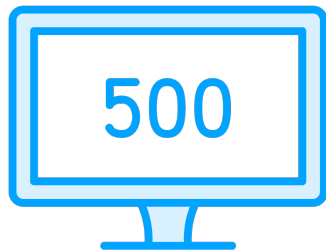
- Diffie-Hellman group 2 (1024 bit) – Not Secure
- Diffie-Hellman group 14 (2048 bit) - Secure

**Read best practice documents from organizations like NIST**

**Follow best practice when choosing cipher suites even if the cloud provider allows for weaker options**



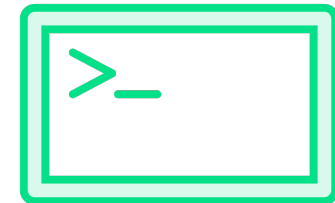
# Issues That Might Occur



**Users unable to connect**



**Site-to-Site VPN stop connecting**



**Unable to connect to SSH using weak key pairs**



# Tips for Troubleshooting

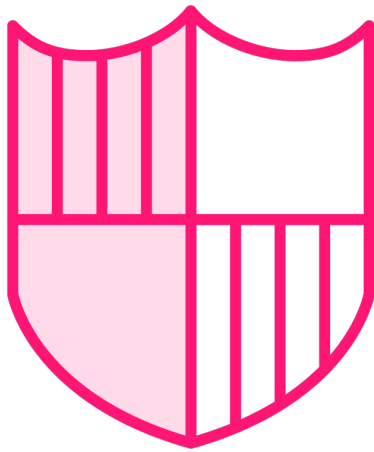
**Enable alerts in your cloud providers console for technology you use**

**Don't use minimum viable cipher suites when deploying new solutions**

**Stay up to date on security news and feature releases and deprecations**



# A Note on Hardening Systems



**Hardening systems may produce similar symptoms to deprecated cipher suites**

**Hardening guides usually recommend disabling weak cipher suites**

- Security Technical Implementation Guide (STIG)
- Center for Information Security (CIS) benchmarks

**Beware just auto enabling a hardening tool on a production system**



## Summary

### Securing your software

- Vulnerability Scans
- Application Whitelisting

### Finding your leaked credentials

### Handling Unauthorized access and privilege escalation

### Dealing with deprecated cipher suites





## More Information

**CompTIA Cloud+ (CVO-004): Security**

**Michael Brown**



# Thank you for your attention

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