# The Five Pillar Framework of HR Technology

| Employee Portal | Knowledge Base | Talent Acquisition | Self Service | Case Management |
|---|---|---|---|---|
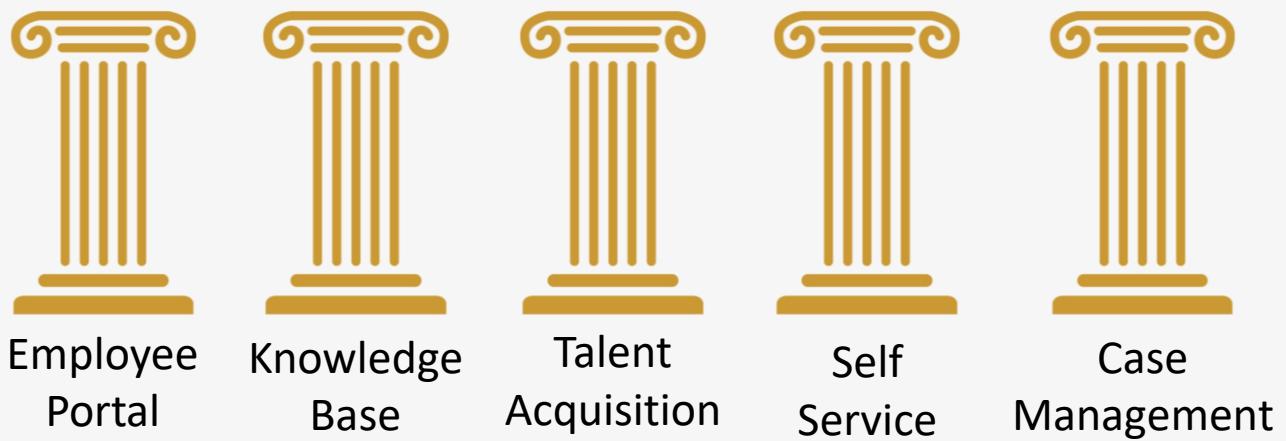
An online course by Peter Alkema, PhD

World class employee solutions for self-service, case management, portals, knowledge management and talent acquisition

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# Employee Portal



*Tick off your **Employee Portal** learnings*

- ☐ Capture hearts and minds with meaningful content
- ☐ Match your employees personal online experience
- ☐ Put the top 10 queries into a frequently asked doc
- ☐ Bring everything together: policies, manuals etc
- ☐ Overcome cultural issues through common good
- ☐ Experience must be intuitive and easy when needed
- ☐ ¾ of medium-large HR shared services have portal

*Notes:*

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