

Up Next: Configuring Audio Conferencing



Configuring Audio Conferencing



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Overview



Audio Conferencing basics

- **Capabilities and scenarios**
- **Conference bridge settings**
- **Number types**

Licensing

Managing user settings



Audio Conferencing



Audio Conferencing

Enables users to call into meetings

- Up to 1000 dial-in attendees

Adds dial-in number and conference ID to Teams settings

Scenarios

- Poor Internet connectivity
- Audio-only meeting
- Ease of use and convenience

Service phone numbers

- Toll and toll-free

Multiple language support



Conference Bridge



Contains list of available dial-in phone numbers

Responsible for:

- Answering incoming calls
- Prompting for meeting IDs
- Recording participants names
- Authenticating using PINs

Each conference bridge has a default language



Audio Conference Number Types

Shared

Shared with other
Teams tenant

Cannot change the
default language

Dedicated

Dedicated to your
tenant

Customizable
language options

Toll-Free

Dial in free of charge

Uses Communication
Credits



Operator Connect Conferencing

Use Phone numbers from third-party providers

- Must be member of Operator Connect Program

Scenarios:

- More flexible allocation of numbers
- Existing contracts with carrier
- Expanded global coverage



Outbound Dialing for Meetings



Dial-Out / Call-Me-At

Conferencing bridge creates an outbound call

Scenarios:

- Dial cell phone for joining meeting audio
- Add another person to meeting

Licensing and minute restrictions considerations

Can restrict dial-out using policies



Licensing



Subscription Licensing

Audio Conferencing add-on license

- Already included in E5 SKU

Only required for people scheduling or organizing dial-in meeting

- Participants can dial-in without license

Change from 2022

- Microsoft adds unlimited dial-in for Teams meetings

Use Communication Credits or Pay As You Go for toll-free numbers



Pay-Per-Minute Licensing



Pay per-minute usage instead of monthly license



Available only to volume licensing customers



More flexibility in pricing versus monthly subscription



Inbound calls to toll and toll-free Audio-Conferencing numbers



Outbound calls placed to external phones from within meeting



Outbound Dialing Benefit

Each Audio-Conferencing license is billed separately for the minutes.

- Pooled at tenant level
- Based on purchased licenses
- Only applies to subscription model
- Applies to Zone A Countries

Pay As you Go rates are decided by Microsoft

- Charged per minute of usage

Use policies to restrict outbound calling



Outbound Dialing Scenarios

Meeting Organizer Usage Location	Destination Dialed	Dial-Out Minute Pool Eligible?	Communications Credits Usage
United States	Zone A country United States, United Kingdom etc.	Yes	Yes, after consuming the tenant minutes pool
United States	Non-Zone A country Zimbabwe Cook Islands, etc.	No	Yes
Zimbabwe	Non-Zone A country United States, United Kingdom etc.	Yes (Zone-A country)	Yes, after consuming the tenant minutes pool



Demo



**Review Audio Conferencing license
Purchase**

Assign license to users

View outbound dialing minutes report



Demo



Review conference bridge settings

- Pooled at tenant level
- Entry and exit options
- PIN length

Provision toll and toll-free dial-in numbers

Configure dedicated dial-in numbers



Demo



Manage user Audio Conferencing settings

- **Reset PIN and Conference ID**
- **Default conferencing number**
- **Enable toll-free number**
- **Dial-out permissions**

Demonstrate meeting invitations changes



Summary



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- Capabilities and scenarios
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Up Next: Configuring Direct Routing

