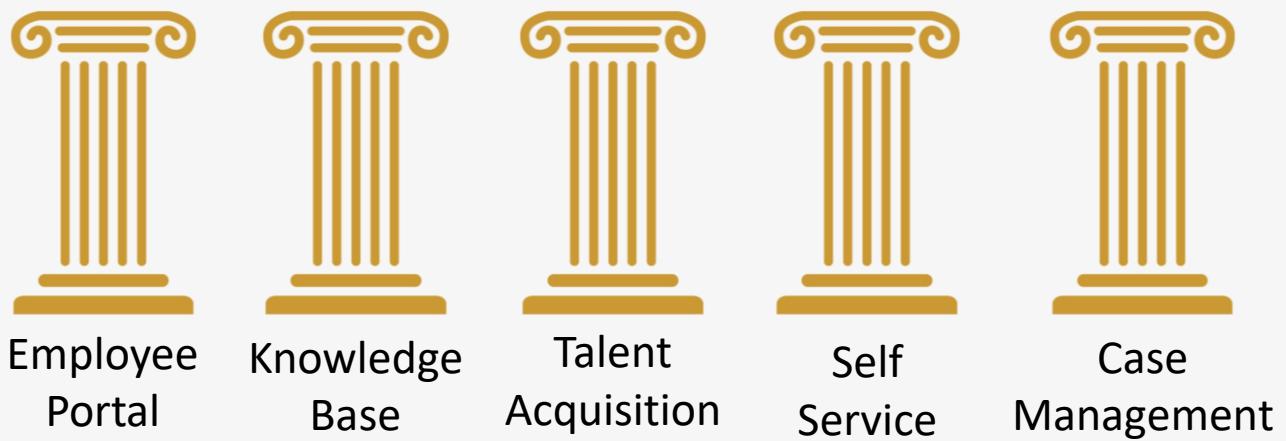


The Five Pillar Framework of HR Technology



An online course by Peter Alkema, PhD

World class employee solutions for self-service, case management, portals, knowledge management and talent acquisition

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Knowledge Base



*Tick off your **Knowledge Base** learnings*

- Sharepoint is the most popular choice of technology
- Search engine algorithms must be contextual
- Shouldn't just be lists and lists of documents
- Well managed metadata and searchable content
- Do employees search using org structure of themes
- Design with user in mind; how do employees search
- HR should standardise document upload processes

Notes: